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Contract

Tender for the Provision of Leisure Management Operating System

Halton Borough Council

F03: Contract award notice

Notice identifier: 2024/S 000-022434

Procurement identifier (OCID): ocids-h6vhtk-0455cc

Published 19 July 2024, 10:42am

Section I: Contracting authority

I.1) Name and addresses

Halton Borough Council

Kingsway House, Kingsway

Widnes

WA8 7EA

Contact

Mrs Pauline Lowe

Email

pauline.lowe@halton.gov.uk

Telephone

+44 1511111111

Country

United Kingdom

Region code

UKD71 - East Merseyside

Internet address(es)

Main address

<http://www2.halton.gov.uk>

Buyer's address

<http://www2.halton.gov.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Tender for the Provision of Leisure Management Operating System

Reference number

DN721723

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

Halton Borough Council are seeking a supplier with the relevant experience and market knowledge to provide a cost effective, flexible, high quality and value for money – ‘Leisure Management Operating System’ proposal capable of fulfilling the specification of requirements outlined within this document that can be delivered during the contract period.

Suppliers should provide a robust and dynamic solution, which ensures an approach of continuous improvement to drive the adoption of innovation and take advantage of the latest technologies throughout the lifetime of the contract.

A key objective of the service is to offer a wide range of sport and physical activities for residents of the borough, via the following locations: -

- Brookvale Recreation Centre
- NEW Halton Leisure Centre
- Frank Myler Pavilion

The Leisure Centres in collaboration with internal departments are re-focusing current requirements to strive for a better offering to customers through focus, ambition and migration of data via ‘Active Halton’.

The solution must offer customers a more unified approach to accessing services with less interaction required outside of the customer account, having embedded links to integrate other systems seamlessly behind the scenes.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £119,721.72

II.2) Description

II.2.2) Additional CPV code(s)

- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UKD71 - East Merseyside

II.2.4) Description of the procurement

Halton Borough Council are seeking a supplier with the relevant experience and market knowledge to provide a cost effective, flexible, high quality and value for money – ‘Leisure Management Operating System’ proposal capable of fulfilling the specification of requirements outlined within this document that can be delivered during the contract period.

Suppliers should provide a robust and dynamic solution, which ensures an approach of continuous improvement to drive the adoption of innovation and take advantage of the latest technologies throughout the lifetime of the contract.

A key objective of the service is to offer a wide range of sport and physical activities for residents of the borough, via the following locations: -

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requirements to strive for a better offering to customers through focus, ambition and migration of data via 'Active Halton'.

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II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 40

Price - Weighting: 60

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-013750](#)

Section V. Award of contract

Contract No

DN721723

Title

Tender for the Provision of Leisure Management Operating System

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

16 July 2024

V.2.2) Information about tenders

Number of tenders received: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Gladstone MRM Limited

Gladstone House, Hither Croft Road

Wallingford

OX10 9BT

Country

United Kingdom

NUTS code

- UKD71 - East Merseyside

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £119,721.72

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Halton Borough Council

Municipal Building

Widnes

WA8 7QF

Country

United Kingdom