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Contract

## **Tender for the Provision of Leisure Management Operating System**

Halton Borough Council

F03: Contract award notice

Notice identifier: 2024/S 000-022434

Procurement identifier (OCID): ocids-h6vhtk-0455cc

Published 19 July 2024, 10:42am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Halton Borough Council

Kingsway House, Kingsway

Widnes

WA8 7EA

#### **Contact**

Mrs Pauline Lowe

#### **Email**

[pauline.lowe@halton.gov.uk](mailto:pauline.lowe@halton.gov.uk)

#### **Telephone**

+44 1511111111

#### **Country**

United Kingdom

**Region code**

UKD71 - East Merseyside

**Internet address(es)**

Main address

<http://www2.halton.gov.uk>

Buyer's address

<http://www2.halton.gov.uk>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Tender for the Provision of Leisure Management Operating System

Reference number

DN721723

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Halton Borough Council are seeking a supplier with the relevant experience and market knowledge to provide a cost effective, flexible, high quality and value for money – ‘Leisure Management Operating System’ proposal capable of fulfilling the specification of requirements outlined within this document that can be delivered during the contract period.

Suppliers should provide a robust and dynamic solution, which ensures an approach of continuous improvement to drive the adoption of innovation and take advantage of the latest technologies throughout the lifetime of the contract.

A key objective of the service is to offer a wide range of sport and physical activities for residents of the borough, via the following locations: -

- Brookvale Recreation Centre
- NEW Halton Leisure Centre
- Frank Myler Pavilion

The Leisure Centres in collaboration with internal departments are re-focusing current requirements to strive for a better offering to customers through focus, ambition and migration of data via ‘Active Halton’.

The solution must offer customers a more unified approach to accessing services with less interaction required outside of the customer account, having embedded links to integrate other systems seamlessly behind the scenes.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £119,721.72

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.2.3) Place of performance**

NUTS codes

- UKD71 - East Merseyside

#### **II.2.4) Description of the procurement**

Halton Borough Council are seeking a supplier with the relevant experience and market knowledge to provide a cost effective, flexible, high quality and value for money – 'Leisure Management Operating System' proposal capable of fulfilling the specification of requirements outlined within this document that can be delivered during the contract period.

Suppliers should provide a robust and dynamic solution, which ensures an approach of continuous improvement to drive the adoption of innovation and take advantage of the latest technologies throughout the lifetime of the contract.

A key objective of the service is to offer a wide range of sport and physical activities for residents of the borough, via the following locations: -

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requirements to strive for a better offering to customers through focus, ambition and migration of data via 'Active Halton'.

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#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 40

Price - Weighting: 60

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-013750](#)

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## **Section V. Award of contract**

### **Contract No**

DN721723

### **Title**

Tender for the Provision of Leisure Management Operating System

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

16 July 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 5

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Gladstone MRM Limited

Gladstone House, Hither Croft Road

Wallingford

OX10 9BT

Country

United Kingdom

NUTS code

- UKD71 - East Merseyside

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £119,721.72

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### **Section VI. Complementary information**

#### **VI.4) Procedures for review**

##### **VI.4.1) Review body**

Halton Borough Council

Municipal Building

Widnes

WA8 7QF

Country

United Kingdom