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Tender

DHSC:OHID:Telecare and connectivity advice

DHSC, London

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-021976

Procurement identifier (OCID): ocds-h6vhtk-051520 ([view related notices](#))

Published 15 May 2025, 6:48pm

Scope

Description

Specialist technical expertise on telecoms and telecare to support our work to safeguard vulnerable telecare users through the digital phone switchover and beyond, via successful implementation of the Telecare National Action Plan and the development of minimum standards for telecare.

Total value (estimated)

- £91,600 excluding VAT
- £110,000 including VAT

Below the relevant threshold

Contract dates (estimated)

- 1 July 2025 to 31 March 2026

- 9 months

Main procurement category

Services

CPV classifications

- 72220000 - Systems and technical consultancy services

Contract locations

- UK - United Kingdom

Participation

Conditions of participation

Preliminary questions Associated Persons Intended Sub-contractors Supply Chain Financial Capacity Technical ability Experience of Sub-Contractor Management Health and Safety Carbon Reduction Tackling Modern Slavery

Particular suitability

- Small and medium-sized enterprises (SME)
 - Voluntary, community and social enterprises (VCSE)
-

Submission

Enquiry deadline

20 May 2025, 5:00pm

Tender submission deadline

10 June 2025, 12:00pm

Submission address and any special instructions

Tenders to be submitted electronically via the Atamis e-procurement portal.

<https://atamis-1928.my.site.com/s/Welcome>

Tenders may be submitted electronically

Yes

Award criteria

Most Advantageous Tender Quality - 70% Price - 20% Social value - 10%

Procedure

Procedure type

Below threshold - open competition

Contracting authority

DHSC, London

- Public Procurement Organisation Number: PMQG-9965-CHZR

39 Victoria Street

London

SW1H 0EU

United Kingdom

Contact name: Daryl Mahabir

Email: daryl.mahabir@dhsc.gov.uk

Website:

<https://www.gov.uk/government/organisations/department-of-health-and-social-care>

Region: UKI32 - Westminster

Organisation type: Public authority - central government