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Tender

County Durham Sensory Support for Adults who are Deaf/Deafened or Hearing Impaired

Durham County Council

F21: Social and other specific services – public contracts

Contract notice

Notice identifier: 2022/S 000-022139

Procurement identifier (OCID): ocds-h6vhtk-035af4

Published 11 August 2022, 12:13pm

Section I: Contracting authority

I.1) Name and addresses

Durham County Council

County Hall

DURHAM

DH15UQ

Contact

Donna Iley

Email

donna.iley@durham.gov.uk

Country

United Kingdom

Region code

UKC14 - Durham CC

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.durham.gov.uk

Buyer's address

www.nepo.org

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

www.nepo.org

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

www.nepo.org

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

County Durham Sensory Support for Adults who are Deaf/Deafened or Hearing Impaired

Reference number

DN624878

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

This contract is for a community-based support service which will be provided to people who live in County Durham and are deaf, deafened, hard of hearing or deafblind.

The contract has been divided into two lots:

Lot 1 - Information, Advice & Guidance Services and Floating Support for Adults who are Deaf/Deafened/Deaf/Blind

Lot 2 - Community Support Work for Adults with Acquired Severe Hearing Loss

The Council believes that the Transfer of Undertakings (Protection of Employment) Regulations 2006 (TUPE) applies to this contract (both Lots).

Providers must only respond to the Lot to which they are interested in bidding for. Providers may bid for more than one Lot however the council is seeking a different provider for each Lot so a bid preference must be submitted

II.1.5) Estimated total value

Value excluding VAT: £1,125,000

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

Maximum number of lots that may be awarded to one tenderer: 1

The contracting authority reserves the right to award contracts combining the following lots or groups of lots:

Providers must only respond to the Lot to which they are interested in bidding for. Providers may bid for more than one Lot however the council is seeking a different provider for each Lot so a bid preference must be submitted i.e. if you bid for Lot 1 and Lot 2 and your preference is Lot 1 - 1st preference, Lot 2 - 2nd preference and you are ranked in first place for each Lot, you will be awarded the contract for Lot 1 and the 2nd ranked bidder for Lot 2 will be awarded the contract for Lot 2. However, should the council not receive a successful bid for each Lot, we may, using our discretion, to negotiate with the successful bidder to provide services on other Lot.

II.2) Description

II.2.1) Title

Information, Advice & Guidance Services and Floating Support for Adults who are Deaf/Deafened/Deaf/Blind

Lot No

1

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKC14 - Durham CC

II.2.4) Description of the procurement

A community-based support service will be provided to people who live in County Durham and are deaf, deafened, hard of hearing or deaf blind.

The service must be delivered county-wide and be easily accessible and responsive to

service users' needs. It will need a dedicated presence in the County and will need to make links with partner organisations in order to identify appropriate referrals.

The Provider will support people who are:

- Hearing impaired
- Deafened
- Pre-lingual Deaf with Speech
- Pre-lingual Deaf without Speech
- Deafblind

The Provider will operate Information, Advice and Guidance (IAG) drop in's or hubs to deliver a wide range of independent living support including, but not limited to:

- Housing related support
- Health and wellbeing support
- Welfare Rights assistance
- Education, Training and Employment support.
- Accessing the community and promoting social inclusion.
- Personal admin and correspondence
- Advocacy

The service will be delivered by Support Workers who themselves communicate using British Sign Language (BSL) or have been trained and are highly skilled in BSL. Support Workers must also have the necessary communication skills to support clients who are deafblind.

One to One floating support is to be delivered to a small number of individuals who are unable to access IAG hubs or drop-in sessions due to physical disabilities, mobility, or mental health issues. Personal circumstances should be considered with flexibility given where appropriate.

This support is to enable service users to remain independent in their own homes and individual.

This procurement is issued under an Open Tender process in line with Public Contracts Regulation 2015, under Regulation 74 of the Public Contracts Regulations 2015 for contracts for social and other specific services (Light Touch Regime).

Access to the tender documents are available free of charge at www.nepo.org utilising reference number DN624878

II.2.6) Estimated value

Value excluding VAT: £600,000

II.2.7) Duration of the contract or the framework agreement

Duration in months

36

II.2.14) Additional information

The expected start date for the proposed contract is 1st November 2022.

The expected end date for the proposed contract is 31st October 2025.

The proposed contract is to be let with an option to extend for a further two periods of 12 months from the actual end date subject to funding and Commissioner approval.

II.2) Description

II.2.1) Title

Community Support Work for Adults with Acquired Severe Hearing Loss

Lot No

2

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKC14 - Durham CC

II.2.4) Description of the procurement

A community-based support service will be provided to people who live in County Durham and Darlington and are deaf, deafened, hard of hearing or deaf blind.

The service will target adults who have acquired severe hearing loss and are experiencing difficulty coping with this life changing situation.

The service must be delivered county-wide and be easily accessible and responsive to service users' needs. It will need a dedicated presence in the County and will need to make links with partner organisations in order to identify appropriate referrals.

The Provider will support people who are:

- Hearing impaired
- Deafened
- Pre-lingual Deaf with Speech
- Deafblind

The Provider will develop a preventative network of support by establishing and maintaining local community groups throughout County Durham and Darlington and assist those groups to become self-sufficient. A variety of community groups will be available to service users.

The Provider will also deliver a wide range of independent living support including, but not limited to:

- Housing related support
- Health and wellbeing support
- Welfare Rights assistance
- Education, Training and Employment support.
- Accessing the community and promoting social inclusion.
- Personal admin and correspondence
- Advocacy

The service will be delivered by Support Workers who have specialisms or experience of working with people who have a hearing loss. Support Workers must have the necessary communication skills to support clients who are deafblind.

One to One floating support is to be delivered to a small number of individuals who are unable to access community groups due to physical disabilities, mobility, or mental health issues. Personal circumstances should be considered with flexibility given where appropriate.

This support is to enable service users to remain independent in their own homes and individual.

This procurement is issued under an Open Tender process in line with Public Contracts Regulation 2015, under Regulation 74 of the Public Contracts Regulations 2015 for contracts for social and other specific services (Light Touch Regime).

Access to the tender documents are available free of charge at www.nepo.org utilising reference number DN624878

II.2.6) Estimated value

Value excluding VAT: £510,000

II.2.7) Duration of the contract or the framework agreement

Duration in months

36

II.2.14) Additional information

The expected start date for the proposed contract is 1st November 2022.

The expected end date for the proposed contract is 31st October 2025.

The proposed contract is to be let with an option to extend for a further two periods of 12 months from the actual end date subject to funding and Commissioner approval.

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Open procedure

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

9 September 2022

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English