

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/022357-2023>

Contract

## National Mental Health CCBT Software

The Common Services Agency (more commonly known as NHS National Services Scotland) ("NSS")

F03: Contract award notice

Notice identifier: 2023/S 000-022357

Procurement identifier (OCID): ocds-h6vhtk-03b3b9

Published 1 August 2023, 3:51pm

### Section I: Contracting authority

#### I.1) Name and addresses

The Common Services Agency (more commonly known as NHS National Services Scotland) ("NSS")

Gyle Square (NSS Head Office), 1 South Gyle Crescent

Edinburgh

EH12 9EB

#### Email

[michael.walker3@nhs.scot](mailto:michael.walker3@nhs.scot)

#### Telephone

+44 1312757454

#### Country

United Kingdom

**NUTS code**

UKM - Scotland

**Internet address(es)**

Main address

<http://www.nss.nhs.scot/browse/procurement-and-logistics>

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA11883](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA11883)

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

National Mental Health CCBT Software

Reference number

NP604823

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

NHS National Services Scotland (NHS NSS) has procured Computerised Cognitive Behaviour Therapy (CCBT) software on behalf of Scottish Government. The contract is split into 2 lots, Generalised Anxiety Disorder and Insomnia.

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £13,680,000

### **II.2) Description**

#### **II.2.1) Title**

Generalised Anxiety Disorder (GAD)

Lot No

1

## **II.2.2) Additional CPV code(s)**

- 72000000 - IT services: consulting, software development, Internet and support

## **II.2.3) Place of performance**

NUTS codes

- UKM - Scotland

Main site or place of performance

Scotland

## **II.2.4) Description of the procurement**

NHS National Services Scotland (NHS NSS) has procured Computerised Cognitive Behaviour Therapy (CCBT) software on behalf of Scottish Government. The contract is split into 2 lots, Generalised Anxiety Disorder and Insomnia.

## **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 85

Price - Weighting: 15

## **II.2.11) Information about options**

Options: No

## **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Insomnia

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 72000000 - IT services: consulting, software development, Internet and support

### **II.2.3) Place of performance**

NUTS codes

- UKM - Scotland

Main site or place of performance

Scotland

### **II.2.4) Description of the procurement**

NHS National Services Scotland (NHS NSS) has procured Computerised Cognitive Behaviour Therapy (CCBT) software on behalf of Scottish Government. The contract is split into 2 lots, Generalised Anxiety Disorder and Insomnia.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 85

Price - Weighting: 15

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-007783](#)

---

## **Section V. Award of contract**

### **Lot No**

1

### **Title**

Generalised Anxiety Disorder (GAD)

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

5 July 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 1

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Big Health

20 St Thomas Street

London

SE1 9RG

Telephone

+44 7917240869

Country

United Kingdom

NUTS code

- UKI44 - Lewisham and Southwark

The contractor is an SME

No

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £6,840,000

---

## **Section V. Award of contract**

### **Lot No**

2

### **Title**

Insomnia

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

5 July 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 1

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Big Health

20 St Thomas Street

London

SE1 9RG

Telephone

+44 7917240869

Country

United Kingdom

NUTS code

- UKI44 - Lewisham and Southwark

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £6,840,000

---

## Section VI. Complementary information

### VI.3) Additional information

The values provided in II.1.7 and V.2.4 include the initial 60 month contract period and the 24 month optional extension period(s).

(SC Ref:740403)

### VI.4) Procedures for review

#### VI.4.1) Review body

Sheriff Court House

27 Chamber Street

Edinburgh

EH1 1LB

Email

[edinburgh@scotcourts.gov.uk](mailto:edinburgh@scotcourts.gov.uk)

Country

United Kingdom

#### VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

Economic operators should approach the contracting authority in the first instance. However, the only formal remedy is to apply to the courts: An economic operator that suffers, or is at risk of suffering, loss or damage attributable to a breach of duty under the Public Contracts (Scotland) Regulations 2015 or the Procurement Reform (Scotland) Act 2014, may bring proceedings in the Sheriff Court or the Court of Session.