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Tender

2223-0013 - Mental Health Crisis House

Islington Council

F02: Contract notice

Notice identifier: 2022/S 000-022035

Procurement identifier (OCID): ocds-h6vhtk-035aaa

Published 10 August 2022, 3:00pm

Section I: Contracting authority

I.1) Name and addresses

Islington Council

7 Newington Barrow Way

London

N7 7EP

Contact

Procurement and Supply

Email

procurement@islington.gov.uk

Telephone

+44 2075278118

Country

United Kingdom

Region code

UKI - London

Internet address(es)

Main address

<http://www.islington.gov.uk/>

Buyer's address

<http://www.islington.gov.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Advert/Index?advertId=f357a94d-b218-ed11-8117-005056b64545>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/Advert/Index?advertId=f357a94d-b218-ed11-8117-005056b64545>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

2223-0013 - Mental Health Crisis House

Reference number

DN626933

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Islington Council invites suitable expressions of interest from suppliers for 2223-0013 Mental Health Crisis House. The Council is procuring this service on behalf of the local authority and the NHS North Central London Integrated Care Board (NCL ICB).

II.1.5) Estimated total value

Value excluding VAT: £1,494,986

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

The council is seeking to provide a 12 bed crisis house service for adults over the age of 18 who perceive themselves to be in, or at risk of moving into, mental health crisis.

The Provider will deliver the service from Council-owned premises located at Highbury Grove, Islington.

The service ensures safety and supports recovery by offering:

- timely skilled assessment, treatment, psychosocial interventions, peer and practical support to address health and social care needs for those in crisis, or at risk of moving into, crisis
- structured support planning and crisis planning that promotes access to mental health and universal services that support resilience building, self-management on discharge, maintenance of wellbeing and prevent future crisis
- identification and support for carers

The service allows early and quick access and management during the early crisis or relapse phase. This service acts as alternative care pathway to hospital for those in the early stages of a crisis, and it also provides a more flexible response, in the least restrictive setting, for those who can be managed in a community setting. The service reduces demand on acute mental health admissions in Islington, freeing up hospital treatment for others who have more significant mental health needs.

This Crisis House is part of the mental health crisis prevention pathway in Islington, which provides a vital role in providing urgent mental health support to prevent a mental health crisis developing or preventing escalation of mental health problems in order to avoid distressing A&E presentations and/or an inpatient admission, and the maintenance of a person's wellbeing to prevent future crisis. As part of the wider crisis pathway in the borough the successful provider will be required to work collaboratively with local crisis café provision and crisis services provided by Camden and Islington NHS Foundation Trust.

To demonstrate our commitment to social value a weighting of 20% of the award criteria will be allocated to social value. It is essential that the council's spending, both direct and with suppliers, has the maximum positive impact for Islington people, especially the most disadvantaged.

Due to the size and short contract duration the service will be procured without lots to ensure that the maximum interest in tendering for the service is achieved. Commissioners are confident that the service is best delivered by a single rather than multiple suppliers.

II.2.5) Award criteria

Quality criterion - Name: Proposed approach to delivery of service model / Weighting: 30

Quality criterion - Name: Proposed approach to social value / Weighting: 20

Quality criterion - Name: Proposed approach to safeguarding / risk management / Weighting: 10

Quality criterion - Name: Proposed approach to service user engagement and co-production / Weighting: 10

Quality criterion - Name: Proposed approach to partnership working / Weighting: 5

Quality criterion - Name: Proposed approach to implementation / Weighting: 5

Cost criterion - Name: Cost / Weighting: 20

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

24

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Crisis houses are part of a multi-intervention offer designed to alleviate and de-escalate serious mental health crisis which would otherwise lead to hospital admission, this includes out-of-hours crisis café provision, statutory Crisis Resolution and Home Treatment Teams and crisis houses. Crisis houses provide short-term 24-hour support and treatment in a community, home-like setting to those who perceive themselves to be in, or at risk of moving into, mental health crisis (self-defined).

As well as safe accommodation and supervision, a multi-disciplinary team provides a comprehensive mental health assessment, medication review (if applicable), informal emotional and practical support, and occupational activity. People are supported to better manage their symptoms and distress, self-care and resilience so as to prevent future crisis and reduce reliance on services. Social care needs such as maintaining independence, social interaction, playing a fuller part in society and managing relationships are supported. Crisis houses also help with issues that may have contributed to the crisis, for example, housing, employment, debt, domestic violence and use of substances.

We are procuring a short-term contract for a period of two years until 25 March 2025. This will allow for a strategic commissioning review of mental health crisis services to be carried out and the development of a comprehensive procurement strategy for the future crisis offer in the borough.

The contract period will be for 24 months from an estimated start date 26 March 2023 through to 25 March 2025 with an option to have a break clause at 25 March 2024.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

9 September 2022

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

9 September 2022

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

Islington Council

London

Country

United Kingdom