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Contract

## **Estate Management & Computer Aided Facility Management (CAFM) Solution**

Leicester City Council

F03: Contract award notice

Notice identifier: 2023/S 000-022278

Procurement identifier (OCID): ocds-h6vhtk-03ae27

Published 1 August 2023, 10:51am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Leicester City Council

City Hall, 115 Charles Street

Leicester

LE1 1FZ

#### **Contact**

Mrs Rebecca Cowan

#### **Email**

[rebecca.cowan@leicester.gov.uk](mailto:rebecca.cowan@leicester.gov.uk)

#### **Telephone**

+44 1164541272

#### **Country**

United Kingdom

**Region code**

UKF21 - Leicester

**Internet address(es)**

Main address

<http://www.leicester.gov.uk>

Buyer's address

<http://www.leicester.gov.uk>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Estate Management & Computer Aided Facility Management (CAFM) Solution

Reference number

DN658761

#### **II.1.2) Main CPV code**

- 48000000 - Software package and information systems

#### **II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

Leicester City Council (LCC) wishes to appoint a single provider to enter into a contract to supply and maintain a computer aided facilities management (CAFM) system for an initial term of three (3) years, with the option to extend for a further two years in 1 + 1-year periods under the same terms and conditions. The City Council holds a diverse portfolio of land and property assets in Leicester and Leicestershire, that support the provision of a range of services for the city's residents. The extensive land and property portfolio is managed in-house by the Estates and Building Services division.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £278,000

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKF21 - Leicester

#### **II.2.4) Description of the procurement**

Leicester City Council (LCC) wishes to appoint a single provider to enter into a contract to supply and maintain a computer aided facilities management (CAFM) system for an initial term of three (3) years, with the option to extend for a further two years in 1 + 1-year periods under the same terms and conditions. The supplier would also need to propose and deliver an implementation plan which includes training and data migration.

The City Council holds a diverse portfolio of land and property assets in Leicester and Leicestershire, that support the provision of a range of services for the city's residents. The extensive land and property portfolio is managed in-house by the Estates and Building Services division.

We employ a Corporate Landlord model – an approach that centralises the provision and maintenance of buildings and provides a joined-up corporate approach to managing our diverse land and property portfolio. Our Estates Strategy sets a direction of travel for our medium to long-term land and property management activities and involves strategic planning to ensure that our assets continue to support current and future service delivery needs.

Like many organisations, we are constantly reviewing how we use our estate, and recognise that an Estates Management/CAFM solution is essential to enable and support high quality management of the corporate and commercial portfolio

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 80

Price - Weighting: 20

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-006361](#)

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## **Section V. Award of contract**

### **Contract No**

0748RCEBS

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

1 August 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 3

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

CONCERTO SUPPORT SERVICES LTD

Peat House

Waterloo Way, Leicester

LE1 6LP

Country

United Kingdom

NUTS code

- UKF21 - Leicester

Internet address

<https://www.concerto.co.uk/>

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £278,000

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Construction and Technology Court (Queens Bench Division)

Priory Courts, 33 Bull Street

Birmingham

B4 6DS

Country

United Kingdom