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Tender

Asset Management- Tender ref EAST0754

Eastlight Community Homes

F02: Contract notice

Notice identifier: 2024/S 000-022383

Procurement identifier (OCID): ocds-h6vhtk-047ea9

Published 18 July 2024, 9:53pm

Section I: Contracting authority

I.1) Name and addresses

Eastlight Community Homes

Eastlight House, Charter Way

Braintree

CM77 8FG

Contact

Ms Naura Ogbe

Email

procurement@eastlighthomes.co.uk

Telephone

+44 3301280330

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://www.eastlighthomes.co.uk/my-home/>

Buyer's address

<https://www.eastlighthomes.co.uk/my-home/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Advert/Index?advertId=d82b4124-2645-ef11-812d-005056b64545>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/Advert/Index?advertId=d82b4124-2645-ef11-812d-005056b64545>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Asset Management- Tender ref EAST0754

Reference number

DN733527

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

Eastlight currently uses Keystone for asset management, Total Mobile for scheduling, and spreadsheets for off-system work. They seek a consolidated asset management solution with modern technology capabilities like video diagnostics and IoT for predictive maintenance. The system should enhance service delivery, reduce costs, and improve productivity and customer satisfaction. Key requirements include asset creation, reactive repairs, customer contact, work order management, invoicing, contractor management, supply management, compliance, defect management, disposal, regeneration, planned works, and comprehensive reporting. The new solution should integrate GIS map views and facilitate high-quality data management through transition from legacy systems.

Documents can be accessed via Procontract at : <https://procontract.due-north.com/>

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Eastlight currently uses Keystone for asset management, Total Mobile for scheduling, and spreadsheets for off-system work. Eastlight seek a consolidated asset management solution with modern technology capabilities like video diagnostics and IoT for predictive maintenance. The system should enhance service delivery, reduce costs, and improve productivity and customer satisfaction. Key requirements include asset creation, reactive repairs, customer contact, work order management, invoicing, contractor management, supply management, compliance, defect management, disposal, regeneration, planned works, and comprehensive reporting. The new solution should integrate GIS map views and facilitate high-quality data management through transition from legacy systems.

Tenders due 12pm noon 16th August 2024 via
Procontract: <https://procontract.due-north.com/>

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in days

60

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

16 August 2024

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 60 (from the date stated for receipt of tender)

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

Eastlight Community Homes

CM77 8FG

Braintree

Email

procurement@eastlighthomes.co.uk

Country

United Kingdom