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Planning

## **Domiciliary Care for Coventry and Warwickshire**

NHS Coventry and Warwickshire Integrated Care Board

F01: Prior information notice

Prior information only

Notice identifier: 2025/S 000-022344

Procurement identifier (OCID): ocids-h6vhtk-051628

Published 16 May 2025, 3:44pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS Coventry and Warwickshire Integrated Care Board

Westgate House Market Street

Warwick

CV34 4DE

#### **Email**

[michael.sum1@nhs.net](mailto:michael.sum1@nhs.net)

#### **Country**

United Kingdom

#### **Region code**

UKG33 - Coventry

#### **Internet address(es)**

Main address

<https://www.happyhealthylives.uk/>

Buyer's address

<https://www.happyhealthylives.uk/>

### **I.3) Communication**

Additional information can be obtained from the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

### **I.4) Type of the contracting authority**

Body governed by public law

### **I.5) Main activity**

Health

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## Section II: Object

### II.1) Scope of the procurement

#### II.1.1) Title

Domiciliary Care for Coventry and Warwickshire

#### II.1.2) Main CPV code

- 85100000 - Health services

#### II.1.3) Type of contract

Services

#### II.1.4) Short description

\*\*\*THIS ADVERT IS FOR A MARKET ENGAGEMENT SURVEY ONLY\*\*\*

NHS Arden and Greater East Midlands CSU on behalf of NHS Coventry and Warwickshire ICB are running this survey for providers who have the relevant experience and skills to provide a Domiciliary Care Service.

A full description is provided in II.2.4.1 below.

This market engagement requests that Interested Providers complete the Microsoft Forms survey which can be found at the following link:

<https://forms.office.com/e/surPTe5pJR>

Please note this survey closes on 5pm Monday 2 June 2025

Interested providers should ensure that they register their interest via the Atamis Health Family system: <https://atamis-1928.my.site.com/s/Welcome> and search for opportunity reference C362129. Providers should ensure that they complete the survey providing their organisation's details as well as reviewing the documentation provided by the ICB for their perusal. The survey will provide the opportunity for providers to provide any comments they may have regarding the draft service specification and any other aspects of the information provided by the ICB.

\*\*PLEASE NOTE PROVIDERS THAT HAVE REGISTERED AGAINST PROJECT C352920 NEED NOT REGISTER FOR THIS PROJECT AS THE INFORMATION PROVIDED THROUGH THIS IS IDENTICAL\*\*

### **II.1.5) Estimated total value**

Value excluding VAT: £39,000,000

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UKG13 - Warwickshire

### **II.2.4) Description of the procurement**

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The aim of the contract is to provide a domiciliary care service with care as provided by CQC registered providers that are able to meet the health care needs of patients.

Domiciliary Care refers to support that is delivered to patients in their own home and is not determined by the type of accommodation they live in. This does not include:

- Residential Care Homes
- Nursing Homes

Domiciliary Care is defined as:

- Care and support delivered in a person's home.
- This includes support with personal care.
- All adult customer groups aged 18 years
- Children - to be confirmed

Care provision is usually delivered with either 1 or 2 carers with visits lasting up to one hour, for a maximum amount of 4 visits per day. This therefore amounts to a maximum of 56 care hours per week required for the patient to have care sourced under Domiciliary Care. If a patient requires extra care above this level, then this care will be sourced for on the other existing frameworks that cover this increased level of needs.

The Care Quality Commission (CQC) will be responsible for ensuring the provider meets all registration requirements.

Service description/care pathway to include:

Patients eligible for CHC funding or jointly funded with a local authority will be assessed by the ICB clinician to determine the health care needs and prescribe care accordingly on an outline assessment of needs (OAN) form. Referrals will be sent to providers from our brokerage team with the OAN attached so it is clear what care is required. Patients will reach the service from a variety of pathways, including, but not limited to:

- Discharge to assess (D2A)
- Fast track eligible patients
- CHC funded eligible patients
- Joint funded CHC eligible patients where health care needs have been identified and agreed with the local authority.

The ICB will maintain service level information for all commissioned Domiciliary Care services and will select providers using the criteria above. By doing so, the ICB will ensure that services remain sustainable and volume share is maintained across the market.

The intention of the ICB is to put in place a 4 year contract with the option to extend for up to a maximum of 2 years as a result of any process run under the Health Care Services (Provider Selection Regime) Regulations 2023 following this market engagement event. The anticipated contract value is c.£6.5m/annum, so the anticipated current total contract value over the full life of the contract (6 years if the extension were to be enacted) would be c.£39m. Please note that this is an indicative value for the purposes of this market engagement only and the ICB reserves the right to vary this value in any subsequent notice they may place.

#### II.2.14.1 Additional information

This market engagement requests that Interested Providers complete the Microsoft Forms survey which can be found at the following link:

<https://forms.office.com/e/surPTE5pJR>

Interested providers should ensure that they register their interest via the Atamis Health Family system: <https://atamis-1928.my.site.com/s/Welcome> and search for opportunity

reference C362129. Providers should ensure that they complete the survey providing their organisation's details as well as reviewing the documentation provided by the ICB for their perusal. The survey will provide the opportunity for providers both to register their interest and to provide any comments they may have regarding the draft service specification and any other aspects of the information provided by the ICB.

**\*\*PLEASE NOTE PROVIDERS THAT HAVE REGISTERED AGAINST PROJECT C352920 NEED NOT REGISTER FOR THIS PROJECT AS THE INFORMATION PROVIDED THROUGH THIS IS IDENTICAL \*\***

#### **II.2.14) Additional information**

This market engagement and any subsequent procurement process is being/will be carried out under the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Procurement Act 2023 do not apply to any contract which may be entered into following this market engagement event, nor do they apply to any aspect of the market engagement event itself. In addition, neither the ICB or the CSU shall be bound to carry out any act, in particular to carry out a procurement process of any sort (whether described in the Health Care Services (Provider Selection Regime) Regulations 2023 or not), as a result of this Market Engagement Event.

#### **II.3) Estimated date of publication of contract notice**

30 June 2025

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### **Section IV. Procedure**

#### **IV.1) Description**

##### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No