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Tender

## **2021 Social Care - Framework agreement for the provision of Support at Home Services in Aberdeenshire**

Aberdeenshire Council

F21: Social and other specific services – public contracts

Contract notice

Notice identifier: 2021/S 000-022062

Procurement identifier (OCID): ocids-h6vhtk-02dd9d

Published 6 September 2021, 3:24pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Aberdeenshire Council

Woodhill House, Westburn Road

Aberdeen

AB16 5GB

#### **Contact**

Claire Scott

#### **Email**

[claire.j.scott@aberdeenshire.gov.uk](mailto:claire.j.scott@aberdeenshire.gov.uk)

#### **Telephone**

+44 1467533371

**Country**

United Kingdom

**NUTS code**

UKM50 - Aberdeen City and Aberdeenshire

**Internet address(es)**

Main address

<http://www.aberdeenshire.gov.uk>

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA00231](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00231)

**I.3) Communication**

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.publictendersscotland.publiccontractsscotland.gov.uk>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

2021 Social Care - Framework agreement for the provision of Support at Home Services in Aberdeenshire

Reference number

Project 19596

#### **II.1.2) Main CPV code**

- 85300000 - Social work and related services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Aberdeenshire Council on behalf of the Aberdeenshire Health and Social Care Partnership require to tender for a Multi-Supplier Framework Agreement for the provision of Support at Home Services for people who meet eligibility criteria aged 16 years and over with a range of needs, who require assistance through support to live independently and to develop, regain or retain their daily living skills, through provision of personal care, personal support and/or housing support, providing the right care and support in the right place. The requirement is for the provision of support at home services in supported accommodation. Support will include personal care, housing support, and social care. The services will be provided to adults with moderate, substantial and critical levels of need linked to eligibility criteria that are principal house-holders in tenancies in a range of settings that include dispersed single occupancy properties; shared tenancies; houses of multiple occupation; and core and cluster, project-based and extra-care model resources.

There is a requirement for low level visiting support for over 2000 adults in the community. The commissioned Support at Home service works alongside Aberdeenshire Council's in-house Care at Home service to support the needs of individuals assessed as requiring services to continue to live as independently as possible in their own homes. Support at home services will be registered with the Care Inspectorate as Support Services – Care at Home and/or Housing Support Services; and compliance with Health and Social Care Standards is required.

Services will be commissioned under flexible and responsive, co-produced contractual

arrangements that are outcome-focused.

#### **II.1.5) Estimated total value**

Value excluding VAT: £159,700,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 85300000 - Social work and related services

#### **II.2.3) Place of performance**

NUTS codes

- UKM50 - Aberdeen City and Aberdeenshire

Main site or place of performance

Aberdeenshire

#### **II.2.4) Description of the procurement**

Aberdeenshire Council on behalf of the Aberdeenshire Health and Social Care Partnership require to tender for a Multi-Supplier Framework Agreement for the provision of Support at Home Services for people who meet eligibility criteria aged 16 years and over with a range of needs, who require assistance through support to live independently and to develop, regain or retain their daily living skills, through provision of personal care, personal support and/or housing support, providing the right care and support in the right place. This procurement seeks to support strategic commissioning that delivers effective and efficient services that respond to increasing demand, reducing budgets and demographic and policy changes. Services will be commissioned under flexible and responsive, co-produced contractual arrangements that are outcome-focused. Support at home services will be registered with the Care Inspectorate as Support Services – Care at Home and/or Housing Support Services; and compliance with Health and Social Care Standards is required.

The Services will be delivered with an enabling ethos to enable people to establish, remain in, or return to, their own homes, living as independently as possible and to achieve and maintain or increase their potential in relation to physical, intellectual, emotional and social capacity, whilst improving experiences within their own communities

and supporting improvement to their quality of life, confidence and experiences.

The services will be provided for people with a range of needs including, older people, people with a learning disability, people with mental health problems, people with physical disabilities, autistic people, people with sensory impairment and people with substance misuse problems.

The service will include low level visiting support for whom the primary client group is older people; and intensive support to adults in designated accommodation-based support services for whom the primary client group is adults with learning disabilities.

Providers will be encouraged to offer innovative and alternative ways of supporting people to achieve individual outcomes through affordable and effective service delivery mechanisms, and where appropriate the use of technological interventions.

#### **II.2.6) Estimated value**

Value excluding VAT: £159,700,000

#### **II.2.7) Duration of the contract or the framework agreement**

Duration in months

48

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.4) Objective rules and criteria for participation**

List and brief description of rules and criteria

Question 4A.2 – Care Inspectorate registration

Question 4C.1.2 - Relevant experience

Bidders must confirm that they are appropriately registered with the Care Inspectorate for the services required.

Bidders will be required to provide examples of services carried out during the last three years and that demonstrate that they have the relevant experience to deliver the services as described. A minimum of two examples will be required.

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Form of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement**

The procurement involves the establishment of a framework agreement

#### **IV.1.11) Main features of the award procedure**

Stage 1: assessment of Responses to the SPD (Scotland), in the Qualification Envelope, in order to select the Tenderers to be taken forward to stage 2. Tenderers will only be taken forward to stage 2 if the Council determines that they have sufficient capacity and capability to deliver the contract.

Stage 2 – Award:

Responses to the Technical and Commercial envelopes will be evaluated weighted  
Technical - quality criteria 90% and Commercial - price criteria 10%

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

22 October 2021

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

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## **Section VI. Complementary information**

### **VI.2) Information about electronic workflows**

Electronic invoicing will be accepted

### **VI.3) Additional information**

SPD Questions. Please note

Question 4B.4 – Financial Assessment of Providers

1.The Council shall obtain a Creditsafe credit check and will score bidders accordingly:

71 - 100 Very Low Risk – Accept

51 - 70 Low Risk - Accept

30 - 50 Moderate Risk – subject to further discussion internally with the option to reject.

21-29 High Risk – subject to further discussion internally with the option to reject.

1-20 Very High Risk – Reject.

2. Please state current turnover (if contract value is over 50% of reported turnover, further discussion will be had internally with the option to reject).

3. If you are under no obligation to publish accounts on Companies House and/or do not have a comprehensive credit rating then provide audited financial accounts for the previous two years. Both quick and current ratios should be a minimum of 1:1.5 for the two successive years. Bidders whose ratios do not meet the minimum criteria will be rejected.

Bidders who can provide audited accounts but chose not to do so shall be rejected.

4. Bidders who have been trading for less than one year and cannot provide audited accounts must submit the cash flow for the current year and a letter from the bank outlining the current cash and credit position for the current year and subsequent year. This will be subject to internal discussion with the option to reject.

5. If bidder still does not meet the financial criteria for consideration but has a parent company that does, the firm may still be eligible for consideration where their submission is supported by a parent company guarantee.

#### 4.B.5 Insurance

It is a requirement of this contract that bidders hold, or can commit to obtain prior to the commencement of any subsequently awarded contract, the types and levels of insurance indicated below:

Employer's Liability Insurance = 10m

Public Liability Insurance = 5m

The Council may choose to admit additional providers during the framework term.

Economic operators may be excluded from this competition if they are in any of the situations referred to in regulation 58 of the Public Contracts (Scotland) Regulations 2015

The buyer is using PCS-Tender to conduct this ITT exercise. The Project code is 19596. For more information see:

<http://www.publiccontractsscotland.gov.uk/info/InfoCentre.aspx?ID=2343>

A sub-contract clause has been included in this contract. For more information see:

<http://www.publiccontractsscotland.gov.uk/info/InfoCentre.aspx?ID=2363>

Community benefits are included in this requirement. For more information see:

<http://www.publiccontractsscotland.gov.uk/info/InfoCentre.aspx?ID=2361>

A summary of the expected community benefits has been provided as follows:

Specific Community Benefits objectives for this procurement are:

Fair Work Practices (FWP)

Supplementary Community Benefits are in relation to the themes of Innovation and Collaboration.

(SC Ref:666109)

## **VI.4) Procedures for review**

### **VI.4.1) Review body**

Aberdeen Sheriff Court

53 Castle Street

Aberdeen

AB11 5BB

Telephone

+44 1224657200

Country

United Kingdom

**VI.4.2) Body responsible for mediation procedures**

Aberdeen Sheriff Court

53 Castle Street

Aberdeen

AB11 5BB

Telephone

+44 1224657200

Country

United Kingdom