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Contract

Customer Engagement Software

Derby Homes Ltd

F03: Contract award notice

Notice identifier: 2021/S 000-022434

Procurement identifier (OCID): ocds-h6vhtk-02df11

Published 9 September 2021, 4:15pm

Section I: Contracting authority

I.1) Name and addresses

Derby Homes Ltd

839 London Road, Alvaston

Derby

DE24 8UZ

Email

holly.johnson@derbyhomes.org

Telephone

+44 1332888777

Country

United Kingdom

NUTS code

UKF11 - Derby

Internet address(es)

Main address

www.derbyhomes.org

Buyer's address

<https://www.derbyhomes.org>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Customer Engagement Software

Reference number

DH21008

II.1.2) Main CPV code

- 48100000 - Industry specific software package

II.1.3) Type of contract

Supplies

II.1.4) Short description

Purchase of cloud-based computing services such as hosting, software and cloud support, including many off-the-shelf, pay-as-you-go cloud solutions from Crown Commercial Services Framework RM1557.12 for engagement with Derby Homes' customer base.

Use of software to enable Derby Homes to meet its obligations when engaging with its tenant community whilst adhering to privacy stated in tenancy agreement.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £48,600

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKF11 - Derby

Main site or place of performance

Derby

II.2.4) Description of the procurement

Purchase of cloud-based computing services such as hosting, software and cloud support, including many off-the-shelf, pay-as-you-go cloud solutions from Crown Commercial Services Framework RM1557.12 for engagement with Derby Homes' customer base.

Use of software to enable Derby Homes to meet its obligations when engaging with its tenant community whilst adhering to privacy stated in tenancy agreement.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2020/S 045-107620](#)

Section V. Award of contract

Contract No

DH21008

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

17 August 2021

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Bang the Table

Hikenield House, East Anton Court, Icknield Way

Andover

SP10 5RG

Email

jonathan@bangthetable.com

Telephone

+44 08007797724

Country

United Kingdom

NUTS code

- UKF11 - Derby

National registration number

07942888

Internet address

<https://www.bangthetable.com>

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £46,800

Section V. Award of contract

Contract No

DH21008 - Community Engagement Software

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

17 August 2021

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Bang the Table

Hikenield House, East Anton Court, Icknield Way

Andover

SP10 5RG

Country

United Kingdom

NUTS code

- UKF11 - Derby

National registration number

07942888

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £52,000

Total value of the contract/lot: £48,600

Section VI. Complementary information

VI.3) Additional information

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=606138682>

GO Reference: GO-202199-PRO-18878743

VI.4) Procedures for review

VI.4.1) Review body

Derby Homes

839 London Road

Derby

DE24 8UZ

Telephone

+444 1332888777

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

Derby Homes

839 London Road

Derby

DE24 8UZ

Telephone

+44 1332888587

Country

United Kingdom

VI.4.4) Service from which information about the review procedure may be obtained

Derby Homes

839 London Road

Derby

DE24 8UZ

Telephone

+44 1332888777

Country

United Kingdom