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Tender

## **Maintenance and Repair of Passenger and Mobility Lifts**

Notting Hill Genesis

F02: Contract notice

Notice identifier: 2022/S 000-022584

Procurement identifier (OCID): ocds-h6vhtk-032ea0

Published 16 August 2022, 12:05pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Notting Hill Genesis

Bruce Kenrick House, 2 Killick Street

London

N1 9FL

#### **Contact**

Jim Biggin Procurement Manager

#### **Email**

[jim.biggin@nhg.org.uk](mailto:jim.biggin@nhg.org.uk)

#### **Telephone**

+44 7849310635

#### **Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://www.nhg.org.uk>

Buyer's address

<https://www.nhg.org.uk/about-us/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.delta-esourcing.com/tenders/UK-UK-London:-Lift-maintenance-services./YT9XU9CAR7>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Regional or local Agency/Office

**I.5) Main activity**

Housing and community amenities

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Maintenance and Repair of Passenger and Mobility Lifts

Reference number

PROC1433

#### **II.1.2) Main CPV code**

- 50750000 - Lift-maintenance services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Notting Hill Genesis (NHG) is looking to put in place two contracts. One relating to its maintenance and repair of passenger lifts, and one relating to maintenance and repair of mobility lifts. The intended commencement date of each contract is the 1st April 2023, which NHG will endeavour to meet, but acknowledges this may be subject to slight change depending on the progress of the procurement.

Should one contractor be the 1st ranked bidder for both Lots, having applied for both Lots, NHG reserves the right to award both workstreams as one combined contract.

#### **II.1.5) Estimated total value**

Value excluding VAT: £18,000,000

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for all lots

Maximum number of lots that may be awarded to one tenderer: 2

The contracting authority reserves the right to award contracts combining the following lots or groups of lots:

Lot 1 Passenger Lifts Repairs and Maintenance

Lot 2 Mobility Lifts Repairs and Maintenance

## **II.2) Description**

### **II.2.1) Title**

Passenger Lifts Repairs and Maintenance

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 50700000 - Repair and maintenance services of building installations
- 50710000 - Repair and maintenance services of electrical and mechanical building installations
- 50712000 - Repair and maintenance services of mechanical building installations
- 50711000 - Repair and maintenance services of electrical building installations
- 42416100 - Lifts
- 50750000 - Lift-maintenance services

### **II.2.3) Place of performance**

NUTS codes

- UKI6 - Outer London – South
- UKH3 - Essex
- UKI5 - Outer London – East and North East
- UKI4 - Inner London – East
- UKI3 - Inner London – West
- UKH1 - East Anglia
- UKI7 - Outer London – West and North West
- UKH23 - Hertfordshire
- UK - United Kingdom

Main site or place of performance

Outer London – South, Essex, Outer London – East and North East, Inner London – East, Inner London – West, East Anglia, Outer London – West and North West, Hertfordshire, UNITED KINGDOM

#### **II.2.4) Description of the procurement**

This lot includes but is not limited to, a fully comprehensive maintenance and repairs contract for all cleaning, examining, adjustment lubrication, realignment and corrective actions required to maintain passenger lifts to their original standard in accordance with the original equipment manufacturer across all Notting Hill Genesis buildings.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £17,000,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

120

This contract is subject to renewal

Yes

Description of renewals

The Contract Period will be 4 years from the Commencement Date of the Works and Services and may be extended by the Employer up to a maximum total Contract Period of 10 years (120 months) from the Commencement Date. If the Employer extends the Contract period, it intends to issue any extension of four years followed by a further 2 years, however the Employer always reserves the right not to extend or to extend in one year increments (no extension shall be less than one year). In each case the Employer may exercise its right to extend the Contract Duration by giving the Contractor not less than 3 (three) months' notice in writing to the Contractor.

#### **II.2.9) Information about the limits on the number of candidates to be invited**

Envisaged minimum number: 1

Objective criteria for choosing the limited number of candidates:

Please refer to SQ documentation for further details relating to criteria.

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

For more information about this opportunity, please visit the Delta portal at:

<https://www.delta-esourcing.com/tenders/UK-London:-Lift-maintenance-services./WE4342QVWQ>

To respond to this opportunity, please click here: <https://www.delta-esourcing.com/respond/WE4342QVWQ>

### **II.2) Description**

#### **II.2.1) Title**

Mobility Lifts Repairs and Maintenance

Lot No

2

#### **II.2.2) Additional CPV code(s)**

- 42416100 - Lifts
- 44115600 - Stairlifts
- 50750000 - Lift-maintenance services
- 50700000 - Repair and maintenance services of building installations
- 50710000 - Repair and maintenance services of electrical and mechanical building installations
- 50712000 - Repair and maintenance services of mechanical building installations
- 50711000 - Repair and maintenance services of electrical building installations

### **II.2.3) Place of performance**

NUTS codes

- UKI6 - Outer London – South
- UKH3 - Essex
- UKI5 - Outer London – East and North East
- UKI4 - Inner London – East
- UKI3 - Inner London – West
- UKH1 - East Anglia
- UKI7 - Outer London – West and North West
- UKH23 - Hertfordshire
- UK - United Kingdom

Main site or place of performance

Outer London – South, Essex, Outer London – East and North East, Inner London – East, Inner London – West, East Anglia, Outer London – West and North West, Hertfordshire, UNITED KINGDOM

### **II.2.4) Description of the procurement**

This lot includes but is not limited to, a comprehensive maintenance and repairs contract for all cleaning, examining, adjustment lubrication, realignment and corrective actions required to maintain mobility lifts to their original standard in accordance with the original equipment manufacturer across all Notting Hill Genesis buildings.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £825,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

120

This contract is subject to renewal

Yes

Description of renewals

The Contract Period will be 4 years from the Commencement Date of the Works and Services and may be extended by the Employer up to a maximum total Contract Period of 10 years (120 months) from the Commencement Date. If the Employer extends the Contract period, it intends to issue any extension of four years followed by a further 2 years, however the Employer always reserves the right not to extend or to extend in one year increments (no extension shall be less than one year). In each case the Employer may exercise its right to extend the Contract Duration by giving the Contractor not less than 3 (three) months' notice in writing to the Contractor.

### **II.2.9) Information about the limits on the number of candidates to be invited**

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### **II.2.10) Information about variants**

Variants will be accepted: No



### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

To respond to this opportunity, please click here: <https://www.delta-sourcing.com/respond/Y2PJB63YTV>

Please note, Lot 2 Estimated Value is based on NHG's current "Basic" Repairs and Maintenance package, not Comprehensive which NHG is considering. Bidders should acquaint themselves with the included Draft Specification and Asset Register to inform their opinion of this Lot's true value.

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions

Please refer to SQ documentation for further details relating to criteria.

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Restricted procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2022/S 000-010244](#)

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

15 September 2022

Local time

12:00pm

#### **IV.2.3) Estimated date of dispatch of invitations to tender or to participate to selected candidates**

14 October 2022

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 6 (from the date stated for receipt of tender)

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.3) Additional information**

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

Outline requirements, which can be found in the SQ documentation are as follows:

- Lot 1: Passenger Lift contract (comprehensive) - 686 assets at best estimate and potentially subject to minor change
- Lot 2: Mobility Lift Contract (basic) - 757 assets at best estimate and potentially subject to minor change
- Both lots cover all NHG directly managed stock

Geographical area - 95% within M25, rest are in home counties

#### **Lot 1 - Passenger Lifts**

- Comprehensive nature to include 12 service visits annually and all works with exclusion of modernisations/replacements and vandalism/misuse
- 30 min response to entrapments, 2 hr response to failures – 24/7/365
- To introduce remote monitoring on all lifts within 18 months.
- Mixture of lifts from global OEM's and independent installers
- Ages range from newbuild to 20 years old.
- Lifts predominantly below 10 storeys
- Passenger Lift Maintenance contractor will be invited to tender for all mods/replacement projects.

#### **Lot 2 - Mobility Lifts**

- Basic cover to include 6-monthly visits
- 30 min response to entrapments, 2 hr response to failures – 24/7/365
- Types of lift; Stairlift, Through Floor Lift, Platform Lift, Step Lifts, Hoists, Assisted Baths, Powered Beds
- Installed in domestic units, communal areas of care schemes, some external

#### KPI's

- To be linked to annual uplift
- Monthly performance to be agreed and tracked
- KPI's to include; Downtime, Callout Response times, No. of Immediate Defects, % PPM Visits completed on time, First Time Fix Rate
- Monthly scores are recorded against SLA and weighted.

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://www.delta-esourcing.com/tenders/UK-UK-London:-Lift-maintenance-services./YT9XU9CAR7>

To respond to this opportunity, please click here:

<https://www.delta-esourcing.com/respond/YT9XU9CAR7>

GO Reference: GO-2022816-PRO-20796796

## **VI.4) Procedures for review**

### **VI.4.1) Review body**

The Royal Court of Justice

The Royal Court of Justice, The Strand

London

WC2A 2LL

Country

United Kingdom

#### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

In accordance with Regulation 86 (notices of decisions to award a contract or conclude a Framework Agreement); regulation 87 (standstill period) and the other relevant provisions of the Public Contracts Regulations 2015, following any decision to award a contract or contracts the Contracting Authority will be providing debriefing information to unsuccessful bidders and observe a minimum 10 day standstill period and conclusion of the relevant Section 20 process, before the contracts are entered into. Notting Hill Genesis reserves the right not to award the opportunity or to award only part (or a different arrangement) of the opportunity described in this notice.

#### **VI.4.4) Service from which information about the review procedure may be obtained**

Crown Commercial Services

70 Whitehall

London

Country

United Kingdom