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Planning

Support services for individuals with multiple and complex needs

Southend-on-Sea City Council

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-022144

Procurement identifier (OCID): ocids-h6vhtk-05032c

Published 16 May 2025, 11:41am

Changes to notice

This notice has been edited. The [previous version](#) is still available.

Edited to add details of the Market Engagement event on Friday 30th May 2025 at 10.30am. If you would like to attend, please register your interest by emailing southenddaat@southend.gov.uk with confirmation of the name, position, email address and contact details of each attendee/s.

Scope

Description

The term 'Complex Needs' describes persistent and interrelated health and/or social care needs which impact an individual's life and ability to function in society.

These may include homelessness, drug and/or alcohol dependency, offending, poor mental health, domestic violence and physical health needs.

Southend-on-Sea City Council wishes to shape the re-design and re-procurement of these services.

These services focus on providing wrap around and link worker support, bringing together key agencies and linking the individual into relevant support to meet their needs.

These services operate on both a residential and outreach basis and include:

The Severe and Multiple Disadvantage Service - comprised of two elements:

1. Intensive wraparound support delivered to residents of a 9-bed hostel, with additional outreach and link worker provision
2. Intensive Housing support element which is a separate team providing intensive wrap around support for up to 35 residents who have a history of rough sleeping/ are at risk of rough sleeping, and who have been housed in NSAP and other properties across Southend, with a focus on tenancy sustainment.

Transitional and Supported Housing for Offenders, Ex offenders or those at risk of offending:

High intensity support based in accommodation aimed at supporting people to develop the skills necessary to manage a tenancy and address their individual vulnerabilities. The eventual aim is to enable each resident to sustain a tenancy of their own within either the private sector or social housing sector

The potential total contract value dependent on model is ~£6m over a period of 10 years

Contract dates (estimated)

- 1 October 2025 to 30 September 2028
- Possible extension to 30 September 2035
- 10 years

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services

Contract locations

- UKH31 - Southend-on-Sea

Engagement

Engagement deadline

2 May 2025

The engagement was carried out before this notice was published.

Engagement process description

The purpose of the update for this Preliminary Market Engagement Notice is to provide advance notice to the marketplace for the upcoming tender opportunity and the intention of the Council to hold a preliminary market engagement session to identify potential providers to ensure the submission of strong bids.

A market engagement questionnaire was issued in the first instance, aiming to support the design of the model of the new service. Following this period of analysis of responses, and to provide potential providers with more information about the upcoming opportunity, we are hosting an online Market Engagement session that will take place on Friday 30th May 2025 from 10:30am - 12:30pm. The session is advertised openly using this notice.

If you would like to attend, please register your interest by emailing southenddaat@southend.gov.uk with confirmation of the name, position, email address and contact details of each attendee/s.

The deadline for registration is 1pm on Thursday 29th May 2025.

Important Information

This Notice is for informational purposes only and is not a formal invitation to tender. Its aim is to enhance transparency and competition for the upcoming contract notice. All details provided here may be updated or changed in the final contract notice.

The Council reserves the right to cancel, postpone, suspend or abort this procurement at any stage. The issue of this notice in no way commits the Council to commence the procurement process.

PLEASE NOTE: Attendance at this market engagement event is optional and does not provide suppliers with an advantage in any future related procurement. Attendance also does not constitute as an intention to tender for any future related procurement.

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Contracting authority

Southend-on-Sea City Council

- Public Procurement Organisation Number: PJDT-6566-GZNX

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Region: UKH31 - Southend-on-Sea

Organisation type: Public authority - sub-central government