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Contract

Knowledge Management System - Oracle

THE OPEN UNIVERSITY

UK7: Contract details notice - Procurement Act 2023 - view information about notice types

Notice identifier: 2025/S 000-022340

Procurement identifier (OCID): ocds-h6vhtk-0504de (view related notices)

Published 16 May 2025, 3:41pm

Scope

Reference

OUPA10541

Description

Renewal of software licenses for the Oracle RightNow Knowledge Management System which is an existing and embedded software package.

Contract 1. Knowledge Management System - Oracle

Supplier

- ORACLE CORPORATION UK LIMITED

Contract value

- £445,000 excluding VAT

- £535,000 including VAT

Above the relevant threshold

Date signed

15 May 2025

Contract dates

- 21 May 2025 to 20 May 2027

- Possible extension to 20 May 2029

- 4 years

Description of possible extension:

Option to extend for up to an additional two (2) years to 20 May 2029. Estimated extension value of c. £250,000 ex VAT / £300,000 inc VAT.

Main procurement category

Goods

CPV classifications

- 48000000 - Software package and information systems

Contract locations

- UK - United Kingdom

Justification for not setting key performance indicators

N/A - Existing software installation.

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Direct award

Direct award justification

- Single supplier - intellectual property or exclusive rights

- Additional or repeat goods, services or works - extension or partial replacement

1 The following conditions are met in relation to the public contract-

(a) due to a particular supplier having intellectual property rights or other exclusive rights, only that supplier can supply the goods, services or works required, and

(b) there are no reasonable alternatives to those goods, services or works.

Oracle KMS is an embedded system which the university is not currently in a position to move away from.

RM6285 Back Office Software 2 CCS Framework was considered, but the value of the contract does not meet the £5m value threshold for Lot 1 and Oracle are not available under Lot 2.

An over-threshold direct award was identified as the most appropriate route to market to comply with PA23.

Supplier

ORACLE CORPORATION UK LIMITED

- Companies House: 01782505

- Public Procurement Organisation Number: PMDX-4517-DZXP

Thames Valley Park

Reading

RG6 1RA

United Kingdom

Email: costel.eftimie@oracle.com

Website: http://www.oracle.com/uk

Region: UKJ11 - Berkshire

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Knowledge Management System - Oracle

Contracting authority

THE OPEN UNIVERSITY

- Charity Commission (England and Wales): RC000391

- Public Procurement Organisation Number: PYNW-6296-ZJQQ

Walton Hall

Milton Keynes

MK7 6AA

United Kingdom

Email: finance-tenders@open.ac.uk

Region: UKJ12 - Milton Keynes

Organisation type: Public authority - sub-central government