

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/022429-2022>

Contract

## **Domestic Abuse Support in Safe Accommodation**

Norfolk County Council

F03: Contract award notice

Notice identifier: 2022/S 000-022429

Procurement identifier (OCID): ocds-h6vhtk-0344c5

Published 15 August 2022, 1:08pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Norfolk County Council

County Hall, Martineau Lane

Norwich

NR1 2DH

#### **Contact**

Sarah Hardy

#### **Email**

[sourcingteam@norfolk.gov.uk](mailto:sourcingteam@norfolk.gov.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UKH15 - Norwich and East Norfolk

**Internet address(es)**

Main address

<https://www.norfolk.gov.uk/>

Buyer's address

<https://in-tendhost.co.uk/norfolkcc.aspx/Home>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

---

**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Domestic Abuse Support in Safe Accommodation

Reference number

NCCT42454

**II.1.2) Main CPV code**

- 85000000 - Health and social work services

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

Norfolk County Council has awarded a framework agreement for support in safe accommodation service. The service will provide support in all forms of safe

accommodation as defined by the Domestic Abuse Act 2021 and will also cover work with children including in the community. As this is a framework under the Light Touch Regime under the Public Contract Regulations, the Council reserves the right to re-open the framework for further applications and/or for new requirements under the framework.

### **II.1.6) Information about lots**

This contract is divided into lots: Yes

### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £5,000,000

## **II.2) Description**

### **II.2.1) Title**

Support in Refuge Accommodation

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services
- 85310000 - Social work services
- 85311000 - Social work services with accommodation
- 85300000 - Social work and related services

### **II.2.3) Place of performance**

NUTS codes

- UKH17 - Breckland and South Norfolk
- UKH16 - North and West Norfolk
- UKH15 - Norwich and East Norfolk

Main site or place of performance

Norfolk

## **II.2.4) Description of the procurement**

Norfolk County Council has commissioned a support in safe accommodation service and for this lot the service will provide support in all forms of safe accommodation as defined by the Domestic Abuse Act 2021. This lot covers support in a refuge.

## **II.2.5) Award criteria**

Quality criterion - Name: Your offer (30%), Arrangements and Processes (40%), Reporting (10%), Safeguarding (20%) / Weighting: 100%

Price - Weighting: 0

## **II.2.11) Information about options**

Options: No

## **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2.14) Additional information**

There is no maximum number of suppliers that will be admitted to the framework.

## **II.2) Description**

### **II.2.1) Title**

Outreach Support in Dispersed Safe Accommodation

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services
- 85310000 - Social work services
- 85311000 - Social work services with accommodation
- 85312000 - Social work services without accommodation

- 85300000 - Social work and related services

### **II.2.3) Place of performance**

NUTS codes

- UKH17 - Breckland and South Norfolk
- UKH16 - North and West Norfolk
- UKH15 - Norwich and East Norfolk

Main site or place of performance

Norfolk

### **II.2.4) Description of the procurement**

Norfolk County Council wishes to commission a support in safe accommodation service. The service will provide support in all forms of safe accommodation as defined by the Domestic Abuse Act 2021. This lot covers outreach support in dispersed safe accommodation including services for children and services for children in the community.

### **II.2.5) Award criteria**

Quality criterion - Name: Your offer (30%), Arrangements and Processes (40%), Reporting (10%) and safeguarding (20%) / Weighting: 100%

Price - Weighting: 0

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

There is no maximum number of suppliers that can be admitted to the framework

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2022/S 000-015904](#)

---

## **Section V. Award of contract**

### **Contract No**

NCCT42454

### **Lot No**

1 and 2

### **Title**

Domestic Abuse Support in Safe Accommodation

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

8 August 2022

### **V.2.2) Information about tenders**

Number of tenders received: 5

Number of tenders received from SMEs: 4

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: Yes

### **V.2.3) Name and address of the contractor**

Pandora Project

PO Box 91

Kings Lynn

PE38 8BW

Country

United Kingdom

NUTS code

- UKH16 - North and West Norfolk

Internet address

<https://www.pandoraproject.org.uk/>

The contractor is an SME

Yes

### **V.2.3) Name and address of the contractor**

Leeway Domestic Violence and Abuse Services

Po Box Leeway, City Hall

Norwich

NR2 4FS

Country

United Kingdom

NUTS code

- UKH15 - Norwich and East Norfolk

Internet address

<https://www.leewaysupport.org/>

The contractor is an SME

Yes

### **V.2.3) Name and address of the contractor**

Orwell Housing Association

CraneHill Lodge, 325 London Road

Ipswich

IP2 0BE

Country

United Kingdom

NUTS code

- UKH14 - Suffolk

Internet address

<https://www.orwell-housing.co.uk/>

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Access Community Trust

132 Bevan St East

Lowestoft

NR32 2AQ

Country

United Kingdom

NUTS code

- UKH14 - Suffolk

Internet address

<https://www.accessct.org/>

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £5,000,000

Total value of the contract/lot: £5,000,000

---

## **Section VI. Complementary information**

### **VI.3) Additional information**

The value of this Framework contained in this notice is estimate. The Framework is for 60 months with the right to extend by a 12 month period and then a further 12 month period.

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Norfolk County Council

County Hall, Martineau Lane

Norwich

NR1 2DH

Email

[sourcingteam@norfolk.gov.uk](mailto:sourcingteam@norfolk.gov.uk)

Country

United Kingdom

#### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

VI.4.2) Lodging of appeals: The Public Contracts Regulations 2015 provide for aggrieved parties who have been harmed or are at risk of harm by a breach of the rules to take action in the High Court (England, Wales and Northern EN Standard form 02 - Contract notice 12 / 19 Ireland). Proceedings must be brought within 30 days from the date of knowledge (the date on which the economic operator first knew or ought to have known that grounds for starting the proceedings had arisen) unless the Court considers that there is good reason for extending the period within which proceedings may be brought, in which case the Court may extend that period up to a maximum of 3 months from the date of knowledge.