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Contract

Estate Management & Computer Aided Facility Management (CAFM) Solution

Leicester City Council

F03: Contract award notice

Notice identifier: 2023/S 000-022278

Procurement identifier (OCID): ocds-h6vhtk-03ae27

Published 1 August 2023, 10:51am

Section I: Contracting authority

I.1) Name and addresses

Leicester City Council

City Hall, 115 Charles Street

Leicester

LE1 1FZ

Contact

Mrs Rebecca Cowan

Email

rebecca.cowan@leicester.gov.uk

Telephone

+44 1164541272

Country

United Kingdom

Region code

UKF21 - Leicester

Internet address(es)

Main address

<http://www.leicester.gov.uk>

Buyer's address

<http://www.leicester.gov.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Estate Management & Computer Aided Facility Management (CAFM) Solution

Reference number

DN658761

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

Leicester City Council (LCC) wishes to appoint a single provider to enter into a contract to supply and maintain a computer aided facilities management (CAFM) system for an initial term of three (3) years, with the option to extend for a further two years in 1 + 1-year periods under the same terms and conditions. The City Council holds a diverse portfolio of land and property assets in Leicester and Leicestershire, that support the provision of a range of services for the city's residents. The extensive land and property portfolio is managed in-house by the Estates and Building Services division.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £278,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKF21 - Leicester

II.2.4) Description of the procurement

Leicester City Council (LCC) wishes to appoint a single provider to enter into a contract to supply and maintain a computer aided facilities management (CAFM) system for an initial term of three (3) years, with the option to extend for a further two years in 1 + 1-year periods under the same terms and conditions. The supplier would also need to propose and deliver an implementation plan which includes training and data migration.

The City Council holds a diverse portfolio of land and property assets in Leicester and Leicestershire, that support the provision of a range of services for the city's residents. The extensive land and property portfolio is managed in-house by the Estates and Building Services division.

We employ a Corporate Landlord model – an approach that centralises the provision and maintenance of buildings and provides a joined-up corporate approach to managing our diverse land and property portfolio. Our Estates Strategy sets a direction of travel for our medium to long-term land and property management activities and involves strategic planning to ensure that our assets continue to support current and future service delivery needs.

Like many organisations, we are constantly reviewing how we use our estate, and recognise that an Estates Management/CAFM solution is essential to enable and support high quality management of the corporate and commercial portfolio

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 80

Price - Weighting: 20

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-006361](#)

Section V. Award of contract

Contract No

0748RCEBS

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 August 2023

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

CONCERTO SUPPORT SERVICES LTD

Peat House

Waterloo Way, Leicester

LE1 6LP

Country

United Kingdom

NUTS code

- UKF21 - Leicester

Internet address

<https://www.concerto.co.uk/>

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £278,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Construction and Technology Court (Queens Bench Division)

Priory Courts, 33 Bull Street

Birmingham

B4 6DS

Country

United Kingdom