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Tender

## **IT Case Management**

Havant Borough Council

F02: Contract notice

Notice identifier: 2023/S 000-022099

Procurement identifier (OCID): ocds-h6vhtk-03eb8c

Published 31 July 2023, 9:34am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Havant Borough Council

The Plaza, Civic Centre Road

Havant

PO9 2AX

#### **Contact**

Mr Darsej Gjakiu

#### **Email**

[darsej.gjakiu@capita.com](mailto:darsej.gjakiu@capita.com)

#### **Telephone**

+44 7548771528

#### **Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<http://www.havant.gov.uk>

Buyer's address

<http://www.havant.gov.uk>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Advert/Index?advertId=8eeb4aa4-7b2f-ee11-8124-005056b64545>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/Advert/Index?advertId=8eeb4aa4-7b2f-ee11-8124-005056b64545>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

IT Case Management

Reference number

DN682016

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Havant Borough Council (HBC) [the Council] is seeking to procure a new Case Management System to cover a number of the Council's regulatory services which are supplied by legacy systems (Acolaid and Lalpac); both of which are hosted in a datacentre. These systems include modules for: Environmental Health; Licencing and; Grants.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement**

Havant Borough Council (HBC) [the Council] is seeking to procure a new Case Management System to cover a number of the Council's regulatory services which are supplied by legacy systems (Acolaid and Lalpac); both of which are hosted in a datacentre. These systems include modules for:

- Environmental Health;
- Licencing and;
- Grants.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.12) Information about electronic catalogues**

Tenders must be presented in the form of electronic catalogues or include an electronic catalogue

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

4 September 2023

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

31 July 2023

Local time

12:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Havant Borough Council

Havant

Country

United Kingdom