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Contract

Microsoft Dynamics development & support services

GENOMICS ENGLAND LIMITED

F03: Contract award notice

Notice identifier: 2025/S 000-022388

Procurement identifier (OCID): ocds-h6vhtk-05164e

Published 16 May 2025, 5:02pm

Section I: Contracting authority

I.1) Name and addresses

GENOMICS ENGLAND LIMITED

Level 21 One Canada Square

London

E145AB

Contact

Kara Burnett

Email

kara.burnett@genomicsengland.co.uk

Country

United Kingdom

Region code

UKI42 - Tower Hamlets

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.genomicsengland.co.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Microsoft Dynamics development & support services

Reference number

GEL-HE-717-24

II.1.2) Main CPV code

- 72200000 - Software programming and consultancy services

II.1.3) Type of contract

Services

II.1.4) Short description

This contract is for the provision of support for Microsoft Dynamics.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £373,680

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Genomics England has appointed a supplier to provide digital technology services to support, maintain, and develop its Microsoft Dynamics 365 platform (Dynamics), which is currently used as a customer relationship management solution by the Engaging Research Scientists Service and the Generation Study. Genomics England uses Dynamics to onboard researchers for access to our Research Environment for holding details of research projects and as a user database and for participant communication in the Generation Study.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: Yes

Description of options

There is an optional extension period of 12 months.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

The contract was awarded via further competition under a compliant framework (CCS Software Design and Implementation Services, ref RM6193). No prior publication was therefore required.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract

Contract No

GEL-HE-717-24

Title

Generation Study/Research Microsoft Dynamics development & support services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

23 April 2025

V.2.2) Information about tenders

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

CEOX Services Ltd

Pangbourne

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

11143592

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £373,680

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

His Majesty's High Court of Justice

London

Country

United Kingdom