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Awarded contract

Supply of ECNS and LowCode Nurse Triage software to The Welsh Ambulance Service NHS Trust

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)

F03: Contract award notice

Notice reference: 2022/S 000-022326

Published: 12 August 2022, 3:42pm

Section I: Contracting authority

I.1) Name and addresses

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)

Alder House Alder Court St.Asaph Business Park

St.Asaph

LL17 OJL

Contact

Ian Jones

Email

ian.r.jones@wales.nhs.uk

Telephone

+44 1745366813

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<http://nwssp.nhs.wales/ourservices/procurement-services/>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0221

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Supply of ECNS and LowCode Nurse Triage software to The Welsh Ambulance Service NHS Trust

II.1.2) Main CPV code

- 48180000 - Medical software package

II.1.3) Type of contract

Supplies

II.1.4) Short description

ECNS and LowCode Nurse Triage software. This software includes elements that are considered essential requirement systems:

Multiple potential dispositions over 200 algorithms (emergency and urgent)

Multiple layers of customer-modifiable scripts

Customer-modifiable Points of Care and integration of Directory of Services

Integrates with alternative transportation and destination initiatives.

Case management referral options

Integrated video conferencing facility that follows the algorithm (cloud-based storage)

Cloud-based referral storage

Quaternary logic-driven protocols

Age-specific clinical triage protocols are broken down into six age groups

Open-ended, protocol-based content to fully assure thorough questioning

Email, text, and web-based worsening & self-care instructions (cloud-based storage)

Automates and digitises the full audit process

Hosts data entry, compliance scoring, performance, record keeping on one platform.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 48180000 - Medical software package

II.2.3) Place of performance

NUTS codes

- UKL - Wales

II.2.4) Description of the procurement

Purchase of Software Licenses & Maintenance Support:

ECNS and LowCode Nurse Triage software. This software included elements that are considered essential

Multiple potential dispositions over 200 algorithms (emergency and urgent)

Multiple layers of customer-modifiable scripts

Customer modifiable Points of Care and integration of Directory of Services

Integrates with alternative transportation and destination initiatives.

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II.2.5) Award criteria

Quality criterion - Name: as per procurement docs / Weighting: 100

Price - Weighting: 0

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

PDC is the only provider of the ECNS and LowCode Nurse Triage software. This software included elements that are considered essential requirements that other suppliers do not have within their existing systems:

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-020329](#)

Section V. Award of contract

Contract No

N/a

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

Other reasons (discontinuation of procedure)

Section VI. Complementary information

VI.3) Additional information

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(WA Ref:123994)

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

NHS Wales Shared Services

Alder House Alder Court St Asaph Business Park

St.Asaph

Country

United Kingdom