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Tender

## **Asset Management- Tender ref EAST0754**

Eastlight Community Homes

F02: Contract notice

Notice identifier: 2024/S 000-022139

Procurement identifier (OCID): ocds-h6vhtk-047e43

Published 17 July 2024, 5:20pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Eastlight Community Homes

Eastlight House, Charter Way

Braintree

CM77 8FG

#### **Contact**

Ms Naura Ogbe

#### **Email**

[procurement@eastlighthomes.co.uk](mailto:procurement@eastlighthomes.co.uk)

#### **Telephone**

+44 3301280330

#### **Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

[www.eastlighthomes.co.uk](http://www.eastlighthomes.co.uk)

Buyer's address

[www.eastlighthomes.co.uk](http://www.eastlighthomes.co.uk)

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Housing and community amenities

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Asset Management- Tender ref EAST0754

Reference number

DN733245

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Eastlight currently uses Keystone for asset management, Total Mobile for scheduling, and spreadsheets for off-system work. Eastlight seek a consolidated asset management solution with modern technology capabilities like video diagnostics and IoT for predictive maintenance. The system should enhance service delivery, reduce costs, and improve productivity and customer satisfaction. Key requirements include asset creation, reactive repairs, customer contact, work order management, invoicing, contractor management, supply management, compliance, defect management, disposal, regeneration, planned works, and comprehensive reporting. The new solution should integrate GIS map views and facilitate high-quality data management through transition from legacy systems.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement**

Eastlight currently uses Keystone for asset management, Total Mobile for scheduling, and spreadsheets for off-system work. They seek a consolidated asset management solution with modern technology capabilities like video diagnostics and IoT for predictive maintenance. The system should enhance service delivery, reduce costs, and improve productivity and customer satisfaction. Key requirements include asset creation, reactive repairs, customer contact, work order management, invoicing, contractor management, supply management, compliance, defect management, disposal, regeneration, planned works, and comprehensive reporting. The new solution should integrate GIS map views and facilitate high-quality data management through transition from legacy systems.

Documents can be accessed via Procontract at :<https://procontract.due-north.com/>

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £351,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Restricted procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

16 August 2024

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 60 (from the date stated for receipt of tender)

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Eastlight Community Homes

Braintree

CM77 8FG

Email

[procurement@eastlighthomes.co.uk](mailto:procurement@eastlighthomes.co.uk)

Country

United Kingdom