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Contract

T20/13_Student Residential Internet Provider

Anglia Ruskin University Higher Education Corporation

F03: Contract award notice

Notice identifier: 2021/S 000-022391

Procurement identifier (OCID): ocds-h6vhtk-0291c6

Published 9 September 2021, 1:40pm

Section I: Contracting authority

I.1) Name and addresses

Anglia Ruskin University Higher Education Corporation

Bishop Hall Lane

Chelmsford

CM1 1SQ

Email

procurement@aru.ac.uk

Country

United Kingdom

NUTS code

UKH1 - East Anglia

Internet address(es)

Main address

www.aru.ac.uk

Buyer's address

<https://in-tendhost.co.uk/angliaruskinuniversity>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

T20/13_Student Residential Internet Provider

Reference number

T20/13

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

This contract has been awarded Anglia Ruskin University ("the University") is seeking a Supplier/Provider for the provision of Residential / Guest Internet services across Student accommodation, owned and/or managed by Anglia Ruskin University. Telephony and provision of handsets is excluded.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £161,568

II.2) Description

II.2.2) Additional CPV code(s)

- 72400000 - Internet services
- 72410000 - Provider services

II.2.3) Place of performance

NUTS codes

- UKH3 - Essex

Main site or place of performance

Chelmsford

II.2.4) Description of the procurement

This contract has been awarded. The University is seeking an agreement for the provision of Internet services across the University owned and managed Student residential buildings (approximately 1055 student rooms). The solution will need to provide both a wired service into each bedroom, plus a wireless (Wi-Fi) service to provide full building coverage to all rooms and communal areas of the buildings (including entrance, social areas, and kitchens within the residential buildings), with no dead spots as students move around their building. In addition to providing services to students, the network is also required to provide wired and wireless connections for any devices needed to support Laundry Services additional cabling will be required in these areas to facilitate the online functionality. The proposed solution must operate independently of the existing University network infrastructure, and must allow for normal student usage demands, to include online gaming, and legal and reasonable file sharing and downloading. The service level expected should be representative as a current average across UK households, with a typical download speed of at least 100 Mb/s per room (both wired and Wi-Fi). We expect the Infrastructure to be "future proof" for the duration of the contract, to potentially include increasing speed to support emerging functionality. Eduroam should be a provision and not be disadvantaged by their own provision. All student personal data is to be handled according to UK Data protection law and any other applicable legislation. We are committed to delivering an excellent experience to all of our students, and so we require your service to be in line with this commitment. to cat5 e solution as minimum. A

facility is required for individual users to utilise and register multiple devices, and any limit on the number of personal devices must be specified. Via AP point in each room A year-round service is required and must be available to both academic students and also to short-term occupiers (who may include under 18-year-olds, who will require additional filtering options). Residents should be able to upgrade the service if required, and a 24-hour support service is expected to be provided. Provision must also be available for a number of additional guest accounts to enable University staff accounts to access the Internet for housing management, including maintenance purposes. The incumbent supplier's contract expires on 31st July 2021, the successful supplier must be able to co-operate with the incumbent supplier to arrange transition and complete the transition from the existing supplier to their new circuit and solution by the expiry date, schedule to be agreed, please provide details of how this will be achieved. The go live date for the network managed service for all buildings must be 1st August 2021. The transaction must have minimum impact on students in residence. Upon expiry, all active equipment (Switches, Access Points, Firewalls, Servers, P2P line of site bridge) remains the ownership of the current provider. All passive equipment (internal/external cabling, patch panels) remain under the Universities ownership. The network specification detail and drawings must be provided to the University Account Manager.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 55

Price - Weighting: 45

II.2.11) Information about options

Options: Yes

Description of options

option to extend on a year by year basis for 24 months after initial term

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-002655](#)

Section V. Award of contract

Contract No

1

Title

Provision of Student Residential Internet

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

29 June 2021

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Glide Student and Residential Ltd t/a Glide

Glide House Ground Floor, Building 4, Windmill Road, Kenn,

Clevedon

BS21 6UJ

Country

United Kingdom

NUTS code

- UKK12 - Bath and North East Somerset, North Somerset and South Gloucestershire

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £269,280

Total value of the contract/lot: £269,280

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Anglia Ruskin University Higher Education Corporation

Bishop Hall Lane

Chelmsford

CM1 1SQ

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procurement@aru.ac.uk

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United Kingdom

Internet address

www.aru.ac.uk