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Contract

Confidential Staff Liaison and Freedom To Speak Up Services

NHS Highland

F03: Contract award notice

Notice identifier: 2023/S 000-022410

Procurement identifier (OCID): ocids-h6vhtk-03d761

Published 2 August 2023, 9:54am

Section I: Contracting authority

I.1) Name and addresses

NHS Highland

Assynt House, Beechwood Park

Inverness

IV2 3BW

Email

nhsh.tenders@nhs.scot

Telephone

+44 7976911804

Country

United Kingdom

NUTS code

UKM6 - Highlands and Islands

Internet address(es)

Main address

<http://www.nhshighland.scot.nhs.uk>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00302

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Confidential Staff Liaison and Freedom To Speak Up Services

Reference number

HH083-23-TW08

II.1.2) Main CPV code

- 79633000 - Staff development services

II.1.3) Type of contract

Services

II.1.4) Short description

NHS Highland requires the provision of Confidential Staff Liaison and Freedom to Speak up Services for NHS staff.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £316,000

II.2) Description

II.2.2) Additional CPV code(s)

- 79633000 - Staff development services

II.2.3) Place of performance

NUTS codes

- UKM6 - Highlands and Islands

Main site or place of performance

NHS Highland Area

II.2.4) Description of the procurement

NHS Highland have been providing a Guardian / Speak up service since 2020, as recommended in the Sturrock review, this is to provide an independent channel for colleague concerns to be raised where other channels have not worked or cannot be used. This service was aligned to include the National Whistleblowing standards in NHS Highland also in 2020.

The market was reviewed and the only established provider of this service that we have identified with appropriate and relevant NHS specific experience is The Guardian Service. The Guardian Service has been working with NHS Highland for the past three years and NHS Highland would like to continue to provide this service to its employees for a further 12 months with the option to extend for up to another 12 months.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

This procurement is unique in that the provider is offering a technical solution, based on its specific positioning and experience, the likes of which is not available elsewhere in exactly the form that we desire to employ.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-017308](#)

Section V. Award of contract

Contract No

HH083-23-TW08

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 August 2023

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 0

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

The Guardian Service Ltd.

WeWork,, 8 Devonshire Square,

London

EC2M 4PL

Telephone

+44 7878936652

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £316,000

Section VI. Complementary information

VI.3) Additional information

(SC Ref:740432)

VI.4) Procedures for review

VI.4.1) Review body

The Inverness Justice Centre

Longman Road

Inverness

IV1 1AH

Country

United Kingdom