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Tender

Provision of Remote Patient Monitoring

West Suffolk NHS Foundation Trust

F02: Contract notice

Notice identifier: 2024/S 000-022455

Procurement identifier (OCID): ocds-h6vhtk-0482bc

Published 19 July 2024, 11:40am

Section I: Contracting authority

I.1) Name and addresses

West Suffolk NHS Foundation Trust

Hardwick Lane

Bury St Edmunds

IP33 2QZ

Email

procurement@wsh.nhs.uk

Country

United Kingdom

Region code

UKH14 - Suffolk

Internet address(es)

Main address

<https://www.wsh.nhs.uk/>

Buyer's address

<https://www.wsh.nhs.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of Remote Patient Monitoring

II.1.2) Main CPV code

- 33195000 - Patient-monitoring system

II.1.3) Type of contract

Supplies

II.1.4) Short description

Virtual ward services (also known as hospital at home) allow patients of all ages to receive acute-level care safely and conveniently at their usual place of residence, including care homes. These services aim to improve patient experience and outcomes and narrow the gap between demand and capacity for hospital beds, by either preventing avoidable attendances and admissions, or reducing length of stay through early discharge.

A South East Region Virtual Wards Evaluation paper (published May 2024), highlighted that digital integration, if done well, leads to more effective tech enabled virtual wards, whilst barriers to success include insufficient data support and inefficient manual data collection processes.

WSFT are committed to supporting the positive operational impact and clinical effectiveness of our virtual wards through partnership with a best fit Remote Monitoring (RM) platform and supplier. Our incumbent RM supplier contract ends on 1st April 2025, and we require a seamless transition of service to a new RM platform. Through this move we expect to enhance our existing digital capability and continue to benefit through close collaboration and continuous future platform innovation with a new technology partner.

The Trust is looking to procure a three year contract with two optional extension periods of 12 months each. We anticipate contract start being 1st March 2025 as it is critical the new provision is in place before the current contract expires to ensure there is no disruption to patient care.

II.1.5) Estimated total value

Value excluding VAT: £300,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKH - East of England

II.2.4) Description of the procurement

Provision of Remote patient monitoring services and hardware

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 March 2025

End date

29 February 2028

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

19 August 2024

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 19 August 2024

IV.2.7) Conditions for opening of tenders

Date

19 July 2024

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

West Suffolk Hospital

Hardwick Lane

Bury St Edmunds

IP33 2QZ

Country

United Kingdom