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Tender

## **Financial Support services**

Warwickshire County Council

F21: Social and other specific services – public contracts

Contract notice

Notice identifier: 2024/S 000-022608

Procurement identifier (OCID): ocids-h6vhtk-048327

Published 22 July 2024, 9:54am

## **Section I: Contracting authority**

### **I.1) Name and addresses**

Warwickshire County Council

Shire Hall, Market Square

WARWICK

CV344RL

### **Contact**

Manjit Nagra

### **Email**

[manjitnagra@warwickshire.gov.uk](mailto:manjitnagra@warwickshire.gov.uk)

### **Telephone**

+44 1926412026

**Country**

United Kingdom

**Region code**

UKG13 - Warwickshire

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

[www.warwickshire.gov.uk](http://www.warwickshire.gov.uk)

Buyer's address

[www.warwickshire.gov.uk/procurement](http://www.warwickshire.gov.uk/procurement)

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

[www.csw-jets.co.uk](http://www.csw-jets.co.uk)

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Financial Support services

Reference number

WCC - 19306

#### **II.1.2) Main CPV code**

- 85300000 - Social work and related services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

To deliver a tiered model of financial support to eligible individuals residing in Warwickshire and referred by a designated officer within a care management team within Health or Social care; to empower individuals subject to the Mental Capacity Act (2005) to ensure their financial matters are maintained and protected to improve health and wellbeing and promote independence

#### **II.1.5) Estimated total value**

Value excluding VAT: £7,955,750

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 85300000 - Social work and related services

### **II.2.3) Place of performance**

NUTS codes

- UKG13 - Warwickshire

Main site or place of performance

Generally within the County Council boundaries of Warwickshire County Council but also may be outside the boundaries

### **II.2.4) Description of the procurement**

Warwickshire County Council is seeking either a single provider or partnership bid to deliver Financial Advocacy services across Warwickshire. This model will consist of tiered model of financial support to enable the Local Authority to meet statutory obligations outlined in the Care Act 2014 and mental Capacity Act (2005); safeguarding individuals to ensure they maintain financial security.

Tiered model consisting of;

Short term money management

Light touch pre-Appointee delivery and support

Department Work and Pensions (DWP) Formal Appointee Status

All aspects of the model will be delivered in a personalised way, be socially inclusive and safeguard individuals to ensure they maintain financial security.

The service will support the Local authority to meet statutory obligations outlined in the Care Act 2014 and mental capacity Act (2005).

The successful provider(s) will offer a single point of access for financial support for individuals aged 18+ who have been assessed by a designated officer within a care management team in Health or Social care.

### **II.2.6) Estimated value**

Value excluding VAT: £7,955,750

### **II.2.7) Duration of the contract or the framework agreement**

Duration in months

**II.2.14) Additional information**

The contract will be for 3 years with the option to extend for a minimum of 3 years up to a maximum of 84 months at the discretion of the Council based on the contract performance of the successful applicant. The maximum end date with extensions will be 31st March 2035.

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**Section III. Legal, economic, financial and technical information****III.1) Conditions for participation****III.1.4) Objective rules and criteria for participation**

List and brief description of rules and criteria

All as detailed in the tender documentation.

The Council will undertake its financial assessment of the tendering organisation (and if considered necessary by the Council, any partners within a consortium bid) based on its own

evaluation of the Tenderers most recent 2 years accounts (or if 2 years accounts are not available, equivalent evidence which confirms financial viability). The assessment of accounts will be supported by an independent credit reference report from Creditsafe where this is available. The Council may also impose a Bond or Performance Guarantee on the successful Tenderer

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Form of procedure**

Open procedure

#### **IV.1.10) Identification of the national rules applicable to the procedure**

Information about national procedures is available at:  
[www.legislation.gov.uk/ukxi/2015/102/contents/made](http://www.legislation.gov.uk/ukxi/2015/102/contents/made)

#### **IV.1.11) Main features of the award procedure**

All as detailed in the tender documentation

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

16 September 2024

Local time

10:00am

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

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## **Section VI. Complementary information**

### **VI.2) Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.3) Additional information**

During the course of the contract period the range and scope of these services may be subject to modification and variation to meet the changing needs and requirements of the Council and partners, potential changes in legislation and the changing demands placed on the Council by its customers. These changes may include (but are not limited to): -

- Increases or decreases in funding - this will usually be due to reductions or additions in budget allocations as part of the Council and partners' budget setting processes, It may also

be as a consequence of additional funding streams which were unknown at the time of awarding the contract but which are provided to increase the volume of services delivered.

- Changes in legislation that may for example require the inclusion of new customer groups

- The identification of additional service recipients, not originally captured by the scope of the contract

- . Opportunities offered by emerging/ new technologies

- . Ongoing performance monitoring indicating a change required in allocations made for each service element from the overall funding amount

Warwickshire County Council will be using its e-tendering system (CSW-JETS) for the administration of this procurement process. Providers must register with the system (if they haven't previously done so) in order to be able to express an interest in the project and download documents. The web address for CSW-JETS is

[www.csw-jets.co.uk](http://www.csw-jets.co.uk) (<https://www.csw-jets.co.uk>).

Registration and use of CSW-JETS is free.

If you are having trouble registering with CSW-JETS please email us at [procurement@warwickshire.gov.uk](mailto:procurement@warwickshire.gov.uk)