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Contract

## **GMCA 706 Greater Manchester Victim Services**

Greater Manchester Combined Authority

F03: Contract award notice

Notice identifier: 2023/S 000-022318

Procurement identifier (OCID): ocds-h6vhtk-0350c9

Published 1 August 2023, 12:52pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Greater Manchester Combined Authority

Greater Manchester Fire and Rescue Service Headquarters, 146 Bolton Road, Swinton

Salford

M27 8US

#### **Contact**

Mr Andrew Elliott

#### **Email**

[andrew.elliott@greatermanchester-ca.gov.uk](mailto:andrew.elliott@greatermanchester-ca.gov.uk)

#### **Telephone**

+44 7715489282

#### **Country**

United Kingdom

**Region code**

UKD3 - Greater Manchester

**Internet address(es)**

Main address

<http://www.manchesterfire.gov.uk/>

Buyer's address

<http://www.manchesterfire.gov.uk/>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

GMCA 706 Greater Manchester Victim Services

Reference number

DN660394

**II.1.2) Main CPV code**

- 85000000 - Health and social work services

**II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Deputy Mayor's vision is to Improve Systems and Services to Support Victims Every Step of the Way. In Greater Manchester we want services to be tailored to meet individual needs, resources targeted where they are most needed and to ensure an improved experience for Victims and Survivors.

The appointed Service Provider will be expected to demonstrate that it can, not only meet the requirements set out, but also deliver the ambition for Greater Manchester to be a centre of excellence for putting Victims, Witnesses and Survivors at the core of public service delivery.

We have set out five priorities for the period of the Contract. These represent a shift in how the Service is currently delivered and have been framed from a Victim's perspective to enable the Service to focus on clear objectives in Year 1, Year 2 and Year 3 of the Contract that will help achieve our ambition.

Services funded under the Contract are intended to form part of the services available to Victims in accordance with the Victims Grant, Funding Strategy and Victims Bill establishing minimum standards on the rights of the Victim and availability of support. The Services will support the local delivery of the Victim Code 2021 requirements and the Ministry of Justice strategy 2018 and any subsequent Victim related legislation.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £6,975,000

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKD3 - Greater Manchester

Main site or place of performance

Within administrative boundaries of Greater Manchester.

#### **II.2.4) Description of the procurement**

The Deputy Mayor's vision is to Improve Systems and Services to Support Victims Every Step of the Way. In Greater Manchester we want services to be tailored to meet individual needs, resources targeted where they are most needed and to ensure an improved experience for Victims and Survivors.

The appointed Service Provider will be expected to demonstrate that it can, not only meet the requirements set out, but also deliver the ambition for Greater Manchester to be a centre of excellence for putting Victims, Witnesses and Survivors at the core of public service delivery.

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#### **II.2.5) Award criteria**

Quality criterion - Name: See GMCA file reference GMCA 706 / Weighting: 90

Price - Weighting: 10

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2022/S 000-018976](#)

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## **Section V. Award of contract**

### **Contract No**

GMCA 706

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

28 July 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 2

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Catch 22

27 Pear Tree Street

London

EC1V 3AG

Country

United Kingdom

NUTS code

- UKD3 - Greater Manchester

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £6,975,000

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Royal Courts of Justice

The Strand

London

Country

United Kingdom

Internet address

<https://www.the-chest.org.uk>

#### **VI.4.2) Body responsible for mediation procedures**

Royal Courts of Justice

The Strand

Country

United Kingdom

Internet address

<https://www.the-chest.org.uk>