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Contract

Provision of Mediation Services for MOD

Ministry of Defence

F03: Contract award notice

Notice identifier: 2021/S 000-021964

Procurement identifier (OCID): ocds-h6vhtk-02dd3b

Published 3 September 2021, 10:45pm

Section I: Contracting authority

I.1) Name and addresses

Ministry of Defence

DEF Commercial Head Office BP3, Room 2.1.02, Level 2, Kentigern House, 65 Brown Street, Glasgow, G2 8EX, United Kingdom

Glasgow

Contact

DAVID DEVLIN

Email

david.devlin100@mod.gov.uk

Telephone

+44 3001557429

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<https://www.mod.gov.uk>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

Defence

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of Mediation Sevices for MOD

Reference number

HOCS3b/00034

II.1.2) Main CPV code

- 79630000 - Personnel services except placement and supply services

II.1.3) Type of contract

Services

II.1.4) Short description

Mediation services for MOD personnel

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £150,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKH23 - Hertfordshire

Main site or place of performance

Hertfordshire

II.2.4) Description of the procurement

Amendment to existing contract to extend from an original expiry date of 14.9.21 to 13.6.22

II.2.5) Award criteria

Quality criterion - Name: Cost criterion - Name: Value for Money / Weighting: 100

Cost criterion - Name: Cost criterion - Name: Value for Money / Weighting: 100

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

The Authority placed a Contract in September 2016 for the outsourcing of Mediation services for personal in disagreement with MOD. The Contract was let with a value of £600K with an expiry date of September 2020 and was amended to expire on 13th September 2021. Due to a number of pressing priorities, the MOD has been unable to support a new competitive procurement exercise intended to have a new contract in place by 14th September 2021 and is only now able to consider procurement activity for a new contract. However, a gap in the provision of this service cannot be accommodated and therefore the current contract requires to be extended for a further 9 months until end of June 2022.

It is considered that this further amendment can be accommodated through Regulation 32 on the basis that competition is absent for technical reasons.

The current Contract is with Conflict Management to deliver mediation services and training, to MOD, and is due to expire in Sep 21. The D&I Directorate requires more time to fully scope it's future requirement with a view to conducting a competitive procurement exercise and letting a new contract with a broader remit. It believes therefore that an extension to the existing Contract is required until June 2022 at a value of £150K is required to facilitate this scoping exercise and continue to deliver the service until a new, competitively tendered, Contract can be let.

In the event, this extension was not made, this would impact the lived experience of all personnel requiring the mediation service, at a potentially particularly vulnerable moment for them. Mediation is integral to early resolution of grievances. It is most impactful by using the assistance of trained, independent mediators is encouraged and set out in Policy (JSP 763 and BHDV). Mediation empowers people to work together to resolve issues; it can be less stressful and have a reduced negative impact on morale as well as being time and cost efficient. In addition, MOD, needs to build's its capability in effectively deploying and using Mediation at the earliest point to mitigate lengthy and costly complaints much earlier where appropriate. The effective use of Mediation has been proven to resolve interpersonal disputes more successful that, relying on complaints

procedures which can take up to 105 weeks to be completed with many in the Services taking much longer.

The original intention had been to tender for a new contract to be in place for Sept 21. However, due to a number of other Defence priorities, this timescale was not able to be met.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

Contract No

HOCS3B/00034

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

30 August 2021

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Conflict Management Plus Ltd

Low Farm, Brook Road, BASSINGBOURN, SG8 5NT

BASSINGBOURN

Email

arran.heal@cmpsolutions.com

Telephone

+44 1763784986

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £150,000

Section VI. Complementary information

VI.3) Additional information

The Authority placed a Contract in September 2016 for the outsourcing of Mediation services for personal in disagreement with MOD. The Contract was let with a value of £600K with an expiry date of September 2020 and was amended to expire on 13th September 2021. Due to a number of pressing priorities, the MOD has been unable to support a new competitive procurement exercise intended to have a new contract in place by 14th September 2021 and is only now able to consider procurement activity for a new contract. However, a gap in the provision of this service cannot be accommodated and therefore the current contract requires to be extended for a further 9 months until end of June 2022.

It is considered that this further amendment can be accommodated through Regulation 32 on the basis that competition is absent for technical reasons.

VI.4) Procedures for review

VI.4.1) Review body

DEF Commercial Head Office BP3, ROOM 2.1.02, LEVEL 2, KENTIGERN HOUSE, 65 BROWN STREET, GLASGOW, G2 8EX, United Kingdom

GLASGOW

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

DEF Commercial Head Office BP3, ROOM 2.1.102, LEVEL 2, KENTIGERN HOUSE, 65 BROWN STREET, GLASGOW, G2 8EX, United Kingdom

GLASGOW

Country

United Kingdom

VI.4.4) Service from which information about the review procedure may be obtained

DEF Commercial Head Office BP3, ROOM 2.1.02, LEVEL 2, KENTIGERN HOUSE, 65 BROWN STREET, GLASGOW, G2 8EX, United Kingdom

GLASGOW

Country

United Kingdom