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Contract

## **Supply of ECNS and LowCode Nurse Triage software to The Welsh Ambulance Service NHS Trust**

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)

F03: Contract award notice

Notice identifier: 2022/S 000-022326

Procurement identifier (OCID): ocds-h6vhtk-02d6d8

Published 12 August 2022, 3:42pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)

Alder House Alder Court St.Asaph Business Park

St.Asaph

LL17 OJL

#### **Contact**

Ian Jones

#### **Email**

[ian.r.jones@wales.nhs.uk](mailto:ian.r.jones@wales.nhs.uk)

#### **Telephone**

+44 1745366813

**Country**

United Kingdom

**NUTS code**

UK - United Kingdom

**Internet address(es)**

Main address

<http://nwssp.nhs.wales/ourservices/procurement-services/>

Buyer's address

[https://www.sell2wales.gov.wales/search/Search\\_AuthProfile.aspx?ID=AA0221](https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0221)

**I.4) Type of the contracting authority**

Ministry or any other national or federal authority

**I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Supply of ECNS and LowCode Nurse Triage software to The Welsh Ambulance Service NHS Trust

#### **II.1.2) Main CPV code**

- 48180000 - Medical software package

#### **II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

ECNS and LowCode Nurse Triage software. This software includes elements that are considered essential requirement systems:

Multiple potential dispositions over 200 algorithms (emergency and urgent)

Multiple layers of customer-modifiable scripts

Customer-modifiable Points of Care and integration of Directory of Services

Integrates with alternative transportation and destination initiatives.

Case management referral options

Integrated video conferencing facility that follows the algorithm (cloud-based storage)

Cloud-based referral storage

Quaternary logic-driven protocols

Age-specific clinical triage protocols are broken down into six age groups

Open-ended, protocol-based content to fully assure thorough questioning

Email, text, and web-based worsening & self-care instructions (cloud-based storage)

Automates and digitises the full audit process

Hosts data entry, compliance scoring, performance, record keeping on one platform.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 48180000 - Medical software package

#### **II.2.3) Place of performance**

NUTS codes

- UKL - Wales

#### **II.2.4) Description of the procurement**

Purchase of Software Licenses & Maintenance Support:

ECNS and LowCode Nurse Triage software. This software included elements that are considered essential

Multiple potential dispositions over 200 algorithms (emergency and urgent)

Multiple layers of customer-modifiable scripts

Customer modifiable Points of Care and integration of Directory of Services

Integrates with alternative transportation and destination initiatives.

Case management referral options

Integrated video conferencing facility that follows the algorithm (cloud-based storage)

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#### **II.2.5) Award criteria**

Quality criterion - Name: as per procurement docs / Weighting: 100

Price - Weighting: 0

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## Section IV. Procedure

### IV.1) Description

#### IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

PDC is the only provider of the ECNS and LowCode Nurse Triage software. This software included elements that are considered essential requirements that other suppliers do not have within their existing systems:

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

### IV.2) Administrative information

#### IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-020329](#)

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## Section V. Award of contract

### Contract No

N/a

A contract/lot is awarded: No

### V.1) Information on non-award

The contract/lot is not awarded

Other reasons (discontinuation of procedure)

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## **Section VI. Complementary information**

### **VI.3) Additional information**

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(WA Ref:123994)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom

**VI.4.2) Body responsible for mediation procedures**

NHS Wales Shared Services

Alder House Alder Court St Asaph Business Park

St.Asaph

Country

United Kingdom