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Tender

Parking Enforcement & Operations

The Royal Borough of Kingston upon Thames

F02: Contract notice

Notice identifier: 2023/S 000-022491

Procurement identifier (OCID): ocds-h6vhtk-03ec7c

Published 2 August 2023, 3:23pm

Section I: Contracting authority

I.1) Name and addresses

The Royal Borough of Kingston upon Thames

Guildhall 2

Kingston upon Thames

KT1 1EU

Email

commissioning@kingston.gov.uk

Telephone

+44 2085475000

Country

United Kingdom

Region code

UKI63 - Merton, Kingston upon Thames and Sutton

Internet address(es)

Main address

<http://www.kingston.gov.uk>

Buyer's address

<http://www.kingston.gov.uk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Parking Enforcement & Operations

Reference number

DN664987

II.1.2) Main CPV code

- 63712400 - Parking services

II.1.3) Type of contract

Services

II.1.4) Short description

Civil Parking Enforcement

- Moving Traffic Enforcement, including provision of ANPR camera equipment, fixed and mobile
- Consideration of informal appeals, and support in consideration of formal representations
- Representing the Council at tribunals
- Customer Service, responding to complaints, supporting in responding to corporate complaints, Elected Member and Members of Parliament enquiries
- Operation of the off street parking estate
- Parking Permit Administration
- Bailiff and Debt Recovery

The proposed duration of the contract will be an initial term of seven (7) years with the option to extend the contract for up to a maximum of three (3) years.

II.1.5) Estimated total value

Value excluding VAT: £30,000,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKI63 - Merton, Kingston upon Thames and Sutton

II.2.4) Description of the procurement

The Royal Borough of Kingston upon Thames (the Council) are looking to appoint a supplier for the provision of Parking Enforcement & Operations services.

The proposed duration of the contract will be an initial term of seven (7) years with the option to extend the contract for up to a maximum of three (3) years.

It is anticipated that dialogue will focus on the following topics:

- Deployment Plan
- Recruitment & Retention
- Customer Service
- Technology & Innovation
- Fixed and Variable Costs
- Performance and Default
- Social Value
- Terms and Conditions

The procurement documents are available for unrestricted and full direct access, free of charge at www.procontract-due-north.com

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 50%

Quality criterion - Name: Social Value / Weighting: 10%

Cost criterion - Name: Pricing / Weighting: 40%

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

120

This contract is subject to renewal

Yes

Description of renewals

Initial contract duration is 7yrs with the option to extend for 3yrs.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Competitive dialogue

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

4 September 2023

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

VI.4) Procedures for review

VI.4.1) Review body

The Royal Borough of Kingston upon Thames

Guildhall 2

Kingston upon Thames

KT1 1EU

Email

commissioning@kingston.gov.uk

Telephone

+44 2085475000

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

Royal Courts of Justice

Strand

WC2A 2LL

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

In accordance with the Public Contracts Regulations 2015 the Council will incorporate a minimum 10 calendar day standstill period at the point information on which the contract award decision is communicated to tenderers.