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Pipeline

National Highways Vehicle Recovery Service Contract (4th Generation)

National Highways

UK1: Pipeline notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-022354

Procurement identifier (OCID): ocds-h6vhtk-051632

Published 16 May 2025, 4:00pm

Scope

Reference

pro_21234

Description

National Highways will be looking to re-procure a replacement National Vehicle Recovery Service Contract to remove broken down, abandoned or damaged vehicles from the Strategic Road Network (SRN) within England, where instructed by a National Highways Traffic Officer.

This will be a statutory vehicle recovery service that will include a debt recovery service to recover outstanding sums from customers. For this contract, statutory charges will apply under The Removal, Storage and Disposal of Motor Vehicles (Amendment) Regulations 2023 - link: <https://www.legislation.gov.uk/ukxi/2023/331/contents/made>

(copy and paste link into browser)

A replacement contract is required by 1/07/2026 (Go Live).

The current service includes:

- 1) A statutory vehicle removal/recovery service (including vehicle shed loads) that can also include the storage and disposal of vehicles and includes the recovery of the associated statutory charges that apply
- 2) Pre-positioning - this is where recovery vehicles are essentially placed on 'standby' to react to events such as severe weather and/or large trafficked social events
- 3) Scheme Maintenance - similar to statutory recovery, but where recovery services are used during maintenance schemes
- 4) Recovery of the statutory fees (from customers)

Statutory removals are focussed on those parts of the SRN within England that are patrolled by Traffic Officers, who have the power sanctioned within The Removal and Disposal of Vehicles (Traffic Officers) (England) Regulations 2008 link:

<https://www.legislation.gov.uk/ukxi/2008/2367/contents/made> (copy and paste link to browser to view) to remove vehicles.

It is expected that this service will be funded almost entirely by income received from removals, storage and disposal of vehicles.

Anticipated volumes of statutory removals are expected to be between 20 - 22,000 vehicles per annum.

Two prior pre-market engagement notices were issued December 2024 (links provided below - copy and paste links to browser)

Find A Tender Notice (FTS) Notice: <https://www.find-tender.service.gov.uk/Notice/038895-2024?>

Contracts Finder Notice (CF)
<https://www.contractsfinder.service.gov.uk/Notice/f1c32b95-7f3f-4ec8-bebb-c02a2b859780>

Details are provided for information only and is subject to change in the final tender documents when these are published.

Total value (estimated)

- £197,100,000 excluding VAT
- £236,520,000 including VAT

Contract dates (estimated)

- 1 July 2026 to 30 June 2032
- Possible extension to 30 June 2036
- 10 years

Main category

Services

CPV classifications

- 50118100 - Breakdown and recovery services for cars
- 50118200 - Breakdown and recovery services for commercial vehicles
- 50118300 - Breakdown and recovery services for buses
- 50118400 - Breakdown and recovery services for motor vehicles
- 50118500 - Breakdown and recovery services for motorcycles

Contract locations

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Publication date of tender notice (estimated)

16 June 2025

Procedure

Above or below total value threshold

Above or equal to threshold

Contracting authority

National Highways

- Companies House: 09346363

Bridge House, 1 Walnut Tree Close

Guildford

GU1 4LZ

United Kingdom

Email: info@nationalhighways.co.uk

Website: <https://nationalhighways.co.uk>

Region: UKJ25 - West Surrey

Organisation type: Public authority - central government