

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/022077-2026>

Contract

## Home Library Service

Bournemouth, Christchurch and Poole Council

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-022077

Procurement identifier (OCID): ocds-h6vhtk-05ad39 ([view related notices](#))

Published 11 March 2026, 7:34pm

## Scope

## Reference

DN792943

## Description

Provision of a Home Library Service for residents of Bournemouth, Christchurch and Poole who are unable to access library branches.

---

## Contract 1

## **Supplier**

- Royal Voluntary Service

## **Contract value**

- £197,105 excluding VAT
- £236,526 including VAT

Above the relevant threshold

## **Date signed**

18 October 2025

## **Contract dates**

- 18 October 2025 to 30 September 2027
- Possible extension to 30 September 2028
- 2 years, 11 months, 14 days

Description of possible extension:

A single 12-month extension is available and is subject to continued demand for the Home Library Service and satisfactory performance by the supplier. The extension will be on the same terms and conditions as the original contract.

## **Main procurement category**

Services

## CPV classifications

- 92511000 - Library services

## Contract locations

- UKK24 - Bournemouth, Christchurch and Poole

## Key performance indicators

Name	Description	Reporting frequency
Service User Visits	Percentage of service users rating the Home Library Service as "satisfactory" or above in quarterly surveys.	6 months
Service User Satisfaction	Percentage of service users rating the Home Library Service as "satisfactory" or above in quarterly surveys.	6 months
Safeguarding Compliance	Number of safeguarding concerns identified and escalated in line with policy, reported quarterly.	3 months

## Contract 2

### Supplier

- Royal Voluntary Service

### Contract value

- £0 including VAT

Below the relevant threshold

## **Date signed**

18 October 2025

## **Contract dates**

- 18 October 2025 to 30 September 2027
- 1 year, 11 months, 14 days

## **Main procurement category**

Services

## **CPV classifications**

- 92511000 - Library services

---

## **Other information**

### **Conflicts assessment prepared/revised**

Yes

---

## **Procedure**

### **Procedure type**

Direct award

## **Direct award justification**

Single supplier - technical reasons

Attempts to obtain quotes from other providers were unsuccessful. Royal Voluntary Service is the only viable provider with capacity and experience to deliver the Home Library Service locally.

---

## **Supplier**

### **Royal Voluntary Service**

- Companies House: 02520413

29 Charles Street

Stoke-on-Trent

ST1 3JP

United Kingdom

Email: [steve.amos@royalvoluntaryservice.org.uk](mailto:steve.amos@royalvoluntaryservice.org.uk)

Region: UKG23 - Stoke-on-Trent

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): Yes

Supported employment provider: No

Public service mutual: No

Contract 1

Contract 2

---

## **Contracting authority**

### **Bournemouth, Christchurch and Poole Council**

- Public Procurement Organisation Number: PHY-7342-PRHH

BCP Council Civic Centre

Bournemouth

BH2 6DY

United Kingdom

Email: [procurement@bcpcouncil.gov.uk](mailto:procurement@bcpcouncil.gov.uk)

Region: UKK24 - Bournemouth, Christchurch and Poole

Organisation type: Public authority - sub-central government