

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/022169-2025>

Tender

Older Persons Floating Support Service

Wrexham County Borough Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-022169

Procurement identifier (OCID): ocds-h6vhtk-0515b2 ([view related notices](#))

Published 16 May 2025, 12:12pm

Scope

Reference

Proc 25-18

Description

Wrexham County Borough Council (WCBC) is looking to appoint a supplier to provide a housing related floating support service for older people living in their own homes (whether owner-occupiers, Contract Holders or licensees). The service will be provided across Wrexham County Borough.

WCBC is seeking to appoint a single supplier to provide the contracted service that will support a minimum of 110 householders across Wrexham County Borough.

There is a maximum annual budget of £210,000 (excluding VAT). Any submission received in excess of this will not be considered for award and will have their submission rejected.

The Contract will run for an initial three (3) year term, commencing on 1st October 2025, with the option to extend for a further period of two (2) years.

Full details are available within the tender documentation, available free of charge on etenderWales:

<https://etenderwales.bravosolution.co.uk/>

Project_ 59326

itt_117334

Total value (estimated)

- £1,050,000 excluding VAT
- £1,260,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 October 2025 to 30 September 2028
- Possible extension to 30 September 2030
- 5 years

Description of possible extension:

Option to extend for a further two years

Options

The right to additional purchases while the contract is valid.

Throughout the duration of the Contract WCBC may receive additional grant funding for this Contract.

If additional grant funding is received then WCBC may request an increase in the number of householders covered by this Contract and an increase in the amount of hours to be delivered by the Supplier through this contract.

The above does not relate to a change in service / contract scope, only an increase in quantities (the amount of householders / clients that can be supported through the Contract).

Please note that there is no guarantee of additional work or any additional grant funding being made available throughout the term of this Contract.

Main procurement category

Services

CPV classifications

- 85300000 - Social work and related services
- 70333000 - Housing services

Contract locations

- UKL23 - Flintshire and Wrexham

Participation

Legal and financial capacity conditions of participation

As set out within the tender available free of charge on etenderWales

Technical ability conditions of participation

As set out within the tender available free of charge on etenderWales

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Enquiry deadline

9 June 2025, 5:00pm

Tender submission deadline

16 June 2025, 5:00pm

Submission address and any special instructions

etenderWales Reference: Project_ 59326

itt_117334

To access the tender documentation and submit a response to this opportunity, please follow the below instructions.

1. Register your company on the etenderWales portal (this is only required once) - <https://etenderwales.bravosolution.co.uk>.

Supplier registration video - <https://app.screencast.com/2srN0n260W9nX>

2. Express an Interest in the tender.

Login to the portal with the username/password.

Click the “Open Access PQQs/ITTs” link (These are Invitations to Tender open to any registered supplier).

Click on the relevant PQQ/ITT to access the content.

Click the “Express Interest” button in the “Actions” box on the left-hand side of the page.

This will move the PQQ/ITT into your “My PQQ/ITTs” page. (This is a secure area reserved for your projects only).

Click on the PQQ/ITT code, you can now access any attachments by clicking the “Settings and Buyer Attachments” in the “Actions” box.

3. Responding to the tender.

You can now choose to “Reply” or “Reject” (please give a reason if rejecting);

You can now use the ‘Messages’ function to communicate with the buyer and seek any clarification;

Note the deadline for completion, then follow the onscreen instructions to complete the ITT;

There may be a mixture of online and offline actions for you to perform (there is detailed online help available).

4. Technical Assistance.

If you require any further assistance use the online help, or the Bravo etenderWales help desk is available Mon – Fri (8:00 – 18:00) on:

email: E-mail: help@bravosolution.co.uk

phone: +44 800 069 8634 / Fax: +44 2070800480

Live Chat is available via the homepage - <https://etenderwales.bravosolution.co.uk>.

Tenders may be submitted electronically

Yes

Languages that may be used for submission

- Welsh
- English

Award decision date (estimated)

14 July 2025

Recurring procurement

Publication date of next tender notice (estimated): 16 May 2030

Award criteria

Name	Type	Weighting
Quality	Quality	80.00%
Price	Price	20.00%

Other information**Applicable trade agreements**

- Government Procurement Agreement (GPA)

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Special regime

Light touch

Justification for not publishing a preliminary market engagement notice

Service review was carried out prior to the Procurement Act 2023 commencing and timescales did not allow for suitable market engagement events.

Documents

Associated tender documents

https://www.sell2wales.gov.wales/Assets/NoticeBuilder_FileDownload.aspx?id=333198

Document to assist Suppliers locating and accessing the tender within etenderWales

Contracting authority

Wrexham County Borough Council

- Public Procurement Organisation Number: PJHN-6516-JQNZ

Commissioning Procurement and Contract Management Unit

Wrexham

LL11 1AR

United Kingdom

Email: procurement@wrexham.gov.uk

Region: UKL23 - Flintshire and Wrexham

Organisation type: Public authority - sub-central government

Devolved regulations that apply: Wales