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Tender

Provision of Cumbria Telecare and Assistive Technology Service

Cumbria County Council

F02: Contract notice

Notice identifier: 2021/S 000-022426

Procurement identifier (OCID): ocds-h6vhtk-02df09

Published 9 September 2021, 3:54pm

Section I: Contracting authority

I.1) Name and addresses

Cumbria County Council

Cumbria House, 107 - 117 Botchergate

Carlisle

CA1 1RD

Contact

Mrs Alyson Delin

Email

Alyson.Delin@cumbria.gov.uk

Telephone

+44 1228221706

Country

United Kingdom

NUTS code

UKD1 - Cumbria

Internet address(es)

Main address

<http://www.cumbria.gov.uk/>

Buyer's address

<http://www.cumbria.gov.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.the-chest.org.uk/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.the-chest.org.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of Cumbria Telecare and Assistive Technology Service

Reference number

DN568302

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The Council is committed to the use of assistive technology (AT) in all its forms to meet Customers' assessed care and support and reablement needs in cost effective ways. The Council is committed to supporting innovative use of Assistive Technology with the expectation that the Provider will become our expert in the use and deployment of assistive Technology.

II.1.5) Estimated total value

Value excluding VAT: £3,000,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKD1 - Cumbria

II.2.4) Description of the procurement

The Council is committed to the use of Assistive Technology (AT) in all its forms to meet Customers' assessed care and support and reablement needs in cost effective ways. The Council is committed to supporting innovative use of Assistive Technology with the expectation that the Provider will become our expert in the use and deployment of Assistive Technology.

We anticipate that approximately 1500 existing Telecare customers will transfer to the new contract with their existing equipment which will need to be supported. Based on previous data we anticipate the number of annual referrals to be in the region of 800 however we do not guarantee any volume of work.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Cost criterion - Name: Finance / Weighting: 40

II.2.6) Estimated value

Value excluding VAT: £3,000,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

2 periods of 12 months extension available

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

It will run for a maximum of 3 years with 2 optional extensions of 12 months each making a total possible extension of 24 months.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

18 October 2021

Local time

4:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

18 October 2021

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

Her Majesty's Court Service

Strand

London

WC2A 2LL

Country

United Kingdom