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Tender

## **NHS West Yorkshire ICB System Coordination Centre**

NHS West Yorkshire Integrated Care Board

F02: Contract notice

Notice identifier: 2023/S 000-022231

Procurement identifier (OCID): ocids-h6vhtk-03ebd7

Published 31 July 2023, 4:18pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS West Yorkshire Integrated Care Board

White Rose House, West Parade

Wakefield

WF1 1LT

#### **Email**

[wyicb-leeds.pmbu@nhs.net](mailto:wyicb-leeds.pmbu@nhs.net)

#### **Country**

United Kingdom

#### **Region code**

UKE4 - West Yorkshire

#### **Internet address(es)**

Main address

<https://www.westyorkshire.icb.nhs.uk>

### **I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://nhswyicb.ukp.app.jaggaer.com/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://nhswyicb.ukp.app.jaggaer.com/>

Tenders or requests to participate must be submitted to the above-mentioned address

### **I.4) Type of the contracting authority**

Body governed by public law

### **I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

NHS West Yorkshire ICB System Coordination Centre

Reference number

itt\_75

#### **II.1.2) Main CPV code**

- 79500000 - Office-support services

#### **II.1.3) Type of contract**

## Services

### **II.1.4) Short description**

West Yorkshire ICB is seeking a provider to deliver the Out of Hours element of the West Yorkshire System Coordination Centre from Wednesday 1 November 2023. This would be between the hours of 8.00-18.00 on weekends and bank holidays. At times of exceptional system pressure the out of hours service will be required to flex the hours of operation to 20.00. It would also include support on an ad hoc basis to the ICB On Call team in managing additional system calls relating to Emergency Preparedness Resilience and Response (EPRR) during the same period as required.

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UKE4 - West Yorkshire

### **II.2.4) Description of the procurement**

West Yorkshire ICB is seeking a provider to deliver the Out of Hours element of the West Yorkshire System Coordination Centre from Wednesday 1 November 2023. This would be between the hours of 8.00-18.00 on weekends and bank holidays. At times of exceptional system pressure the out of hours service will be required to flex the hours of operation to 20.00. It would also include support on an ad hoc basis to the ICB On Call team in managing additional system calls relating to Emergency Preparedness Resilience and Response (EPRR) during the same period as required. The contract will be for 3 years and proposals are sought in the region of £160k per annum with a maximum financial cap of £200k per annum. Bids excess of the financial cap will be disqualified.

The SCC will co-ordinate system response to the emergency care pathway using the OPEL Framework 23/24 alongside local provider and ICS surge policies. This framework contains specified and incremental core actions for the SCC at each OPEL level.

The SCC is responsible for the tactical co-ordination of integrated planned and unplanned interventions across the ICS on key systemic issues that influence patient flow. Key surrogate markers of impact include:

- Supporting ambulance Trust emergency response times to communities.

- Safety of emergency departments (ED) and subsequent capacity to achieve timely ambulance handover and time to treatment (TTT).
- Achieving safe levels of discharge from acute (adult & paediatric), mental health and community providers to meet forecast demand.

SCCs will utilise its unique position within the ICS to support with proactive management of operational pressures and risks, including timely sharing of emerging issues and risk mitigation. The SCC should also utilise historical data trends to risk assess and validate local assurance submissions with regard to planning for events that require specified operational planning. Further Information is available in the Invitation Documentation which can be downloaded from the e-procurement portal as previously stated in this notice.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 November 2023

End date

31 October 2026

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

1 September 2023

Local time

10:00am

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Tender must be valid until: 31 January 2024

#### **IV.2.7) Conditions for opening of tenders**

Date

1 September 2023

Local time

12:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.2) Information about electronic workflows**

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.3) Additional information**

A bidder event will be held via Microsoft Teams at 13:00 on Tuesday 8th August 2023. This will be an opportunity for bidders to ask questions about the procurement and see a demonstration of the e-procurement portal where tenders must be submitted. If you would like to attend this bidder event please email your name, organisation and contact details to [wyicb-leeds.prmбу@nhs.net](mailto:wyicb-leeds.prmбу@nhs.net). The event may be recorded for those unable to attend.

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

The High Court

London

Country

United Kingdom