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Contract

## **Microsoft Dynamics development & support services**

GENOMICS ENGLAND LIMITED

F03: Contract award notice

Notice identifier: 2025/S 000-022388

Procurement identifier (OCID): ocds-h6vhtk-05164e

Published 16 May 2025, 5:02pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

GENOMICS ENGLAND LIMITED

Level 21 One Canada Square

London

E145AB

#### **Contact**

Kara Burnett

#### **Email**

[kara.burnett@genomicsengland.co.uk](mailto:kara.burnett@genomicsengland.co.uk)

#### **Country**

United Kingdom

**Region code**

UKI42 - Tower Hamlets

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

<https://www.genomicsengland.co.uk/>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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**Section II: Object****II.1) Scope of the procurement****II.1.1) Title**

Microsoft Dynamics development & support services

Reference number

GEL-HE-717-24

**II.1.2) Main CPV code**

- 72200000 - Software programming and consultancy services

**II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

This contract is for the provision of support for Microsoft Dynamics.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £373,680

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement**

Genomics England has appointed a supplier to provide digital technology services to support, maintain, and develop its Microsoft Dynamics 365 platform (Dynamics), which is currently used as a customer relationship management solution by the Engaging Research Scientists Service and the Generation Study. Genomics England uses Dynamics to onboard researchers for access to our Research Environment for holding details of research projects and as a user database and for participant communication in the Generation Study.

#### **II.2.5) Award criteria**

Price

#### **II.2.11) Information about options**

Options: Yes

Description of options

There is an optional extension period of 12 months.

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## Section IV. Procedure

### IV.1) Description

#### IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

The contract was awarded via further competition under a compliant framework (CCS Software Design and Implementation Services, ref RM6193). No prior publication was therefore required.

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

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## Section V. Award of contract

### Contract No

GEL-HE-717-24

### Title

Generation Study/Research Microsoft Dynamics development & support services

A contract/lot is awarded: Yes

### V.2) Award of contract

#### V.2.1) Date of conclusion of the contract

23 April 2025

#### V.2.2) Information about tenders

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

CEOX Services Ltd

Pangbourne

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

11143592

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £373,680

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

His Majesty's High Court of Justice

London

Country

United Kingdom