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Tender

Fat, Oil and Grease (FOG) Reduction Management Services

SEVERN TRENT WATER LIMITED

Hafren Dyfrdwy Cyfyngedig

F05: Contract notice – utilities

Notice identifier: 2023/S 000-022000

Procurement identifier (OCID): ocds-h6vhtk-03eb4a

Published 28 July 2023, 1:48pm

Section I: Contracting entity

I.1) Name and addresses

SEVERN TRENT WATER LIMITED

2 St. Johns Street

COVENTRY

CV12LZ

Contact

Sarah Griffiths-Jones

Email

sarah.griffiths-jones@severntrent.co.uk

Telephone

+44 2477716919

Country

United Kingdom

Region code

UKG33 - Coventry

Companies House

02366686

Internet address(es)

Main address

<https://stwater.co.uk>

I.1) Name and addresses

Hafren Dyfrdwy Cyfyngedig

Packsaddle Wrexham Road, Rhostyllen

Wrexham

LL14 4EH

Email

sarah.griffiths-jones@severntrent.co.uk

Country

United Kingdom

Region code

UKL - Wales

Companies House

03527628

Internet address(es)

Main address

<https://hdcymru.co.uk>

I.2) Information about joint procurement

The contract involves joint procurement

I.3) Communication

Access to the procurement documents is restricted. Further information can be obtained at

<http://discovery.ariba.com/rfx/17009521>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<http://discovery.ariba.com/rfx/17009521>

I.6) Main activity

Water

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Fat, Oil and Grease (FOG) Reduction Management Services

II.1.2) Main CPV code

- 75112000 - Administrative services for business operations

II.1.3) Type of contract

Services

II.1.4) Short description

The Utilities are looking for a FOG reduction services supplier for the following:

Commercial and Domestic Field Visits: a network of field operatives.

Recharge and Litigation Case Management: debt collection services where FSEs are recharged the costs of cleaning the sewers, and case preparation to support prosecution of non-payers

II.1.5) Estimated total value

Value excluding VAT: £4,800,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 79940000 - Collection agency services
- 90714000 - Environmental auditing

- 90715000 - Pollution investigation services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

The Utilities are looking for a FOG reduction services supplier for the following:

1. Commercial Field Visits: a network of field operatives with water industry experience to visit FSEs (Food Service Establishments) to encourage FSEs install fat traps to catch and divert FOG from entering the network.
2. Recharge and litigation case Management: cost recovery services where repeated offenders are recharged the costs of cleaning the sewers. Prosecution document preparation for non-payers.
3. Domestic Field visits: a network of field operatives to visit domestic properties in regions impacted by FOG incidents.
4. Administrative support services: the necessary support services namely customer account management, field management, fleet management and training

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £4,800,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

Up to 4 years

II.2.10) Information about variants

Variants will be accepted: Yes

II.2.11) Information about options

Options: Yes

Description of options

Up to 4 years

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Negotiated procedure with prior call for competition

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

8 September 2023

Local time

3:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

Severn Trent Water Limited

2 St John's Street

Coventry

CV1 2LZ

Country

United Kingdom