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Contract

RBGKEW1121 Extended Magento Implementation, hosting and support

Royal Botanic Gardens, Kew

F03: Contract award notice

Notice identifier: 2023/S 000-022361

Procurement identifier (OCID): ocids-h6vhtk-0394de

Published 1 August 2023, 4:05pm

Section I: Contracting authority

I.1) Name and addresses

Royal Botanic Gardens, Kew

Richmond, Kew

Richmond, Kew

TW9 3AE

Email

procurement@kew.org

Telephone

+44 2083325655

Country

United Kingdom

Region code

UKI3 - Inner London – West

Internet address(es)

Main address

<http://kew.org>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Environment

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

RBGKEW1121 Extended Magento Implementation, hosting and support

Reference number

RBGKEW1121

II.1.2) Main CPV code

- 72222300 - Information technology services

II.1.3) Type of contract

Services

II.1.4) Short description

Royal Botanic Gardens, Kew ('RBG Kew') requires a supplier to deliver customisation of our existing e-commerce site hosted on Magento, who will be responsible for the hosting and ongoing support and maintenance.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,202,755

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKI3 - Inner London – West

Main site or place of performance

Inner London – West

II.2.4) Description of the procurement

Royal Botanic Gardens, Kew ('RBG Kew') requires supplier to deliver customisation of our existing e-commerce site hosted on Magento, who will be responsible for the hosting and ongoing support and maintenance.

II.2.5) Award criteria

Quality criterion - Name: Technical / Weighting: 4605

Quality criterion - Name: Presentation and Demo / Weighting: 1151

Quality criterion - Name: References / Weighting: 384

Cost criterion - Name: Commercial / Weighting: 3070

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-000084](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

5 May 2023

V.2.2) Information about tenders

Number of tenders received: 8

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Williams Commerce

Creative Mill, 64 Mansfield St,

Leicester

LE1 3DL

Country

United Kingdom

NUTS code

- UKI - London

National registration number

07051709

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,202,755

Section VI. Complementary information

VI.3) Additional information

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=798866812>

GO Reference: GO-202381-PRO-23544769

VI.4) Procedures for review

VI.4.1) Review body

Head of Procurement & Contract Management, Royal Botanic Gardens, Kew

Richmond, Kew

TW9 3AE

Country

United Kingdom

