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Tender

## **Supported Living (Extra Care) service in Torbay**

Torbay & South Devon NHS

F21: Social and other specific services – public contracts

Prior information notice with call for competition

Notice identifier: 2021/S 000-022278

Procurement identifier (OCID): ocids-h6vhtk-02de75

Published 8 September 2021, 2:23pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Torbay & South Devon NHS

Torbay Hospital, Lowes Bridge

Torquay

TQ2 7AA

#### **Contact**

Richard Lang

#### **Email**

[procurement.tct@nhs.net](mailto:procurement.tct@nhs.net)

#### **Telephone**

+44 1803653396

#### **Country**

United Kingdom

**NUTS code**

UKK42 - Torbay

**National registration number**

1234

**Internet address(es)**

Main address

<https://www.torbayandsouthdevon.nhs.uk/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

[https://uk.eu-supply.com/app/rfq/rwlenrance\\_s.asp?PID=39509&B=NHSSW](https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=39509&B=NHSSW)

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

[https://uk.eu-supply.com/app/rfq/rwlenrance\\_s.asp?PID=39509&B=NHSSW](https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=39509&B=NHSSW)

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Supported Living (Extra Care) service in Torbay

Reference number

TSDFTASC0717

#### **II.1.2) Main CPV code**

- 85312000 - Social work services without accommodation

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Torbay and South Devon NHS Foundation Trust (the Trust) and Torbay Council are opening a tender opportunity for their Extra Care provision.

This tender is specifically for the on-site delivery of care and support at Dunboyne Court, Torquay and Whitley Court, Paignton. Dunboyne Court has 45 flats, 8 of which are shared ownership. Whitley Court consists of 62, of which 15 are shared ownership. In addition to Extra Care units the Whitley Court site has sheltered housing provision; clients living in sheltered housing at Whitley Court are able to access 1:1 care and support from the on-site Extra Care provider.

#### **II.1.5) Estimated total value**

Value excluding VAT: £6,000,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 85312400 - Welfare services not delivered through residential institutions

### II.2.3) Place of performance

NUTS codes

- UKK42 - Torbay

Main site or place of performance

Torquay

### II.2.4) Description of the procurement

Torbay and South Devon NHS Foundation Trust (the Trust) and Torbay Council are opening a tender opportunity for their Extra Care provision. In Torbay, Extra Care housing comes under the commissioning umbrella of Supported Living. For the purpose of this tender and contract the term Extra Care and Supported Living is interchangeable. It is Torbay's intention to move away from the phrase Extra Care to better reflect Torbay's intergenerational model.

We are seeking submissions which supports, enables and empowers its residents, communities and partnerships. Our ambition and priorities are for the population of Torbay to thrive as outlined in Torbay's Community and Corporate Plan 2019-2023. <https://www.torbay.gov.uk/council/policies/corporate/corporate-plan/>

This tender is specifically for the on-site delivery of care and support at Dunboyne Court, Torquay and Whitley Court, Paignton. Dunboyne Court has 45 flats, 8 of which are shared ownership. Whitley Court consists of 62, of which 15 are shared ownership. In addition to Extra Care units the Whitley Court site has sheltered housing provision; clients living in sheltered housing at Whitley Court are able to access 1:1 care and support from the on-site Extra Care provider.

The Trust is running an Invitation to Tender (ITT) to identify a provider to deliver the shared hours and some of the 1:1 hours support and care to the current two Extra Care sites. We are adopting our supported living framework rates for this tender. The rates for 21/22 are:

Day rate (07.00-22.00) £16.63 per hour (105 hours per week)

Night rate (22.00-07.00) £11.09 per hour (63 hours per week)

The Contract Period will start on the 1st of April 2022 and end 31st of March 2027, with the option to extend until the 31st of March 2029.

Applicants may visit the sites prior to completing its offer to ensure they are fully familiar with the site locations. Claims on the grounds of lack of knowledge of site

locations/conditions will not be accepted by the Commissioner.

TUPE will apply. In order to assist Applicants, the Trust will provide information in relation to staff members, and the TUPE schedule will be provided to Applicants on completion and return of the Confidentiality Agreement.

Please note: The Trust reserves the right to award the shared and 1:1 hours contract for future Extra Care housing or other housing scheme(s) with accommodation-based support, developed within the lifetime of this contract, to the successful Provider. Two new Extra Care housing sites (Torquay and Paignton) are planned, if these become operational during the term of this contract discussion may take place with the incumbent Provider to explore and determine the potential to deliver additional services at either or both sites.

The closing date for this window of opportunity is before 12:00 noon 8th of October 2021.

#### **II.2.6) Estimated value**

Value excluding VAT: £6,000,000

#### **II.2.7) Duration of the contract or the framework agreement**

Start date

1 April 2022

End date

31 March 2027

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.4) Objective rules and criteria for participation**

List and brief description of rules and criteria

See tender documents

### **III.2) Conditions related to the contract**

#### **III.2.2) Contract performance conditions**

See tender documents

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Form of procedure**

Open procedure

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of expressions of interest**

Date

8 October 2021

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

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## **Section VI. Complementary information**

### **VI.3) Additional information**

The closing date for this window of opportunity is before 12:00 noon 8th of October 2021.

Please go to <https://uk.eu-supply.com/login.asp?B=NHSSW>

Click on 'Current tender opportunities' and follow the onscreen instructions. You will be given the opportunity to view all Extra Care / Supported Living documents prior to expressing an interest.

Please note expressions of interest will not be accepted by any means other than through the EU-Supply e-tendering system.

The Services to which this Procurement relates fall within Schedule 3 of the Public Contracts Regulations 2015 (the 'Regulations'). As such, the procurement of the Services is being run as a bespoke, single stage application process akin to the Open procedure, involving a number of steps which are outlined within the suite of procurement documents. TSDFT does not intend to hold itself bound by any of the Regulations, save those applicable to Schedule 3 Services.

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Torbay & South Devon NHS Foundation Trust

Torquay

Email

[procurement.tct@nhs.net](mailto:procurement.tct@nhs.net)

Country

United Kingdom

#### **VI.4.2) Body responsible for mediation procedures**

Torbay & South Devon NHS Foundation Trust

Torquay

Country

United Kingdom

**VI.4.4) Service from which information about the review procedure may be obtained**

Torbay & South Devon NHS Foundation Trust

Torquay

Country

United Kingdom