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Contract

Carers Support Service

London Borough of Brent

F03: Contract award notice

Notice identifier: 2023/S 000-022213

Procurement identifier (OCID): ocds-h6vhtk-03abfd

Published 31 July 2023, 3:47pm

Section I: Contracting authority

I.1) Name and addresses

London Borough of Brent

Brent Civic Centre

Wembley

HA9 0FJ

Contact

Mr Robin Goodacre

Email

corporate.procurement@brent.gov.uk

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<http://www.brent.gov.uk/>

Buyer's address

<http://www.brent.gov.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Carers Support Service

Reference number

DN657400

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Brent Council is seeking a single provider/organisation to deliver a Carers Support Service. The contract will be awarded for up to four years, on an initial two-year term with the possibility of extensions for a further two years. The Service will provide a pathway for carers to access the support they need, and which is available to them.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £895,994.01

II.2) Description

II.2.2) Additional CPV code(s)

- 85320000 - Social services
- 98133100 - Civic betterment and community facility support services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Brent Council is seeking a single provider/organisation to deliver a Carers Support Service. The contract will be awarded for up to four years, on an initial two-year term with the possibility of extensions for a further two years. The Service will provide a pathway for carers to access the support they need, and which is available to them.

The Brent Carers strategy defines a Carer as someone who provides unpaid care or support to another person who cannot manage without help due to illness or a disability. Many people who care for someone do not necessarily see themselves as a Carer. The successful provider will be expected to deliver an agile service that meets the needs of a wide range of carers and acknowledges the differences in their needs.

Carers are essential in supporting vulnerable people to achieve individual outcomes and to continue living independently. We must provide support at the right time by supporting Carers to live their life the way they want and to prevent Carer breakdown. Carers provide invaluable support, and the Council wants to make sure they have the resources they need to continue in their caring role. This support will often not be a formal package of care – it may be access to a community of other carers who provide peer support, help in accessing priority GP appointments, or making sure that carers can navigate the benefits system more easily.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 50.00

Quality criterion - Name: Social Value / Weighting: 10.00

Price - Weighting: 40.00

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-005624](#)

Section V. Award of contract

Title

Carers Support Service

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

30 June 2023

V.2.2) Information about tenders

Number of tenders received: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Brent Carers Centre

Willesden Medical Centre, 3rd Floor, 144-150 High Road

London

NW10 2PT

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £895,994.01

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

London Borough of Brent

London

Country

United Kingdom