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Contract

Patient Transport Services

University Hospitals of Morecambe Bay NHS Foundation Trust

F03: Contract award notice

Notice identifier: 2021/S 000-021959

Procurement identifier (OCID): ocds-h6vhtk-02dd36

Published 3 September 2021, 10:45pm

Section I: Contracting authority

I.1) Name and addresses

University Hospitals of Morecambe Bay NHS Foundation Trust

Westmorland General Hospital

Kendal

LA9 7RG

Email

lucy.morrison@mbht.nhs.uk

Telephone

+44 1524584124

Fax

+44 1524584124

Country

United Kingdom

NUTS code

UKD - North West (England)

Internet address(es)

Main address

<https://www.uhmb.nhs.uk>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object**II.1) Scope of the procurement****II.1.1) Title**

Patient Transport Services

II.1.2) Main CPV code

- 60000000 - Transport services (excl. Waste transport)

II.1.3) Type of contract

Services

II.1.4) Short description

University Hospitals of Morecambe Bay NHS Foundation Trust (UHMB) requires a patient transfer service for an initial 36-month period and fixed price contract, with optional 12 + 12-month extensions:-

University Hospitals of Morecambe Bay NHS Foundation Trust requires a provider OR providers for an on-site patient transfer service at the Royal Lancaster Infirmary site during core specified hours. Subject to activity and demand, there may also be, during core hours, a requirement to carry out ad hoc discharges or transfers subject to authorisation from the appropriate Trust personnel.

In addition the Trust also requires an ad-hoc on-site and inter-site transfer and, discharge service at other times as required.

Core Days & Hours

Furness General Hospital (7 days) 8am to 8pm

Royal Lancaster Infirmary (Mon - Fri) 9am to 9pm

Royal Lancaster Infirmary 24hr cover (7 days)

Westmorland General Hospital

any of the three vehicles may be asked to go to WGH to assist with patient transport

The contractor must ensure that all members of staff, who provide this service, have full enhanced DBS clearance, valid driving licenses and appropriate Basic Life Support and Manual Handling Training.

All staff must be suitably qualified and trained for the provision of patient transfer services including moving patients with fractures and chest pains. Training must be on-going and regularly monitored and documented. Copies of training documents and staff qualifications must be provided for the Trust as part of the tender process and should the Trust request so,

at any time by agreement during the contract period.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Lowest offer: £2,139,883.20 / Highest offer: £3,630,335.95 taken into consideration

II.2) Description

II.2.2) Additional CPV code(s)

- 60100000 - Road transport services
- 85143000 - Ambulance services

II.2.3) Place of performance

NUTS codes

- UKD - North West (England)

Main site or place of performance

Royal Lancaster Infirmary

Furness General Hospital

Westmorland General Hospital

II.2.4) Description of the procurement

To Provide University Hospitals of Morecambe Bay NHS Foundation Trust Patient Transfer Services.

Furness General Hospital (7 days) 8am to 8pm

Estimated weekly journeys 35

Royal Lancaster Infirmary (Mon - Fri) 9am to 9pm

Estimated weekly Journeys 40

Royal Lancaster Infirmary 24hr cover (7 days)

Estimated weekly Journeys 160

Westmorland General Hospital

any of the three vehicles may be asked to go to WGH to assist with patient transport

In addition, the Trust also requires an ad-hoc on-site and inter-site transfer and, discharge service at other times as required.

Outside of Hours

Bank Holidays

Out of Area Transfers

The contractor must ensure that all members of staff, who provide this service, have full enhanced DBS clearance, valid driving licenses and appropriate Basic Life Support and Manual Handling Training.

All staff must be suitably qualified and trained for the provision of patient transfer services including moving patients with fractures and chest pains. Training must be on-going and regularly monitored and documented. Copies of training documents and staff qualifications must be provided for the Trust as part of the tender process and should the Trust request so, at any time by agreement during the contract period.

The key deliverables of the Service are:

- Enablement of patient transfer and discharges

- Patient Safety
- Fit for purpose service
- Efficiencies – fixed costs and timeliness
- Auditable Quality Assurance

University Hospitals Morecambe Bay NHS Foundation Trust reserves the right to select more than one provider where necessary to meet demand requirements. Selection will be based upon the scoring methodology outlined in the tender.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 50%

Cost criterion - Name: Cost - Fixed / Weighting: 40%

Cost criterion - Name: Cost - Adhoc / Weighting: 10%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2017/S 136-279253](#)

Section V. Award of contract

Contract No

PROJECT_17628

Title

The provision of Non-Emergency Patient Transport Services.

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 September 2021

V.2.2) Information about tenders

Number of tenders received: 8

Number of tenders received by electronic means: 8

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

North West Private Ambulance Liaison Services Ltd

33 Walker Grove

Heysham

LA3 2DE

Country

United Kingdom

NUTS code

- UKD - North West (England)

Internet address

<https://www.nwpals.co.uk/>

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £2,139,883.20 / Highest offer: £3,630,334.95 taken into consideration

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

University Hospitals of Morecambe Bay NHS Foundation Trust

Westmorland General Hospital

Kendal

Email

lucy.morrison@mbht.nhs.uk

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

University Hospitals of Morecambe Bay NHS Foundation Trust

Westmorland General Hospital

Kendal

Email

lucy.morrison@mbht.nhs.uk

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

The contracting authority will incorporate a minimum 10 calendar days standstill period at the point of information on the decision to award the contract is communicated to bidders in accordance with Regulation 32A of the Public Contract Regulations 2015. Any bidder

wishing to appeal the decision to award the contract, or after the award of the contract, appeal the award, shall have the rights as set out in Part 9 of the Public Contract Regulations.

VI.4.4) Service from which information about the review procedure may be obtained

University Hospitals of Morecambe Bay NHS Foundation Trust

Westmorland General Hospital

Kendal

Email

lucy.morrison@mbht.nhs.uk

Country

United Kingdom