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Contract

## **Customer Engagement Software**

Derby Homes Ltd

F03: Contract award notice

Notice identifier: 2021/S 000-022434

Procurement identifier (OCID): ocds-h6vhtk-02df11

Published 9 September 2021, 4:15pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Derby Homes Ltd

839 London Road, Alvaston

Derby

DE24 8UZ

#### **Email**

[holly.johnson@derbyhomes.org](mailto:holly.johnson@derbyhomes.org)

#### **Telephone**

+44 1332888777

#### **Country**

United Kingdom

**NUTS code**

UKF11 - Derby

**Internet address(es)**

Main address

[www.derbyhomes.org](http://www.derbyhomes.org)

Buyer's address

<https://www.derbyhomes.org>

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Housing and community amenities

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Customer Engagement Software

Reference number

DH21008

#### **II.1.2) Main CPV code**

- 48100000 - Industry specific software package

#### **II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

Purchase of cloud-based computing services such as hosting, software and cloud support, including many off-the-shelf, pay-as-you-go cloud solutions from Crown Commercial Services Framework RM1557.12 for engagement with Derby Homes' customer base.

Use of software to enable Derby Homes to meet its obligations when engaging with its tenant community whilst adhering to privacy stated in tenancy agreement.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £48,600

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKF11 - Derby

Main site or place of performance

Derby

#### **II.2.4) Description of the procurement**

Purchase of cloud-based computing services such as hosting, software and cloud support, including many off-the-shelf, pay-as-you-go cloud solutions from Crown Commercial Services Framework RM1557.12 for engagement with Derby Homes' customer base.

Use of software to enable Derby Homes to meet its obligations when engaging with its tenant community whilst adhering to privacy stated in tenancy agreement.

#### **II.2.5) Award criteria**

Price

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2020/S 045-107620](#)

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## **Section V. Award of contract**

### **Contract No**

DH21008

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

17 August 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Bang the Table

Hikenield House, East Anton Court, Icknield Way

Andover

SP10 5RG

Email

[jonathan@bangthetable.com](mailto:jonathan@bangthetable.com)

Telephone

+44 08007797724

Country

United Kingdom

NUTS code

- UKF11 - Derby

National registration number

07942888

Internet address

<https://www.bangthetable.com>

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £46,800

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## **Section V. Award of contract**

### **Contract No**

DH21008 - Community Engagement Software

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

17 August 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Bang the Table

Hikenield House, East Anton Court, Icknield Way

Andover

SP10 5RG

Country

United Kingdom

NUTS code

- UKF11 - Derby

National registration number

07942888

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £52,000

Total value of the contract/lot: £48,600

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## **Section VI. Complementary information**

### **VI.3) Additional information**

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=606138682>

GO Reference: GO-202199-PRO-18878743

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Derby Homes

839 London Road

Derby

DE24 8UZ

Telephone

+444 1332888777

Country

United Kingdom

#### **VI.4.2) Body responsible for mediation procedures**

Derby Homes



839 London Road

Derby

DE24 8UZ

Telephone

+44 1332888587

Country

United Kingdom

**VI.4.4) Service from which information about the review procedure may be obtained**

Derby Homes

839 London Road

Derby

DE24 8UZ

Telephone

+44 1332888777

Country

United Kingdom