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Planning

AC2228 - Care at Home /08/2025

Wiltshire Council

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-022554

Procurement identifier (OCID): ocds-h6vhtk-0516bb ([view related notices](#))

Published 19 May 2025, 11:50am

Scope

Reference

AC2228

Description

Wiltshire Council: Community Based Services

Wiltshire Council is embarking on a journey to reshape its community-based services for children and adults and invites interested providers to help inform this process. Whether you are an existing contract holder or a new entrant to the market, your vision and insight are welcome.

These engagement sessions are designed to gather ideas, foster collaboration, and ensure future services are shaped by those with the experience and creativity to deliver high-quality, person-centred support.

Please join us in this transformative journey to enhance the lives of those we serve. Your vision will be instrumental in shaping a service that truly empowers individuals and

strengthens our communities.

We encourage you to attend the market engagement events to express your interest and learn more about how you can contribute to the Community based services in Wiltshire.

Purpose of the Event:

To bring together providers with experience, innovation, and commitment to transforming services in Wiltshire. We aim to co-develop a commissioning approach that reflects the needs and aspirations of our communities.

Why Providers Should Attend:

We invite providers to join us in this transformative journey to enhance the lives of those we serve.

This is an opportunity to:

- Share your experiences and views on how to improve outcomes.
- Help shape commissioning priorities such as market sustainability, flexibility, and user choice.
- Learn more about the Council's long-term vision for empowering people through tailored care.

Wiltshire Council is committed to helping people live independently at home for as long as possible. This engagement process, alongside feedback from over 100 service users, supports our ambition for truly person-centred care.

Our commissioning priorities align with Wiltshire's wider business plan, which includes:

- Empowering people to take control of their care.
- Strengthening communities and building resilience.
- Supporting innovation through a thriving care market.
- Promoting sustainable, community-based practices.

We encourage all interested providers to join us in this transformative journey to enhance the lives of those we serve.

Total value (estimated)

- £52,000,000 excluding VAT
- £65,000,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 April 2026 to 1 April 2030
- Possible extension to 1 April 2032
- 6 years, 1 day

Main procurement category

Services

CPV classifications

- 85300000 - Social work and related services

Contract locations

- UKK15 - Wiltshire CC

Engagement

Engagement deadline

15 July 2025

Engagement process description

Engagement Process Description:

This Preliminary Market Engagement (PME) Notice is being published to inform the wider supply chain, including both existing providers currently contracted with Wiltshire Council and new or prospective providers, that Wiltshire Council will be hosting a series of online and in-person market engagement events in preparation for an upcoming tender opportunity.

Wiltshire Council invites all interested providers, including both existing contract holders and new market entrants with experience or interest in delivering community-based services to children and adults, to take part in this engagement. We are particularly interested in hearing from providers who have an active presence in Wiltshire or who are based in neighbouring local authority areas - such as Dorset, Somerset, Hampshire, Swindon, Gloucestershire, Oxfordshire, or Berkshire and who are able to deliver services locally.

Providers with a CQC-registered office in Wiltshire or a neighbouring authority area will be especially well-placed to contribute to the development of a sustainable and responsive local service model. Attendance is limited to two persons per provider.

The market engagement events will take place from May to July 2025. Full location and joining details will be provided upon receipt of a provider's expression of interest.

Please register your interest by emailing Joanna.denham@wiltshire.gov.uk with the subject line "AC2228 PME Registration", ensuring your email is sent before the stated registration deadlines.

Please note: This is a market engagement exercise only and may not necessarily lead to a future procurement process. Should a tender opportunity proceed, the route has not yet been determined. The information gathered during this engagement will help inform the development of any future procurement.

Deadlines to Register Interest:

- Tuesday, 20 May 2025, 12:00 PM (noon) – for 21st May Engagement
- Friday 13th June 2025, 12:00 PM (noon) – for 17th June Engagement

- Monday 14th July 2025, 12:00 PM (noon) – for 16th July Engagement

Market Engagement Event Dates:

- 21 May 2025 – 15:00 PM – 16:00 PM
- 17 June 2025 – 10:00 AM – 11:30 AM
- 16 July 2025 – 15:30 PM – 16:30 PM

Location:

Online – Microsoft Teams (link provided following registration) – 21st May 2025 & 16th July 2025

Procedure

Special regime

Light touch

Contracting authority

Wiltshire Council

- Public Procurement Organisation Number: PDZR-9968-RYYY

County Hall

Trowbridge

BA14 8JN

United Kingdom

Contact name: Mrs Joanna Denham

Telephone: +44 1225

Email: joanna.denham@wiltshire.gov.uk

Website: <https://www.wiltshire.gov.uk>

Region: UKK15 - Wiltshire CC

Organisation type: Public authority - sub-central government