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Contract

## **Patient Transport Services**

University Hospitals of Morecambe Bay NHS Foundation Trust

F03: Contract award notice

Notice identifier: 2021/S 000-021959

Procurement identifier (OCID): ocds-h6vhtk-02dd36

Published 3 September 2021, 10:45pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

University Hospitals of Morecambe Bay NHS Foundation Trust

Westmorland General Hospital

Kendal

LA9 7RG

#### **Email**

[lucy.morrison@mbht.nhs.uk](mailto:lucy.morrison@mbht.nhs.uk)

#### **Telephone**

+44 1524584124

#### **Fax**

+44 1524584124

#### **Country**

United Kingdom

**NUTS code**

UKD - North West (England)

**Internet address(es)**

Main address

<https://www.uhmb.nhs.uk>

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Patient Transport Services

#### **II.1.2) Main CPV code**

- 60000000 - Transport services (excl. Waste transport)

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

University Hospitals of Morecambe Bay NHS Foundation Trust (UHMB) requires a patient transfer service for an initial 36-month period and fixed price contract, with optional 12 + 12-month extensions:-

University Hospitals of Morecambe Bay NHS Foundation Trust requires a provider OR providers for an on-site patient transfer service at the Royal Lancaster Infirmary site during core specified hours. Subject to activity and demand, there may also be, during core hours, a requirement to carry out ad hoc discharges or transfers subject to authorisation from the appropriate Trust personnel.

In addition the Trust also requires an ad-hoc on-site and inter-site transfer and, discharge service at other times as required.

#### **Core Days & Hours**

Furness General Hospital ( 7 days) 8am to 8pm

Royal Lancaster Infirmary (Mon - Fri) 9am to 9pm

Royal Lancaster Infirmary 24hr cover (7 days)

Westmorland General Hospital

any of the three vehicles may be asked to go to WGH to assist with patient transport

The contractor must ensure that all members of staff, who provide this service, have full enhanced DBS clearance, valid driving licenses and appropriate Basic Life Support and Manual Handling Training.

All staff must be suitably qualified and trained for the provision of patient transfer services including moving patients with fractures and chest pains. Training must be on-going and regularly monitored and documented. Copies of training documents and staff qualifications must be provided for the Trust as part of the tender process and should the Trust request so, at any time by agreement during the contract period.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Lowest offer: £2,139,883.20 / Highest offer: £3,630,335.95 taken into consideration

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 60100000 - Road transport services
- 85143000 - Ambulance services

#### **II.2.3) Place of performance**

NUTS codes

- UKD - North West (England)

Main site or place of performance

Royal Lancaster Infirmary

Furness General Hospital

Westmorland General Hospital

## **II.2.4) Description of the procurement**

To Provide University Hospitals of Morecambe Bay NHS Foundation Trust Patient Transfer Services.

Furness General Hospital ( 7 days) 8am to 8pm

Estimated weekly journeys 35

Royal Lancaster Infirmary (Mon - Fri) 9am to 9pm

Estimated weekly Journeys 40

Royal Lancaster Infirmary 24hr cover (7 days)

Estimated weekly Journeys 160

Westmorland General Hospital

any of the three vehicles may be asked to go to WGH to assist with patient transport

In addition, the Trust also requires an ad-hoc on-site and inter-site transfer and, discharge service at other times as required.

Outside of Hours

Bank Holidays

Out of Area Transfers

The contractor must ensure that all members of staff, who provide this service, have full enhanced DBS clearance, valid driving licenses and appropriate Basic Life Support and Manual Handling Training.

All staff must be suitably qualified and trained for the provision of patient transfer services including moving patients with fractures and chest pains. Training must be on-going and regularly monitored and documented. Copies of training documents and staff qualifications must be provided for the Trust as part of the tender process and should the

Trust request so, at any time by agreement during the contract period.

The key deliverables of the Service are:

- Enablement of patient transfer and discharges
- Patient Safety
- Fit for purpose service
- Efficiencies – fixed costs and timeliness
- Auditable Quality Assurance

University Hospitals Morecambe Bay NHS Foundation Trust reserves the right to select more than one provider where necessary to meet demand requirements. Selection will be based upon the scoring methodology outlined in the tender.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 50%

Cost criterion - Name: Cost - Fixed / Weighting: 40%

Cost criterion - Name: Cost - Adhoc / Weighting: 10%

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2017/S 136-279253](#)

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## **Section V. Award of contract**

### **Contract No**

PROJECT\_17628

### **Title**

The provision of Non-Emergency Patient Transport Services.

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

1 September 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 8

Number of tenders received by electronic means: 8

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

North West Private Ambulance Liaison Services Ltd

33 Walker Grove

Heysham

LA3 2DE

Country

United Kingdom

NUTS code

- UKD - North West (England)

Internet address

<https://www.nwpals.co.uk/>

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Lowest offer: £2,139,883.20 / Highest offer: £3,630,334.95 taken into consideration

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

University Hospitals of Morecambe Bay NHS Foundation Trust

Westmorland General Hospital

Kendal

Email

[lucy.morrison@mbht.nhs.uk](mailto:lucy.morrison@mbht.nhs.uk)

Country

United Kingdom

#### **VI.4.2) Body responsible for mediation procedures**

University Hospitals of Morecambe Bay NHS Foundation Trust

Westmorland General Hospital

Kendal

Email

[lucy.morrison@mbht.nhs.uk](mailto:lucy.morrison@mbht.nhs.uk)

Country

United Kingdom

#### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

The contracting authority will incorporate a minimum 10 calendar days standstill period at the point of information on the decision to award the contract is communicated to bidders in accordance with Regulation 32A of the Public Contract Regulations 2015. Any bidder wishing to appeal the decision to award the contract, or after the award of the contract, appeal the award, shall have the rights as set out in Part 9 of the Public Contract

Regulations.

**VI.4.4) Service from which information about the review procedure may be obtained**

University Hospitals of Morecambe Bay NHS Foundation Trust

Westmorland General Hospital

Kendal

Email

[lucy.morrison@mbht.nhs.uk](mailto:lucy.morrison@mbht.nhs.uk)

Country

United Kingdom