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Planning

Employee Assistance Programme and Psychological Services

Network Rail Infrastructure Ltd

F01: Prior information notice

Prior information only

Notice identifier: 2024/S 000-021945

Procurement identifier (OCID): ocds-h6vhtk-047dfa

Published 17 July 2024, 8:42am

Section I: Contracting authority

I.1) Name and addresses

Network Rail Infrastructure Ltd

Waterloo General Offices

London

SE1 8SW

Contact

Carina Cyril-Eziwhou

Email

carina.cyril-eziwhou@networkrail.co.uk

Telephone

+44 1908781000

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://www.networkrail.co.uk/>

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Employee Assistance Programme and Psychological Services

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

The purpose of this RFI/PIN is to:

- engage with the supply market and understand the level of interest in bidding for this potential future opportunity.
- allow suppliers who are interested in any potential future tender activity relating to this requirement to be aware of the procurement platform that will be used and provide them with the steps to complete qualification to this platform (should they not have already done so).

The RFI seeks to engage with the supply base and request information relating to the existing solutions available in the market, specifically this RFI will look to address the following areas:

1. EAP Service: to provide an industry leading employee assistance programme [EAP] and robust critical incident response service to support the health and wellbeing of our employees, whilst effectively managing the organisational risk relating to reduced worker performance, incapacity, and sickness absence levels.
2. Psychological Service: to provide specialist psychological services that provides assessment and ongoing care for individuals with mental ill health, psychological disorders and mental health needs associated with increased risks; impairment to functioning and/or complex problems and who may have difficulties engaging in support and treatment.

More information on the scope and how to express an interest can be found via the

opportunity listing that has been published on BravoNR <https://networkrail.bravosolution.co.uk/web/login.html>. The opportunity listing can be found by clicking on 'view current opportunities' and is under the heading '#37702 - EAP and Psychological Services'.

If you are interested in this opportunity and would like to respond to this RFI/PIN to express your interest, by 15:00 on Friday 26th July 2024.

II.1.5) Estimated total value

Value excluding VAT: £3,200,000

II.1.6) Information about lots

This contract is divided into lots: Yes

Maximum number of lots that may be awarded to one tenderer: 2

II.2) Description

II.2.1) Title

Employee Assistance Programme

Lot No

1

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services
- 85100000 - Health services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

1. EAP Service: to provide an industry leading employee assistance programme [EAP] and robust critical incident response service to support the health and wellbeing of our employees, whilst effectively managing the organisational risk relating to reduced worker performance, incapacity, and sickness absence levels.

II.2) Description

II.2.1) Title

Psychological Services

Lot No

2

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

2. Psychological Service: to provide specialist psychological services that provides assessment and ongoing care for individuals with mental ill health, psychological disorders and mental health needs associated with increased risks; impairment to functioning and/or complex problems and who may have difficulties engaging in support and treatment.

II.3) Estimated date of publication of contract notice

8 August 2025

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section VI. Complementary information

VI.3) Additional information

Employee Assistance Programme and Psychological Services