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Tender

## **CON-22-082 Identity and Administration Governance**

Financial Conduct Authority

F02: Contract notice

Notice identifier: 2022/S 000-022336

Procurement identifier (OCID): ocds-h6vhtk-035b7b

Published 12 August 2022, 4:05pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Financial Conduct Authority

12 Endeavour Square

London

E20 1JN

#### **Contact**

Phil Lamacraft

#### **Email**

[fcaprocurement@fca.org.uk](mailto:fcaprocurement@fca.org.uk)

#### **Telephone**

+44 2070661000

#### **Country**

United Kingdom

**Region code**

UK14 - Inner London – East

**Internet address(es)**

Main address

[www.fca.org.uk](http://www.fca.org.uk)

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.delta-esourcing.com/tenders/UK-UK-London:-Compliance-software-package./6345883Y2Z>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Other type

Financial Regulator

**I.5) Main activity**

Other activity

Financial Regulation

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

CON-22-082 Identity and Administration Governance

Reference number

CON-22-082

#### **II.1.2) Main CPV code**

- 48170000 - Compliance software package

#### **II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

The FCA is looking to procure an IGA system that will automate and streamline the joiners, movers and leavers (JML) processes, while integrating with the current authoritative systems (Workday and Active Directory - AD) and will enable the onboarding of critical applications and improve the management of timely recertification of access for these applications. The FCA is interested in significantly improving efficiencies within its existing IGA capability.

The main opportunity that has been identified is to reduce risk through improved identity governance, improved access review, consistent processing of joiners, movers and leavers (JML) and assured compliance with rules for segregation of duties and other policies.

In addition, there are opportunities to increase efficiency through reduction of manual work and duplication of effort and to increase effectiveness through real-time working and consistent, repeatable processes.

#### **II.1.5) Estimated total value**

Value excluding VAT: £1,100,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UKI4 - Inner London – East

Main site or place of performance

Inner London – East

### **II.2.4) Description of the procurement**

Effective management of user identities is assuming increasing importance for all organisations as they attempt to manage cyber and information risk. Management of user identities, both privileged and otherwise, has been identified as a component of security control frameworks and security strategies within the FCA.

Identity Governance and Administration (IGA) is one of the strategic security projects within the larger IDAM (Identity and Access Management) sub-programme currently underway at the FCA. The purpose of the IGA project is to deliver a common, centralised IGA platform and to consolidate the IDAM processes by replacing the existing governance and administration capabilities.

The FCA is looking to procure an IGA system that will automate and streamline the joiners, movers and leavers (JML) processes, while integrating with the current authoritative systems (Workday and Active Directory - AD) and will enable the onboarding of critical applications and improve the management of timely recertification of access for these applications. The FCA is interested in significantly improving efficiencies within its existing IGA capability.

The main opportunity that has been identified is to reduce risk through improved identity governance, improved access review, consistent processing of joiners, movers and leavers (JML) and assured compliance with rules for segregation of duties and other policies.

In addition, there are opportunities to increase efficiency through reduction of manual work and duplication of effort and to increase effectiveness through real-time working and consistent, repeatable processes.

The FCA intends to evaluate its Identity Management policies and procedures on a continuous basis, aiming to ensure that these policies are distributed and enforced in real time. The implementation of an IGA tool aims to support this ability through an overarching IDAM platform which will enable the management of user profiles through

one single platform.

The FCA is seeking an IGA solution that can be delivered through standard functionality and/or configuration only with no customisation required.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

36

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: Yes

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

To respond to this opportunity please click here: <https://fca.delta-sourcing.com/respond/6345883Y2Z>

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

16 September 2022

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 6 (from the date stated for receipt of tender)

#### **IV.2.7) Conditions for opening of tenders**

Date

16 September 2022

Local time

12:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

## **VI.2) Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

## **VI.3) Additional information**

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://fca.delta-esourcing.com/tenders/UK-UK-London:-Compliance-software-package./6345883Y2Z>

To respond to this opportunity, please click here:

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GO Reference: GO-2022812-PRO-20785447

## **VI.4) Procedures for review**

### **VI.4.1) Review body**

Financial Conduct Authority

12 Endeavour Square

London

E20 1JN

Country

United Kingdom