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Tender

# **Parking Enforcement & Operations**

The Royal Borough of Kingston upon Thames

F02: Contract notice

Notice identifier: 2023/S 000-022491

Procurement identifier (OCID): ocds-h6vhtk-03ec7c

Published 2 August 2023, 3:23pm

## **Section I: Contracting authority**

## I.1) Name and addresses

The Royal Borough of Kingston upon Thames

Guildhall 2

Kingston upon Thames

KT1 1EU

#### **Email**

commissioning@kingston.gov.uk

#### **Telephone**

+44 2085475000

#### Country

**United Kingdom** 

#### Region code

UKI63 - Merton, Kingston upon Thames and Sutton

Internet address(es)

Main address

http://www.kingston.gov.uk

Buyer's address

http://www.kingston.gov.uk

## I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

https://procontract.due-north.com

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

https://procontract.due-north.com

## I.4) Type of the contracting authority

Regional or local authority

## I.5) Main activity

General public services

## **Section II: Object**

## II.1) Scope of the procurement

#### II.1.1) Title

Parking Enforcement & Operations

Reference number

DN664987

#### II.1.2) Main CPV code

• 63712400 - Parking services

#### II.1.3) Type of contract

Services

#### II.1.4) Short description

Civil Parking Enforcement

- Moving Traffic Enforcement, including provision of ANPR camera equipment, fixed and mobile
- Consideration of informal appeals, and support in consideration of formal representations
- Representing the Council at tribunals
- Customer Service, responding to complaints, supporting in responding to corporate complaints, Elected Member and Members of Parliament enquiries
- Operation of the off street parking estate
- Parking Permit Administration
- Bailiff and Debt Recovery

The proposed duration of the contract will be an initial term of seven (7) years with the option to extend the contract for up to a maximum of three (3) years.

#### II.1.5) Estimated total value

Value excluding VAT: £30,000,000

#### II.1.6) Information about lots

This contract is divided into lots: No

### II.2) Description

#### II.2.3) Place of performance

**NUTS** codes

• UKI63 - Merton, Kingston upon Thames and Sutton

#### II.2.4) Description of the procurement

The Royal Borough of Kingston upon Thames (the Council) are looking to appoint a supplier for the provision of Parking Enforcement & Operations services.

The proposed duration of the contract will be an initial term of seven (7) years with the option to extend the contract for up to a maximum of three (3) years.

It is anticipated that dialogue will focus on the following topics:

- Deployment Plan
- Recruitment & Retention
- Customer Service
- Technology & Innovation
- Fixed and Variable Costs
- Performance and Default
- Social Value
- Terms and Conditions

The procurement documents are available for unrestricted and full direct access, free of charge at <a href="https://www.procontract-due-north.com">www.procontract-due-north.com</a>

#### II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 50%

Quality criterion - Name: Social Value / Weighting: 10%

Cost criterion - Name: Pricing / Weighting: 40%

#### II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

120

This contract is subject to renewal

Yes

Description of renewals

Initial contract duration is 7yrs with the option to extend for 3yrs.

#### II.2.10) Information about variants

Variants will be accepted: No

#### II.2.11) Information about options

Options: No

#### II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

## Section IV. Procedure

## **IV.1) Description**

#### IV.1.1) Type of procedure

Competitive dialogue

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

## IV.2) Administrative information

#### IV.2.2) Time limit for receipt of tenders or requests to participate

Date

4 September 2023

Local time

12:00pm

#### IV.2.4) Languages in which tenders or requests to participate may be submitted

English

## **Section VI. Complementary information**

### VI.1) Information about recurrence

This is a recurrent procurement: Yes

## VI.4) Procedures for review

#### VI.4.1) Review body

The Royal Borough of Kingston upon Thames

Guildhall 2

Kingston upon Thames

#### KT1 1EU

Email

commissioning@kingston.gov.uk

Telephone

+44 2085475000

Country

**United Kingdom** 

#### VI.4.2) Body responsible for mediation procedures

Royal Courts of Justice

Strand

WC2A 2LL

Country

**United Kingdom** 

#### VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

In accordance with the Public Contracts Regulations 2015 the Council will incorporate a minimum 10 calendar day standstill period at the point information on which the contract award decision is communicated to tenderers.