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Tender

SOTERIA (Database & Mission Data Support)

Ministry of Defence

F17: Contract notice for contracts in the field of defence and security

Notice identifier: 2024/S 000-022343

Procurement identifier (OCID): ocds-h6vhtk-047e8f

Published 18 July 2024, 3:39pm

Section I: Contracting authority/entity

I.1) Name, addresses and contact point(s)

Ministry of Defence

Stoke Gifford

Bristol

BS34 8JH

Contact

DES JES-C12

For the attention of

Sims Thomas

Email(s)

Thomas.Sims103@mod.gov.uk

Country

United Kingdom

Internet address(es)

General address of the contracting authority/entity

https://des.mod.uk

Further information

Further information can be obtained from the above mentioned contact point(s)

Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from

The above-mentioned contact point(s)

Tenders or requests to participate must be sent to

The above-mentioned contact point(s)

I.2) Type of the contracting authority

Ministry or any other national or federal authority, including their regional or local subdivisions

I.3) Main activity

Defence

I.4) Contract award on behalf of other contracting authorities/entities

The contracting authority is purchasing on behalf of other contracting authorities:

No

Section II: Object of the contract

II.1) Description

II.1.1) Title attributed to the contract by the contracting authority

SOTERIA (Database & Mission Data Support)

II.1.2) Type of contract and location of works, place of delivery or of performance

Services

Service category No 3: Defence services, military defence services and civil defence services

Main site or location of works, place of delivery or of performance

Primary location is for on-site support at RAF Waddington, any off-site support shall be at the Contractor's premises, within the UK

NUTS code

• UK - United Kingdom

II.1.5) Short description of the contract or purchase(s)

Joint Electronic Warfare Operational Support Centre (JEWOSC) provides Electronic Warfare Operational Support (EWOS) to Defence in the form of Electronic Warfare (EW), Mission Data (MD) and Intelligence Mission Data (IMD), and other products resulting from the fusion of Electromagnetic Intelligence and doctrine, such as the Electromagnetic Order of Battle (EOB). It is Defence's authoritative organisation for the generation of the EOB and EW MD. It is responsible for the iDEWDB, a Defence critical asset, which contains EOB and parametric data, from which the MD is derived. The iDEWDb consists of Thurbon, Nighthawk, Athene Equinox standalone applications which exist in the production, test & acceptance, training, and development environments.

The requirement is to continue to develop the capabilities and effectiveness of the iDEWDb whilst at the same time maintaining the agreed level of system availability, security, and safety. This will be a combination of on-site (primarily located at RAF Waddington) and off-site support.

An on-site support team (OSST) will be expected to provide day-to-day support for all relevant applications, Oracle databases, as well as Windows, Intel and Solaris components within the iDEWDb. This includes but is not limited to: incident investigation;

fault diagnoses; system monitoring, and maintenance activity. The OSST personnel must not only have the technical expertise to provide such support but also hold Developed Vetting (DV) security clearance upon contract award.

The OSST are expected to be on-site during core hours (0800-1700 Mon-Fri, excluding Bank holidays and when JEWOSC is non-operational) however, there is also the requirement to provide support outside of these core hours to resolve high priority incidents and support the operational outputs of the JEWOSC.

Off-site support will normally consist of bug fixes, system refinements, patching and software updates, with any changes being tested and accepted prior to being released. There is also the possibility of conducting further development work on the iDEWDb. It is crucial that the supplier have sufficient off-site technical expertise and resources to be able fulfil these requirements securely, quickly and transparently. In addition, the supplier must have or be able to attain Facility Security Clearance (FSC) and their off-site personnel will require a minimum of Security Clearance (SC), with some required to have a DV by contract award.

It is envisaged that the supplier be able to deliver both Agile SAFe projects and waterfall in line with all DE&S current and policies. Agile should be used for day-to-day business practices and development whereas larger or 'core' work may be conducted via a more traditional waterfall approach.

It should be noted that two of the applications (Thurbon & Nighthawk) have Intellectual Property Rights (IPR) constraints which will require commercial agreements with MASS Consultants Limited and SRC, Inc, whilst Nighthawk is subject to ITAR restrictions. This contract is not open to overseas suppliers.

II.1.6) Common procurement vocabulary (CPV)

• 50660000 - Repair and maintenance services of military electronic systems

Additional CPV code(s)

- 35711000 Command, control, communication systems
- 35721000 Electronic intelligence system
- 35730000 Electronic warfare systems and counter measures
- 72231000 Development of software for military applications

II.1.7) Information about subcontracting

The tenderer has to indicate in the tender any share of the contract it may intend to

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subcontract to third parties and any proposed subcontractor, as well as the subject-matter of the subcontracts for which they are proposed

The tenderer has to indicate any change occurring at the level of subcontractors during the execution of the contract

The contracting authority/entity may oblige the successful tenderer to award all or certain subcontracts

The successful tenderer is obliged to specify which part or parts of the contract it intends to subcontract beyond the required percentage and to indicate the subcontractors already identified

II.1.8) Lots

This contract is divided into lots: No

II.1.9) Information about variants

Variants will be accepted: No

II.2) Quantity or scope of the contract

II.2.1) Total quantity or scope

Please refer to Section II.1.5 for details of the scope.

Estimated value excluding VAT:

Range: between £13,500,000 and £65,000,000

II.2.2) Information about options

Options: Yes

Description of these options: 3x 1 Year Options

II.3) Duration of the contract or time limit for completion

Duration in months: 36 (from the award of the contract)

Section III. Legal, economic, financial and technical information

III.1) Conditions relating to the contract

III.1.1) Deposits and guarantees required

As per SOTERIA dPQQ Guidance, Instructions and Conditions

III.1.2) Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them

As per SOTERIA dPQQ Guidance, Instructions and Conditions

III.1.4) Other particular conditions to which the performance of the contract is subject, in particular with regard to security of supply and security of information

The on-site support team (OSST) personnel must hold Developed Vetting (DV) security clearance upon contract award. The supplier must have or be able to attain Facility Security Clearance (FSC) and their off-site personnel will require a minimum of Security Clearance (SC), with some required to have a DV by contract award.

The Security Conditions for the Potential Supplier's bid team are covered within the SOTERIA dPQQ Guidance, Instructions and Conditions

III.2) Conditions for participation

III.2.1) Personal situation

Criteria regarding the personal situation of economic operators (that may lead to their exclusion) including requirements relating to enrolment on professional or trade registers

Information and formalities necessary for evaluating if the requirements are met: Suppliers Instructions How to Express Interest in this Tender:

- 1. Register your company on the eSourcing portal (this is only required once)
- Browse to the eSourcing Portal
- Click the "Click here to register" link
- Accept the terms and conditions and click "continue"
- Enter your correct business and user details

- Note the username you chose and click "Save" when complete
- You will shortly receive an email with your unique password (please keep this secure)
- 2. Express an Interest in the tender
- Login to the portal with the username/password
- Click the "PQQs Open to All Suppliers" link. (These are Pre-Qualification Questionnaires open to any registered supplier)
- Click on the relevant PQQ to access the content.
- Click the "Express Interest" button in the "Actions" box on the left-hand side of the page.
- This will move the PQQ into your "My PQQs" page. (This is a secure area reserved for your projects only)
- Click on the PQQ code, you can now access any attachments by clicking the "Settings and Buyer Attachments" in the "Actions" box
- 3. Responding to the tender
- You can now choose to "Reply" or "Reject" (please give a reason if rejecting)
- You can now use the 'Messages' function to communicate with the buyer and seek any clarification
- Note the deadline for completion, then follow the onscreen instructions to complete the PQQ
- There may be a mixture of online & offline actions for you to perform (there is detailed online help available)

If you require any further assistance please consult the online help, or contact the eTendering help desk.

Criteria regarding the personal situation of subcontractors (that may lead to their rejection) including requirements relating to enrolment on professional or trade registers

Information and formalities necessary for evaluating if the requirements are met: Suppliers Instructions How to Express Interest in this Tender:

- 1. Register your company on the eSourcing portal (this is only required once)
- Browse to the eSourcing Portal
- Click the "Click here to register" link
- Accept the terms and conditions and click "continue"
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III.2.2) Economic and financial ability

Criteria regarding the economic and financial standing of economic operators (that may lead to their exclusion)

Information and formalities necessary for evaluating if the requirements are met: As per SOTERIA dPQQ Guidance, Instructions and Conditions

Criteria regarding the economic and financial standing of subcontractors (that may lead to their exclusion)

Information and formalities necessary for evaluating if the requirements are met: As per SOTERIA dPQQ Guidance, Instructions and Conditions

III.2.3) Technical and/or professional capacity

Criteria regarding the technical and/or professional ability of economic operators (that may lead to their exclusion)

Information and formalities necessary for evaluating if the requirements are met: As per SOTERIA dPQQ Guidance, Instructions and Conditions

Criteria regarding the technical and/or professional ability of subcontractors (that may lead to their rejection)

Information and formalities necessary for evaluating if the requirements are met: As per SOTERIA dPQQ Guidance, Instructions and Conditions

III.3) Conditions specific to services contracts

III.3.1) Information about a particular profession

Execution of the service is reserved to a particular profession: No

Section IV: Procedure

IV.1) Type of procedure

IV.1.1) Type of procedure

Negotiated

Some candidates have already been selected (if appropriate under certain types of negotiated procedures): no

IV.1.2) Limitations on the number of operators who will be invited to tender or to participate

Envisaged number of operators: 3

Objective criteria for choosing the limited number of candidates: As per SOTERIA dPQQ Guidance, Instructions and Conditions

IV.1.3) Reduction of the number of operators during the negotiation or dialogue

Recourse to staged procedure to gradually reduce the number of solutions to be discussed or tenders to be negotiated: no

IV.2) Award criteria

IV.2.1) Award criteria

the criteria stated in the specifications, in the invitation to tender or to negotiate or in the descriptive document

IV.2.2) Information about electronic auction

An electronic auction has been used: no

IV.3) Administrative information

IV.3.1) File reference number attributed by the contracting authority

711194451 / JES/00168

IV.3.2) Previous publication(s) concerning the same contract

no

IV.3.4) Time limit for receipt of tenders or requests to participate

23 August 2024 - 11:59pm

IV.3.6) Language(s) in which tenders or requests to participate may be drawn up

English

Section VI: Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.2) Information about European Union funds

The contract is related to a project and/or programme financed by European Union funds: No

VI.3) Additional information

The Contracting Authority intends to use an e-Tendering system in this procurement exercise, please visit www.contracts.mod.uk for full details and to register your interest in this procurement.

VI.4) Procedures for appeal

VI.4.1) Body responsible for appeal procedures

DE&S Joint Electronic Surveillance (JES)

MOD Abbey Wood, Yew 2a #1237,

Bristol

BS34 8JH

Email(s)

DESJES-SOTERIA@mod.gov.uk

Country

United Kingdom

Internet address

https://des.mod.uk/