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Contract

## **Financial Services and Payments Framework**

CARD PROCESSING ADVISORY SERVICE LIMITED

F03: Contract award notice

Notice identifier: 2023/S 000-022080

Procurement identifier (OCID): ocds-h6vhtk-03c6ea

Published 29 July 2023, 10:13am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

CARD PROCESSING ADVISORY SERVICE LIMITED

5th Floor,167-169 Great Portland Street Great Portland Street

LONDON

W1W5PF

#### **Contact**

Richard Hallowell

#### **Email**

[r.hallowell@cpras.co.uk](mailto:r.hallowell@cpras.co.uk)

#### **Telephone**

+44 7443336197

#### **Country**

United Kingdom

**Region code**

UKI32 - Westminster

**Companies House**

13071945

**Internet address(es)**

Main address

<https://www.cpras.co.uk>

Buyer's address

<https://www.cpras.co.uk>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Financial Services and Payments Framework

Reference number

2023/S 000-013021

**II.1.2) Main CPV code**

- 66000000 - Financial and insurance services

### **II.1.3) Type of contract**

Services

### **II.1.4) Short description**

The Contracting Authorities, along with a number of other councils of varying sizes, are looking to review their Financial Management & Payment Systems.

Specifically, the following areas are of interest:

Income Management Systems

Banking Services

Merchant Services

Call Masking & IVR systems for compliant Moto payments

Open Banking Payments

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Open Banking Data Services

Procurement Cards

Income Management Systems may include the provision of Merchant Services, Call Masking

& IVR and Open Banking Payments.

### **II.1.6) Information about lots**

This contract is divided into lots: Yes

### **II.1.7) Total value of the procurement (excluding VAT)**

Lowest offer: £0.01 / Highest offer: £100,000,000 taken into consideration

## **II.2) Description**

### **II.2.1) Title**

## Income Management System

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 48440000 - Financial analysis and accounting software package
- 48812000 - Financial information systems
- 66000000 - Financial and insurance services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

This procurement is seeking a modern, function-rich and cost-efficient Income Management

System.

Bids are invited from suppliers of systems which may, or may not, include one or more transaction processing services (e.g. payment gateway, merchant services, call masking &

IVR, open banking payments).

Detailed requirements are provided in the draft specification document.

### **II.2.5) Award criteria**

Price

### **II.2.11) Information about options**

Options: Yes

Description of options

Contracting Authorities are free to determine, in consultation with suppliers, their preferred contract term. Due to the nature of the services provided, it is expected that many contracting authorities will wish to conclude long term contracts in the 10-20 year range.

## **II.2) Description**

### **II.2.1) Title**

Banking Services

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 66000000 - Financial and insurance services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

This procurement seeks a modern, feature-rich and cost efficient banking solution.

Detailed requirements are provided in the draft specification document.

### **II.2.5) Award criteria**

Price

### **II.2.11) Information about options**

Options: Yes

Description of options

Contracting Authorities are free to determine, in consultation with suppliers, their preferred contract term. Due to the nature of the services provided, it is expected that many

contracting authorities will wish to conclude long term contracts in the 10-20 year range

## **II.2) Description**

### **II.2.1) Title**

Merchant Services

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 66000000 - Financial and insurance services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

This procurement seeks a modern, feature-rich and cost efficient Merchant Services solution.

Detailed requirements are provided in the draft specification document.

### **II.2.5) Award criteria**

Price

### **II.2.11) Information about options**

Options: Yes

Description of options

Contracting Authorities are free to determine, in consultation with suppliers, their preferred contract term. Due to the nature of the services provided, it is expected that many contracting authorities will wish to conclude long term contracts in the 7-10 year range.

## **II.2) Description**

### **II.2.1) Title**

Call Masking & IVR Services

Lot No

4

### **II.2.2) Additional CPV code(s)**

- 66000000 - Financial and insurance services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

This procurement seeks a modern, feature-rich and cost efficient call masking and IVR solution to enable compliant acceptance of MOTO card payments.

Detailed requirements are provided in the draft specification document.

### **II.2.5) Award criteria**

Price

### **II.2.11) Information about options**

Options: Yes

Description of options

Contracting Authorities are free to determine, in consultation with suppliers, their preferred contract term. Due to the nature of the services provided, it is expected that many contracting authorities will wish to conclude long term contracts in the 7-10 year range.

## **II.2) Description**

### **II.2.1) Title**

Open Banking Payment Acceptance

Lot No

5

### **II.2.2) Additional CPV code(s)**

- 66170000 - Financial consultancy, financial transaction processing and clearing-house services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

This procurement seeks a modern, feature-rich and cost efficient open banking payments solution.

Detailed requirements are provided in the draft specification document.

### **II.2.5) Award criteria**

Price

### **II.2.11) Information about options**

Options: Yes

Description of options

Contracting Authorities are free to determine, in consultation with suppliers, their preferred contract term. Due to the nature of the services provided, it is expected that many contracting authorities will wish to conclude long term contracts in the 7-10 year range.

## **II.2) Description**

### **II.2.1) Title**

## Open Banking Data Services

Lot No

6

### **II.2.2) Additional CPV code(s)**

- 66000000 - Financial and insurance services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

This procurement seeks a modern, feature-rich and cost efficient open banking payments solution.

Detailed requirements are provided in the draft specification document.

### **II.2.5) Award criteria**

Price

### **II.2.11) Information about options**

Options: Yes

Description of options

Contracting Authorities are free to determine, in consultation with suppliers, their preferred contract term. Due to the nature of the services provided, it is expected that many contracting authorities will wish to conclude long term contracts in the 7-10 year range.

## **II.2) Description**

### **II.2.1) Title**

Purchasing Cards

Lot No

7

### **II.2.2) Additional CPV code(s)**

- 66000000 - Financial and insurance services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

This procurement seeks a modern, feature-rich and cost efficient Purchasing Cards solution.

Detailed requirements are provided in the draft specification document.

### **II.2.5) Award criteria**

Price

### **II.2.11) Information about options**

Options: Yes

Description of options

Contracting Authorities are free to determine, in consultation with suppliers, their preferred contract term. Due to the nature of the services provided, it is expected that many contracting authorities will wish to conclude long term contracts in the 7-10 year range.

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-013021](#)

#### **IV.2.9) Information about termination of call for competition in the form of a prior information notice**

The contracting authority will not award any further contracts based on the above prior information notice

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## **Section V. Award of contract**

### **Lot No**

1 and 3

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

13 July 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 14

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Adelante Software Ltd.

Maidenhead

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

04450760

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Lowest offer: £0.01 / Highest offer: £100,000,000 taken into consideration

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**Section V. Award of contract**

**Lot No**

2 and 5

A contract/lot is awarded: Yes

**V.2) Award of contract**

**V.2.1) Date of conclusion of the contract**

13 July 2023

### **V.2.2) Information about tenders**

Number of tenders received: 14

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

National Westminster Bank PLC

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

929027

The contractor is an SME

No

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Lowest offer: £0.01 / Highest offer: £100,000,000 taken into consideration

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## **Section V. Award of contract**

### **Lot No**

3, 4 and 7

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

13 July 2023

**V.2.2) Information about tenders**

Number of tenders received: 14

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Checkout Ltd.

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

8037323

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Lowest offer: £0.01 / Highest offer: £100,000,000 taken into consideration

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**Section V. Award of contract**

**Lot No**

5

A contract/lot is awarded: Yes

**V.2) Award of contract**

**V.2.1) Date of conclusion of the contract**

13 July 2023

**V.2.2) Information about tenders**

Number of tenders received: 14

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Cocoon Card Ltd

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

11758240

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Lowest offer: £0.01 / Highest offer: £100,000,000 taken into consideration

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**Section V. Award of contract**

**Lot No**

5 and 6

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

13 July 2023

### **V.2.2) Information about tenders**

Number of tenders received: 14

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Ecospend Technologies Limited

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

11114967

The contractor is an SME

Yes

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Lowest offer: £0.01 / Highest offer: £100,000,000 taken into consideration

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## **Section V. Award of contract**

### **Lot No**

5 and 7

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

13 July 2023

### **V.2.2) Information about tenders**

Number of tenders received: 14

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

GoCardless Limited

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

07495895

The contractor is an SME

No

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Lowest offer: £0.01 / Highest offer: £100,000,000 taken into consideration

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## **Section V. Award of contract**

**Lot No**

1, 3, 4, 5, 6 and 7

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

13 July 2023

### **V.2.2) Information about tenders**

Number of tenders received: 14

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Heycentric Ltd

Portishead

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

12188113

The contractor is an SME

Yes

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Lowest offer: £0.01 / Highest offer: £100,000,000 taken into consideration

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## **Section V. Award of contract**

## **Lot No**

4

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

13 July 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 14

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Key IVR Ltd

Doncaster

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

6512297

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Lowest offer: £0.01 / Highest offer: £100,000,000 taken into consideration

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## **Section V. Award of contract**

### **Lot No**

5

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

13 July 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 14

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Kikapay Limited

Seaton

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

11216750

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Lowest offer: £0.01 / Highest offer: £100,000,000 taken into consideration

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## **Section V. Award of contract**

### **Lot No**

2, 3, 5, 6 & 7

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

13 July 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 14

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Lloyds Bank plc

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

2065

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Lowest offer: £0.01 / Highest offer: £100,000,000 taken into consideration

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## **Section V. Award of contract**

### **Lot No**

3, 5 and 6

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

13 July 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 14

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Nuvei Financial Services Limited

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

10873175

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Lowest offer: £0.01 / Highest offer: £100,000,000 taken into consideration

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### **Section V. Award of contract**

#### **Lot No**

5 and 6

A contract/lot is awarded: Yes

#### **V.2) Award of contract**

##### **V.2.1) Date of conclusion of the contract**

13 July 2023

##### **V.2.2) Information about tenders**

Number of tenders received: 14

The contract has been awarded to a group of economic operators: No

##### **V.2.3) Name and address of the contractor**

VISA Europe Ltd.

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

05139966

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Lowest offer: £0.01 / Highest offer: £100,000,000 taken into consideration

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**Section V. Award of contract**

**Lot No**

7

A contract/lot is awarded: Yes

**V.2) Award of contract**

**V.2.1) Date of conclusion of the contract**

13 July 2023

**V.2.2) Information about tenders**

Number of tenders received: 14

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Volopa Financial Services Ltd

Glasgow

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

09935726

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Lowest offer: £0.01 / Highest offer: £100,000,000 taken into consideration

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## **Section V. Award of contract**

### **Lot No**

5

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

13 July 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 14

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Vyne Technologies Ltd

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

11872778

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Lowest offer: £0.01 / Highest offer: £1,000,000,000 taken into consideration

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**Section VI. Complementary information**

**VI.4) Procedures for review**

**VI.4.1) Review body**

CPRAS

London

Country

United Kingdom