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Contract

Provision for 111 services in Devon

NHS Devon Integrated Care Board

F21: Social and other specific services – public contracts

Contract award notice

Notice identifier: 2022/S 000-022498

Procurement identifier (OCID): ocids-h6vhtk-035e8f

Published 15 August 2022, 5:12pm

Section I: Contracting authority

I.1) Name and addresses

NHS Devon Integrated Care Board

County Hall Topsham Road

Exeter

EX2 4QD

Email

d-ccg.corporateservices@nhs.net

Country

United Kingdom

Region code

UKK4 - Devon

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.onedevon.org.uk

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision for 111 services in Devon

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

NHS Devon ICB has awarded a contract for 111 service provision for Devon to Vocare limited (Totally plc). The contract is to support with the provision of NHS 111 services in the short term. The contract started on 16th July 2022 and ends on 30th September 2022 (with a 10-day optional extension period). The contract value could be up to £917,000 (excluding VAT) and is based on calls answered with no minimum agreed volumes of activity. This contract is required for reasons of extreme urgency to enable short-term support to ensure the continuity of the provision of NHS 111 services and was brought about by events unforeseeable by the contracting authority.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £917,000

II.2) Description

II.2.2) Additional CPV code(s)

- 85100000 - Health services

II.2.3) Place of performance

NUTS codes

- UKK4 - Devon

II.2.4) Description of the procurement

NHS Devon ICB has awarded a contract for 111 service provision for Devon to Vocare limited (Totally plc). The contract is to support with the provision of NHS 111 services in the short term. The contract started on 16th July 2022 and ends on 30th September 2022 (with a 10-day optional extension period). The contract value could be up to £917,000 (excluding VAT) and is based on calls answered with no minimum agreed volumes of activity. The contract covers the whole of Devon and is based on specific dates and times that support for calls is specifically required.

II.2.14) Additional information

The services are healthcare services falling within Schedule 3 to the Public Contracts Regulations 2015 ("the Regulations") which are not subject to the full regime of the Regulations, but is instead governed by the "Light Touch Regime" contained within Chapter 3, Section 7 of the Regulations (Regulations 74 to 77).

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- Extreme urgency brought about by events unforeseeable for the contracting authority

Explanation:

In accordance with Public Contracts Regulations 32(c) Use of the negotiated procedure without prior publication was used in the specific case and circumstances laid down in this regulation insofar as is strictly necessary where, for reasons of extreme urgency brought about by events unforeseeable by the contracting authority, essential short-term support to ensure the continuity of the provision of NHS 111 services is required and the time limits for the open or restricted procedures or competitive procedures with negotiation cannot be complied with.

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

16 July 2022

V.2.2) Information about tenders

Number of tenders received: 1

V.2.3) Name and address of the contractor

Vocare Limited

Cardinal Square West 10 Nottingham Road

Derby

DE1 3QT

Country

United Kingdom

NUTS code

- UKF11 - Derby

Companies House

09933257

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £917,000

Section VI. Complementary information

VI.3) Additional information

The services are healthcare services falling within Schedule 3 to the Public Contracts Regulations 2015 ("the Regulations") which are not subject to the full regime of the Regulations, but is instead governed by the "Light Touch Regime" contained within Chapter 3, Section 7 of the Regulations (Regulations 74 to 77).

VI.4) Procedures for review

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

Deadline for lodging of appeals should be in accordance with Regulation 91 of the 2015 Regulations.