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Contract

Kronos RosterPro Central Maintenance Software Support

WESTERN HEALTH & SOCIAL CARE TRUST

F03: Contract award notice

Notice identifier: 2023/S 000-022294

Procurement identifier (OCID): ocds-h6vhtk-03df80

Published 1 August 2023, 11:25am

Section I: Contracting authority

I.1) Name and addresses

WESTERN HEALTH & SOCIAL CARE TRUST

Altnagelvin

LONDONDERRY

BT476SB

Contact

Maria Doherty

Email

maria.doherty@westerntrust.hscni.net

Telephone

+44 2871345171

Country

United Kingdom

Region code

UKN0A - Derry City and Strabane

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://westerntrust.hscni.net/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Kronos RosterPro Central Maintenance Software Support

II.1.2) Main CPV code

- 72610000 - Computer support services

II.1.3) Type of contract

Services

II.1.4) Short description

Kronos Support and Maintenance for RosterPro Central Software

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £3,656.59

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKN - Northern Ireland

Main site or place of performance

Western Health and Social Care Trust

II.2.4) Description of the procurement

Kronos RosterPro Central System was competitively tendered and procured in July 2010. The awarded maintenance contracts have expired. A HSC regional system is currently being

investigated. The Western Health and Social Care Trust propose to award a contract to Kronos for the period 12 August 2023 to 30 September 2023 to end of system and support

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.14) Additional information

The value identified in section II.1.7 is for the 7 weeks from 12 August to 30 September 2023.

Kronos (UKG) have notified that they will no longer provide support for the RosterPro System from 30th September 2023.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

Competition is absent for technical reasons or the protection of exclusive rights including intellectual property rights. As Kronos is the owner of the RosterPro Software System, the maintenance and support must be provided by them.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-019344](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 August 2023

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Kronos Systems Ltd

The Capitol Building, Oldbury Bracknell

Berkshire

RG12 8FZ

Country

United Kingdom

NUTS code

- UK - United Kingdom

Justification for not providing organisation identifier

Not on any register

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £3,656.59

Total value of the contract/lot: £3,656.59

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Western Health and Social Care Trust

Londonderry

BT47 6SB

Country

United Kingdom