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Contract

Financial Services and Payments Framework

CARD PROCESSING ADVISORY SERVICE LIMITED

F03: Contract award notice

Notice identifier: 2023/S 000-022080

Procurement identifier (OCID): ocds-h6vhtk-03c6ea

Published 29 July 2023, 10:13am

Section I: Contracting authority

I.1) Name and addresses

CARD PROCESSING ADVISORY SERVICE LIMITED

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LONDON

W1W5PF

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Region code

UKI32 - Westminster

Companies House

13071945

Internet address(es)

Main address

<https://www.cpras.co.uk>

Buyer's address

<https://www.cpras.co.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Financial Services and Payments Framework

Reference number

2023/S 000-013021

II.1.2) Main CPV code

- 66000000 - Financial and insurance services

II.1.3) Type of contract

Services

II.1.4) Short description

The Contracting Authorities, along with a number of other councils of varying sizes, are looking to review their Financial Management & Payment Systems.

Specifically, the following areas are of interest:

Income Management Systems

Banking Services

Merchant Services

Call Masking & IVR systems for compliant Moto payments

Open Banking Payments

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Open Banking Data Services

Procurement Cards

Income Management Systems may include the provision of Merchant Services, Call Masking & IVR and Open Banking Payments.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Lowest offer: £0.01 / Highest offer: £100,000,000 taken into consideration

II.2) Description

II.2.1) Title

Income Management System

Lot No

1

II.2.2) Additional CPV code(s)

- 48440000 - Financial analysis and accounting software package
- 48812000 - Financial information systems
- 66000000 - Financial and insurance services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

This procurement is seeking a modern, function-rich and cost-efficient Income Management System.

Bids are invited from suppliers of systems which may, or may not, include one or more

transaction processing services (e.g. payment gateway, merchant services, call masking & IVR, open banking payments).

Detailed requirements are provided in the draft specification document.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: Yes

Description of options

Contracting Authorities are free to determine, in consultation with suppliers, their preferred contract term. Due to the nature of the services provided, it is expected that many contracting authorities will wish to conclude long term contracts in the 10-20 year range.

II.2) Description

II.2.1) Title

Banking Services

Lot No

2

II.2.2) Additional CPV code(s)

- 66000000 - Financial and insurance services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

This procurement seeks a modern, feature-rich and cost efficient banking solution.

Detailed requirements are provided in the draft specification document.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: Yes

Description of options

Contracting Authorities are free to determine, in consultation with suppliers, their preferred contract term. Due to the nature of the services provided, it is expected that many contracting authorities will wish to conclude long term contracts in the 10-20 year range

II.2) Description

II.2.1) Title

Merchant Services

Lot No

3

II.2.2) Additional CPV code(s)

- 66000000 - Financial and insurance services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

This procurement seeks a modern, feature-rich and cost efficient Merchant Services

solution.

Detailed requirements are provided in the draft specification document.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: Yes

Description of options

Contracting Authorities are free to determine, in consultation with suppliers, their preferred contract term. Due to the nature of the services provided, it is expected that many contracting authorities will wish to conclude long term contracts in the 7-10 year range.

II.2) Description

II.2.1) Title

Call Masking & IVR Services

Lot No

4

II.2.2) Additional CPV code(s)

- 66000000 - Financial and insurance services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

This procurement seeks a modern, feature-rich and cost efficient call masking and IVR

solution to enable compliant acceptance of MOTO card payments.

Detailed requirements are provided in the draft specification document.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: Yes

Description of options

Contracting Authorities are free to determine, in consultation with suppliers, their preferred contract term. Due to the nature of the services provided, it is expected that many contracting authorities will wish to conclude long term contracts in the 7-10 year range.

II.2) Description

II.2.1) Title

Open Banking Payment Acceptance

Lot No

5

II.2.2) Additional CPV code(s)

- 66170000 - Financial consultancy, financial transaction processing and clearing-house services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

This procurement seeks a modern, feature-rich and cost efficient open banking payments solution.

Detailed requirements are provided in the draft specification document.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: Yes

Description of options

Contracting Authorities are free to determine, in consultation with suppliers, their preferred contract term. Due to the nature of the services provided, it is expected that many contracting authorities will wish to conclude long term contracts in the 7-10 year range.

II.2) Description

II.2.1) Title

Open Banking Data Services

Lot No

6

II.2.2) Additional CPV code(s)

- 66000000 - Financial and insurance services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

This procurement seeks a modern, feature-rich and cost efficient open banking payments solution.

Detailed requirements are provided in the draft specification document.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: Yes

Description of options

Contracting Authorities are free to determine, in consultation with suppliers, their preferred contract term. Due to the nature of the services provided, it is expected that many contracting authorities will wish to conclude long term contracts in the 7-10 year range.

II.2) Description

II.2.1) Title

Purchasing Cards

Lot No

7

II.2.2) Additional CPV code(s)

- 66000000 - Financial and insurance services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

This procurement seeks a modern, feature-rich and cost efficient Purchasing Cards solution.

Detailed requirements are provided in the draft specification document.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: Yes

Description of options

Contracting Authorities are free to determine, in consultation with suppliers, their preferred contract term. Due to the nature of the services provided, it is expected that many contracting authorities will wish to conclude long term contracts in the 7-10 year range.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-013021](#)

IV.2.9) Information about termination of call for competition in the form of a prior information notice

The contracting authority will not award any further contracts based on the above prior information notice

Section V. Award of contract

Lot No

1 and 3

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

13 July 2023

V.2.2) Information about tenders

Number of tenders received: 14

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Adelante Software Ltd.

Maidenhead

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

04450760

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £0.01 / Highest offer: £100,000,000 taken into consideration

Section V. Award of contract

Lot No

2 and 5

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

13 July 2023

V.2.2) Information about tenders

Number of tenders received: 14

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

National Westminster Bank PLC

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

929027

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £0.01 / Highest offer: £100,000,000 taken into consideration

Section V. Award of contract

Lot No

3, 4 and 7

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

13 July 2023

V.2.2) Information about tenders

Number of tenders received: 14

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Checkout Ltd.

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

8037323

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £0.01 / Highest offer: £100,000,000 taken into consideration

Section V. Award of contract

Lot No

5

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

13 July 2023

V.2.2) Information about tenders

Number of tenders received: 14

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Cocoon Card Ltd

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

11758240

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £0.01 / Highest offer: £100,000,000 taken into consideration

Section V. Award of contract

Lot No

5 and 6

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

13 July 2023

V.2.2) Information about tenders

Number of tenders received: 14

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Ecospend Technologies Limited

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

11114967

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £0.01 / Highest offer: £100,000,000 taken into consideration

Section V. Award of contract

Lot No

5 and 7

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

13 July 2023

V.2.2) Information about tenders

Number of tenders received: 14

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

GoCardless Limited

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

07495895

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £0.01 / Highest offer: £100,000,000 taken into consideration

Section V. Award of contract

Lot No

1, 3, 4, 5, 6 and 7

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

13 July 2023

V.2.2) Information about tenders

Number of tenders received: 14

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Heycentric Ltd

Portishead

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

12188113

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £0.01 / Highest offer: £100,000,000 taken into consideration

Section V. Award of contract

Lot No

4

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

13 July 2023

V.2.2) Information about tenders

Number of tenders received: 14

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Key IVR Ltd

Doncaster

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

6512297

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £0.01 / Highest offer: £100,000,000 taken into consideration

Section V. Award of contract

Lot No

5

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

13 July 2023

V.2.2) Information about tenders

Number of tenders received: 14

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Kikapay Limited

Seaton

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

11216750

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £0.01 / Highest offer: £100,000,000 taken into consideration

Section V. Award of contract

Lot No

2, 3, 5, 6 & 7

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

13 July 2023

V.2.2) Information about tenders

Number of tenders received: 14

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Lloyds Bank plc

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

2065

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £0.01 / Highest offer: £100,000,000 taken into consideration

Section V. Award of contract

Lot No

3, 5 and 6

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

13 July 2023

V.2.2) Information about tenders

Number of tenders received: 14

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Nuvei Financial Services Limited

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

10873175

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £0.01 / Highest offer: £100,000,000 taken into consideration

Section V. Award of contract

Lot No

5 and 6

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

13 July 2023

V.2.2) Information about tenders

Number of tenders received: 14

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

VISA Europe Ltd.

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

05139966

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £0.01 / Highest offer: £100,000,000 taken into consideration

Section V. Award of contract

Lot No

7

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

13 July 2023

V.2.2) Information about tenders

Number of tenders received: 14

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Volopa Financial Services Ltd

Glasgow

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

09935726

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £0.01 / Highest offer: £100,000,000 taken into consideration

Section V. Award of contract

Lot No

5

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

13 July 2023

V.2.2) Information about tenders

Number of tenders received: 14

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Vyne Technologies Ltd

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

11872778

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £0.01 / Highest offer: £1,000,000,000 taken into consideration

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

CPRAS

London

Country

United Kingdom