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Planning

## **Modification Notice - Surrey Children's Community Health Service**

NHS Surrey Heartlands ICB

F01: Prior information notice

Prior information only

Notice identifier: 2023/S 000-022346

Procurement identifier (OCID): ocds-h6vhtk-03ec1b

Published 1 August 2023, 3:01pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS Surrey Heartlands ICB

Woodhatch Place, 11 Cockshot Hill, Woodhatch

Reigate

RHS 8EF

#### **Contact**

Niki Baier

#### **Email**

[niki.baier@nhs.net](mailto:niki.baier@nhs.net)

#### **Country**

United Kingdom

**Region code**

UKJ2 - Surrey, East and West Sussex

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

[www.surreyheartlands.org](http://www.surreyheartlands.org)

**I.3) Communication**

Additional information can be obtained from the above-mentioned address

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Modification Notice - Surrey Children's Community Health Service

#### **II.1.2) Main CPV code**

- 85100000 - Health services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Description of the procurement before and after the modification: nature and extent of the works, nature and quantity or value of supplies, nature and extent of services:

The contracting authorities have an existing contract with Surrey Healthy Children and Families Limited Liability Partnership to provide the Surrey Children's Community Health Service. The original contract commenced on 1st April 2017. This contract will be extended until 31st March 2024

The original contract was let on a like for like/lift and shift basis to bring the majority of children's community health services in Surrey under one umbrella, aimed at equity in provision as well as a more uniform approach to delivery.

As the system moves towards integration commissioners are keen to ensure that services connect with children and their families at home, within their communities and where appropriate at scale. This aligns to the development of ICB's and ICS's and local system ambitions to keep people well, support children earlier and keep them rooted in Surrey and local communities. Our vision for Children's Community Health Services is therefore - that they meet the needs of children, young people and their families at the earliest opportunity, through providing safe and effective support, advice and specialist delivery at home, within local communities and across the county's geographies.

#### **II.1.5) Estimated total value**

Value excluding VAT: £37,000,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UKJ2 - Surrey, East and West Sussex

### **II.2.4) Description of the procurement**

Description of the circumstances which have rendered necessary the modification:

NHS Surrey Heartlands Integrated Care Board (who are the lead contracting authority for itself), NHS Frimley Integrated Care Board, NNHS England South Region and Surrey County Council (the "Commissioners") wish to extend the existing contract term for the Community Children's Health Services contract held by Children and Families Health Surrey to allow for an additional 12-month extension. Such a modification is conducted under Regulation 72(1)(b) of the Public Contracts Regulations 2015 on grounds that additional services are required where a change of contractor (i) cannot be made for economic or technical reasons; and (ii) would cause significant inconvenience or substantial duplication of cost.

The Commissioners have been undertaking a comprehensive recommissioning programme to reflect the national requirements in services in which required to support the future needs of children and young people their families and carers within the county of Surrey.

During the recommissioning work, concerns have been raised by the incumbent provider as to the sustainability of the services within the financial envelope that is currently available to deliver the ranges of services covered within the contract.

An Independent joint service investigation has been undertaken into the delivery of the services and the challenges being faced as recovery continues following the pandemic.

The conclusion of service investigation was that whilst the quality of services remains good in the majority of areas, there are significant challenges arising from the changing needs of children and young people as a result of the pandemic coupled with a significant increase in demand for early intervention services.

Furthermore, challenges with the financial envelope available for Commissioners to support service delivery and service transformation were identified as part of the joint investigation process.

The outcomes of the review have therefore led the Commissioners to need to review the service model, expectations for transition and service transformation to meet the needs identified within the service investigation. To commence a procurement process at this stage, as anticipated, is likely to result in the service model not meeting service users' needs. It would be challenging to run a fair procurement process in such circumstances and it is likely that the process end up taking longer than planned. Such process would also risk procuring a service that does not function effectively or efficiently in order to meet the service user's needs.

As the Commissioners work to understand the requirements and changing needs of the service for children and young people, it is possible that public consultation on the changes will be required, which would need to be completed prior to presenting an opportunity to market. Sometime needs to be allowed for this to be conducted.

Commissioners are therefore seeking to agree a contract with the incumbent provider for a period up to 31st March 2025, to enable a robust offer to be made to the market reflecting the changing landscape of service needs for children and young people within Surrey.

For reasons mentioned above, to run a procurement process now would therefore cause a substantial duplication of costs and a significant inconvenience to the Commissioners, suppliers and services users and likely to lead to substantially inferior service provision for children and young people in the County.

Date of contract award decision: 28th June 2023

Where applicable, the name, address including NUTS code, telephone, fax number, email address and internet address of the new economic operator or operators: Surrey Healthy Children and Families LLP 18 Mole Business Park, Randalls Road, Leatherhead, KT22 7AD - UKJ2 - Home : Children and Family Health Surrey ([childrenshealthsurrey.nhs.uk](https://childrenshealthsurrey.nhs.uk))

### **II.3) Estimated date of publication of contract notice**

2 August 2023

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

