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Tender

2021 Social Care - Framework agreement for the provision of Support at Home Services in Aberdeenshire

Aberdeenshire Council

F21: Social and other specific services – public contracts

Contract notice

Notice identifier: 2021/S 000-022062

Procurement identifier (OCID): ocds-h6vhtk-02dd9d

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Section I: Contracting authority

I.1) Name and addresses

Aberdeenshire Council

Woodhill House, Westburn Road

Aberdeen

AB16 5GB

Contact

Claire Scott

Email

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Telephone

+44 1467533371

Country

United Kingdom

NUTS code

UKM50 - Aberdeen City and Aberdeenshire

Internet address(es)

Main address

<http://www.aberdeenshire.gov.uk>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00231

I.3) Communication

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.publictendersscotland.publiccontractsscotland.gov.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

2021 Social Care - Framework agreement for the provision of Support at Home Services in Aberdeenshire

Reference number

Project 19596

II.1.2) Main CPV code

- 85300000 - Social work and related services

II.1.3) Type of contract

Services

II.1.4) Short description

Aberdeenshire Council on behalf of the Aberdeenshire Health and Social Care Partnership require to tender for a Multi-Supplier Framework Agreement for the provision of Support at Home Services for people who meet eligibility criteria aged 16 years and over with a range of needs, who require assistance through support to live independently and to develop, regain or retain their daily living skills, through provision of personal care, personal support and/or housing support, providing the right care and support in the right place. The requirement is for the provision of support at home services in supported accommodation. Support will include personal care, housing support, and social care. The services will be provided to adults with moderate, substantial and critical levels of need linked to eligibility criteria that are principal house-holders in tenancies in a range of settings that include dispersed single occupancy properties; shared tenancies; houses of multiple occupation; and core and cluster, project-based and extra-care model resources.

There is a requirement for low level visiting support for over 2000 adults in the community. The commissioned Support at Home service works alongside Aberdeenshire Council's in-house Care at Home service to support the needs of individuals assessed as requiring services to continue to live as independently as possible in their own homes. Support at home services will be registered with the Care Inspectorate as Support Services – Care at Home and/or Housing Support Services; and compliance with Health and Social Care Standards is required.

Services will be commissioned under flexible and responsive, co-produced contractual

arrangements that are outcome-focused.

II.1.5) Estimated total value

Value excluding VAT: £159,700,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKM50 - Aberdeen City and Aberdeenshire

Main site or place of performance

Aberdeenshire

II.2.4) Description of the procurement

Aberdeenshire Council on behalf of the Aberdeenshire Health and Social Care Partnership require to tender for a Multi-Supplier Framework Agreement for the provision of Support at Home Services for people who meet eligibility criteria aged 16 years and over with a range of needs, who require assistance through support to live independently and to develop, regain or retain their daily living skills, through provision of personal care, personal support and/or housing support, providing the right care and support in the right place. This procurement seeks to support strategic commissioning that delivers effective and efficient services that respond to increasing demand, reducing budgets and demographic and policy changes. Services will be commissioned under flexible and responsive, co-produced contractual arrangements that are outcome-focused. Support at home services will be registered with the Care Inspectorate as Support Services – Care at Home and/or Housing Support Services; and compliance with Health and Social Care Standards is required.

The Services will be delivered with an enabling ethos to enable people to establish, remain in, or return to, their own homes, living as independently as possible and to achieve and maintain or increase their potential in relation to physical, intellectual, emotional and social capacity, whilst improving experiences within their own communities

and supporting improvement to their quality of life, confidence and experiences.

The services will be provided for people with a range of needs including, older people, people with a learning disability, people with mental health problems, people with physical disabilities, autistic people, people with sensory impairment and people with substance misuse problems.

The service will include low level visiting support for whom the primary client group is older people; and intensive support to adults in designated accommodation-based support services for whom the primary client group is adults with learning disabilities.

Providers will be encouraged to offer innovative and alternative ways of supporting people to achieve individual outcomes through affordable and effective service delivery mechanisms, and where appropriate the use of technological interventions.

II.2.6) Estimated value

Value excluding VAT: £159,700,000

II.2.7) Duration of the contract or the framework agreement

Duration in months

48

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.4) Objective rules and criteria for participation

List and brief description of rules and criteria

Question 4A.2 – Care Inspectorate registration

Question 4C.1.2 - Relevant experience

Bidders must confirm that they are appropriately registered with the Care Inspectorate for the services required.

Bidders will be required to provide examples of services carried out during the last three years and that demonstrate that they have the relevant experience to deliver the services as described. A minimum of two examples will be required.

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Open procedure

IV.1.3) Information about a framework agreement

The procurement involves the establishment of a framework agreement

IV.1.11) Main features of the award procedure

Stage 1: assessment of Responses to the SPD (Scotland), in the Qualification Envelope, in order to select the Tenderers to be taken forward to stage 2. Tenderers will only be taken forward to stage 2 if the Council determines that they have sufficient capacity and capability to deliver the contract.

Stage 2 – Award:

Responses to the Technical and Commercial envelopes will be evaluated weighted Technical - quality criteria 90% and Commercial - price criteria 10%

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

22 October 2021

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.2) Information about electronic workflows

Electronic invoicing will be accepted

VI.3) Additional information

SPD Questions. Please note

Question 4B.4 – Financial Assessment of Providers

1. The Council shall obtain a Creditsafe credit check and will score bidders accordingly:

71 - 100 Very Low Risk – Accept

51 - 70 Low Risk - Accept

30 - 50 Moderate Risk – subject to further discussion internally with the option to reject.

21-29 High Risk – subject to further discussion internally with the option to reject.

1-20 Very High Risk – Reject.

2. Please state current turnover (if contract value is over 50% of reported turnover, further discussion will be had internally with the option to reject).

3. If you are under no obligation to publish accounts on Companies House and/or do not have a comprehensive credit rating then provide audited financial accounts for the previous two years. Both quick and current ratios should be a minimum of 1:1.5 for the two successive years. Bidders whose ratios do not meet the minimum criteria will be rejected.

Bidders who can provide audited accounts but chose not to do so shall be rejected.

4. Bidders who have been trading for less than one year and cannot provide audited accounts must submit the cash flow for the current year and a letter from the bank outlining the current cash and credit position for the current year and subsequent year. This will be subject to internal discussion with the option to reject.

5. If bidder still does not meet the financial criteria for consideration but has a parent company that does, the firm may still be eligible for consideration where their submission is supported by a parent company guarantee.

4.B.5 Insurance

It is a requirement of this contract that bidders hold, or can commit to obtain prior to the commencement of any subsequently awarded contract, the types and levels of insurance indicated below:

Employer's Liability Insurance = 10m

Public Liability Insurance = 5m

The Council may choose to admit additional providers during the framework term.

Economic operators may be excluded from this competition if they are in any of the situations referred to in regulation 58 of the Public Contracts (Scotland) Regulations 2015

The buyer is using PCS-Tender to conduct this ITT exercise. The Project code is 19596. For more information see:

<http://www.publiccontractsscotland.gov.uk/info/InfoCentre.aspx?ID=2343>

A sub-contract clause has been included in this contract. For more information see:

<http://www.publiccontractsscotland.gov.uk/info/InfoCentre.aspx?ID=2363>

Community benefits are included in this requirement. For more information see:

<http://www.publiccontractsscotland.gov.uk/info/InfoCentre.aspx?ID=2361>

A summary of the expected community benefits has been provided as follows:

Specific Community Benefits objectives for this procurement are:

Fair Work Practices (FWP)

Supplementary Community Benefits are in relation to the themes of Innovation and Collaboration.

(SC Ref:666109)

VI.4) Procedures for review

VI.4.1) Review body

Aberdeen Sheriff Court

53 Castle Street

Aberdeen

AB11 5BB

Telephone

+44 1224657200

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

Aberdeen Sheriff Court

53 Castle Street

Aberdeen

AB11 5BB

Telephone

+44 1224657200

Country

United Kingdom