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Contract

TfL 95861- London Transport Museum Warehousing and Fulfilment

Transport for London

F03: Contract award notice

Notice identifier: 2022/S 000-021980

Procurement identifier (OCID): ocids-h6vhtk-031088

Published 10 August 2022, 11:25am

Section I: Contracting authority

I.1) Name and addresses

Transport for London

14 Pier Walk

London

SE10 0ES

Contact

Miss Lavinia Tidy-Jones

Email

laviniatidyjones@tfl.gov.uk

Telephone

+44 1111

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://tfl.gov.uk>

Buyer's address

<https://tfl.gov.uk>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Other activity

Warehousing and Fulfilment

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

TfL 95861- London Transport Museum Warehousing and Fulfilment

Reference number

DN599938

II.1.2) Main CPV code

- 63120000 - Storage and warehousing services

II.1.3) Type of contract

Services

II.1.4) Short description

London Transport Museum (LTM) are seeking an ecommerce fulfilment and warehousing supplier.

The contract will be for 4 years with the option to extend for a further one year (4+1).

London Transport Museum's online business has grown consistently year on year, in the financial year 2020/2021, online revenue grew by an extraordinary 60% against the previous year, contributing 80% of total retail sales. This demonstrates a significant shift to online shopping during the pandemic and has created a step change in the way London Transport Museum customers are engaging and shopping with our brand. Customers are demanding increasingly more from London Transport Museum's online shop in terms of product, user experience and excellent post purchase service.

LTM require a supplier who can scale up and support the online shop's growth, particularly during the peak trading period between October and December.

LTM is seeking a supplier to provide:

- Picking, packing and despatching online retail orders to UK and overseas customers.
- Warehousing facility to fulfil online orders and deep storage
- Account management and customer service support
- Stock management facility and conducting annual stock audits.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,508,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

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II.2.5) Award criteria

Quality criterion - Name: Technical submission / Weighting: 70

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-005451](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 August 2022

V.2.2) Information about tenders

Number of tenders received: 6

Number of tenders received from SMEs: 5

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 6

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Mosaic Fulfilment Solutions

Unit 23, Elmdon Trading Estate

West Midlands

B37 7HE

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,508,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Transport for London

London

Country

United Kingdom