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Contract

## **Support, Maintenance & Development of Compass Software**

NHS Business Services Authority

F03: Contract award notice

Notice identifier: 2023/S 000-022428

Procurement identifier (OCID): ocds-h6vhtk-03ec50

Published 2 August 2023, 11:42am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS Business Services Authority

Stella House, Goldcrest Way, Newburn Riverside

Newcastle upon Tyne

NE15 8NY

#### **Contact**

Commercial Services

#### **Email**

[commercialserviceteam@nhsbsa.nhs.uk](mailto:commercialserviceteam@nhsbsa.nhs.uk)

#### **Country**

United Kingdom

#### **Region code**

UKC22 - Tyneside

**Internet address(es)**

Main address

<https://www.nhsbsa.nhs.uk/>

Buyer's address

<https://www.nhsbsa.nhs.uk/>

**I.4) Type of the contracting authority**

National or federal Agency/Office

**I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Support, Maintenance & Development of Compass Software

Reference number

20\_03\_05 / C33251

#### **II.1.2) Main CPV code**

- 72267100 - Maintenance of information technology software

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The NHSBSA is extending its existing contractual arrangement it has in place with CIBS for the support, maintenance, and development of the Compass software solution, as an interim solution, to allow for the appointment of a systems integrator through the Transforming Dental Systems (TDS) procurement and their resulting development of a new solution. The procurement of the systems integrator is complete and was carried out under Crown Commercial Service Software Design and Implementation Service Framework (RM6193).

Link to TDS procurement Contract Finder Contract Award Notice:

<https://www.contractsfinder.service.gov.uk/Notice/ffd062a8-efa2-48a6-b3c3-ed9caa489dd3>

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £2,961,424

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKC22 - Tyneside

Main site or place of performance

NHSBSA  
Stella House  
Goldcrest Way  
Newburn Riverside  
Newcastle upon Tyne  
NE15 8NY

#### **II.2.4) Description of the procurement**

The NHSBSA is extending its existing contractual arrangement it has in place with CIBS for the support, maintenance, and development of the Compass software solution.

#### **II.2.5) Award criteria**

Price

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

The contract was originally awarded under Regulation 32.

The contract is being modified in accordance with Regulation 72(1)(b). This Contract Award Notice is being published as per the requirement set out in Regulation 72(3).

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Award of a contract without prior publication of a call for competition in the cases listed below

- The services can be provided only by a particular economic operator for the following reason:
  - absence of competition for technical reasons

Explanation:

The contract was originally awarded under Regulation 32.

The contract is being modified in accordance with Regulation 72(1)(b). This Contract Award Notice is being published as per the requirement set out in Regulation 72(3).

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

20 July 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

DUPLICATE - Capita IBS

30 Berners Street, London, United Kingdom, W1T 3LR

London

W1T 3LR

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

02081330

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £2,961,424

Lowest offer: £2,961,424 / Highest offer: £2,961,424 taken into consideration

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

NHS Business Services Authority

Stella House, Goldcrest Way, Newburn Riverside

Newcastle upon Tyne

NE15 8NY

Country

United Kingdom

Internet address

<https://www.nhsbsa.nhs.uk/>