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Tender

Framework for the Provision of Patient Access and Care Coordination Improvement Services

MSE Group

F02: Contract notice

Notice identifier: 2022/S 000-022508

Procurement identifier (OCID): ocds-h6vhtk-035e98

Published 15 August 2022, 6:24pm

Section I: Contracting authority

I.1) Name and addresses

MSE Group

Britannia House, Unit 12-14, Britannia Business Park

Southend

SS2 6GE

Email

kim.hillman1@nhs.net

Telephone

+44 1268524900

Country

United Kingdom

NUTS code

UKH3 - Essex

Internet address(es)

Main address

<http://www.successregimeessex.co.uk/>

Buyer's address

<http://www.successregimeessex.co.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://suppliers.multiquote.com>

Additional information can be obtained from another address:

MSE Group

Britannia House, Unit 12-14, Britannia Business Park

Southend

SS2 6GE

Email

kim.hillman1@nhs.net

Telephone

+44 1268524900

Country

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Buyer's address

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Tenders or requests to participate must be submitted electronically via

<https://suppliers.multiquote.com>

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Framework for the Provision of Patient Access and Care Coordination Improvement Services

Reference number

CA10974 - DS

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

Mid and South Essex NHS Foundation Trust (MSEFT) is issuing this contract notice to initiate a tender process for establishing a framework for the provision of Patient Access and Care Coordination improvement services. This proposed framework, of one supplier and their approved supply chain, will be managed by MSEFT and be available for any NHS or related organisation who wishes to improve patient access and care coordination.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 85140000 - Miscellaneous health services
- 98110000 - Services furnished by business, professional and specialist organisations

II.2.3) Place of performance

NUTS codes

- UKH37 - Essex Thames Gateway

Main site or place of performance

Essex

II.2.4) Description of the procurement

MSEFT is looking for a 'service first approach including, but not limited to, innovative use of technology, capability build and re-organisation. The Trust is open to a range of ways of doing this; however, by 'service first' the successful supplier is required to work in partnership with the Contracting Authority to incrementally improve the performance of the live service. MSEFT is looking to work in partnership with a single supplier, and its approved supply chain, who will collaborate and share risk.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

No

II.2.9) Information about the limits on the number of candidates to be invited

Envisaged minimum number: 5

Maximum number: 5

Objective criteria for choosing the limited number of candidates:

Bidders will be shortlisted from SQ stage with the top five scoring suppliers being taken forward to ITT stage

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

As per ITT documentation

III.1.2) Economic and financial standing

List and brief description of selection criteria

As per ITT documentation

Minimum level(s) of standards possibly required

As per ITT documentation

III.1.3) Technical and professional ability

List and brief description of selection criteria

As per ITT documentation

Minimum level(s) of standards possibly required

As per ITT documentation

III.2) Conditions related to the contract

III.2.2) Contract performance conditions

As per ITT documentation

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

15 September 2022

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

Southend Hospital

Prittlewell Chase

Southend-on-Sea

SS0 0RY

Email

tracey.leforte@southend.nhs.uk

Telephone

+44 1702508120

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

As per procurement documents