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Contract

## **Supply of ECNS and LowCode Nurse Triage software to The Welsh Ambulance Service NHS Trust**

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)

F03: Contract award notice

Notice identifier: 2022/S 000-022325

Procurement identifier (OCID): ocds-h6vhtk-02e785

Published 12 August 2022, 3:38pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)

Alder House Alder Court St.Asaph Business Park

St.Asaph

LL17 OJL

#### **Contact**

Ian Jones

#### **Email**

[ian.r.jones@wales.nhs.uk](mailto:ian.r.jones@wales.nhs.uk)

#### **Telephone**

+44 1745366813

**Country**

United Kingdom

**NUTS code**

UK - United Kingdom

**Internet address(es)**

Main address

<http://nwssp.nhs.wales/ourservices/procurement-services/>

Buyer's address

[https://www.sell2wales.gov.wales/search/Search\\_AuthProfile.aspx?ID=AA0221](https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0221)

**I.4) Type of the contracting authority**

National or federal Agency/Office

**I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Supply of ECNS and LowCode Nurse Triage software to The Welsh Ambulance Service NHS Trust

#### **II.1.2) Main CPV code**

- 48180000 - Medical software package

#### **II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

ECNS and LowCode Nurse Triage software. This software includes elements that are considered essential requirement systems:

Multiple potential dispositions over 200 algorithms (emergency and urgent)

Multiple layers of customer-modifiable scripts

Customer-modifiable Points of Care and integration of Directory of Services

Integrates with alternative transportation and destination initiatives.

Case management referral options

Integrated video conferencing facility that follows the algorithm (cloud-based storage)

Cloud-based referral storage

Quaternary logic-driven protocols

Age-specific clinical triage protocols are broken down into six age groups

Open-ended, protocol-based content to fully assure thorough questioning

Email, text, and web-based worsening & self-care instructions (cloud-based storage)

Automates and digitises the full audit process

Hosts data entry, compliance scoring, performance, record keeping on one platform.

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 48180000 - Medical software package

### **II.2.3) Place of performance**

NUTS codes

- UKL - Wales

Main site or place of performance

Wales

### **II.2.4) Description of the procurement**

Purchase of Software Licenses & Maintenance Support:

ECNS and LowCode Nurse Triage software. This software included elements that are considered essential

Multiple potential dispositions over 200 algorithms (emergency and urgent)

Multiple layers of customer-modifiable scripts

Customer modifiable Points of Care and integration of Directory of Services

Integrates with alternative transportation and destination initiatives.

Case management referral options

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#### **II.2.5) Award criteria**

Quality criterion - Name: as per procurement docs / Weighting: 100

Price - Weighting: 0

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

PDC is the only provider of the ECNS and LowCode Nurse Triage software. This software included elements that are considered essential

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2021/S 000-024600](#)

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## **Section V. Award of contract**

### **Contract No**

N/a

A contract/lot is awarded: No

### **V.1) Information on non-award**

The contract/lot is not awarded

Other reasons (discontinuation of procedure)

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## **Section VI. Complementary information**

### **VI.3) Additional information**

Purchase of Software Licenses & Maintenance Support:

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(WA Ref:123993)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

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+44 2079477501

Country

United Kingdom