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Tender

Direct Payments Support Service

Wirral Borough Council

F02: Contract notice

Notice identifier: 2024/S 000-022428

Procurement identifier (OCID): ocds-h6vhtk-046cd3

Published 19 July 2024, 10:35am

Section I: Contracting authority

I.1) Name and addresses

Wirral Borough Council

Mallory Building, 2 Alice Kerr Square

Birkenhead

CH41 2AB

Contact

Ms Cheryl Cunliffe

Email

cherylcunliffe@wirral.gov.uk

Country

United Kingdom

Region code

UKD74 - Wirral

Internet address(es)

Main address

<http://www.wirral.gov.uk/>

Buyer's address

<http://www.wirral.gov.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.the-chest.org.uk/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.the-chest.org.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Direct Payments Support Service

Reference number

DN726084

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Wirral Council is seeking to appoint one organisation to provide a Direct Payment Support Service. The Service will be comprised of the following 3 elements:

- A Direct Payment Support Service which will include information, guidance and support for Direct Payment recipients, Personal Assistants, and social care professionals.
- A Payroll and managed accounts function, to enable people to enjoy the flexibility a Direct Payment offers without the responsibility of managing the budget themselves.
- A digital Personal Assistant register which would match people with the skill set required to meet assessed needs.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKD74 - Wirral

II.2.4) Description of the procurement

Wirral Council is seeking to appoint one organisation to provide a Direct Payment Support Service. The Service will be comprised of the following 3 elements:

- A Direct Payment Support Service which will include information, guidance and support for Direct Payment recipients, Personal Assistants, and social care professionals.
- A Payroll and managed accounts function, to enable people to enjoy the flexibility a Direct Payment offers without the responsibility of managing the budget themselves.

- A digital Personal Assistant register which would match people with the skill set required to meet assessed needs.

The Provider will be expected to enable Direct Payment recipients to manage their Direct Payments as independently as possible and maximise the choice and control of Direct Payment recipients over which aspects of the service they wish to access. The Provider will also contribute towards the development of Direct Payments in Wirral by supporting the Council's ambitions to increase the uptake of Direct Payments in the borough.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 50

Quality criterion - Name: Social Value / Weighting: 10

Price - Weighting: 40

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

One optional extension provision of up to 12 months, to be taken at the discretion of Wirral Borough Council

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-017082](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

19 August 2024

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

19 August 2024

Local time

1:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

VI.4) Procedures for review

VI.4.1) Review body

The Royal Court of Justice

London

WC2A 2LL

Country

United Kingdom