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Tender

National Quality Assessment Scheme

VisitBritain/VisitEngland

F24: Concession notice

Notice identifier: 2022/S 000-021917

Procurement identifier (OCID): ocds-h6vhtk-035a63

Published 9 August 2022, 5:42pm

Section I: Contracting authority/entity

I.1) Name and addresses

VisitBritain/VisitEngland

3 Grosvenor Gardens, Victoria

London

SW1W 0BD

Contact

Procurement Team

Email

procurement@visitbritain.org

Country

United Kingdom

NUTS code

UKI3 - Inner London – West

Internet address(es)

Main address

www.visitbritain.org

Buyer's address

www.visitbritain.org

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://visitbritain.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Applications or, where applicable, tenders must be submitted electronically via

<https://visitbritain.force.com/s/Welcome>

Applications or, where applicable, tenders must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://visitbritain.force.com/s/Welcome>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Other activity

Tourism

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

National Quality Assessment Scheme

Reference number

BTA1707

II.1.2) Main CPV code

- 75125000 - Administrative services related to tourism affairs

II.1.3) Type of contract

Services

II.1.4) Short description

VisitBritain/VisitEngland seeks a Tenderers from suitably qualified and experienced bidders to undertake a quality assurance assessments of tourism businesses that deliver frontline business support on a one-to-one basis in England for and on behalf of the national tourist board.

II.1.6) Information about lots

This concession is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

National

II.2.4) Description of the procurement

VisitBritain/VisitEngland seeks a Tenderers from suitably qualified and experienced bidders to undertake a quality assurance assessments of tourism businesses that deliver frontline business support on a one-to-one basis in England for and on behalf of the national tourist board.

In addition to the assessment of establishments within the star-rated and accredited tourist accommodation schemes, this licenced contract opportunity also includes responsibility for the management of the non-accommodation schemes, including visitor attractions.

The incumbent supplier has indicated that it considers that the Transfer of Undertakings (Protection of Employment) Regulations 2006 will apply should the contract be awarded to a different supplier. This means that there will be a transfer of staff – believed to be no more than 2 – 4 unless agreed otherwise. Confidential TUPE Information will be made available to individual bidders upon receiving a message request via the Atamis e-Procurement system.

Interested suppliers must complete the online Standard Selection Questionnaire (SSQ) which can be accessed via Atamis e-Procurement system.

<https://visitbritain.force.com/s/Welcome>.

Tenderers must complete the SSQ and return their completed Tender response documentation no later than 12:00pm on 8 September 2022.

The successful Tenderer will be awarded a contract for 3 years, with the option to extend for 2 further periods of 12 months each.

The estimated value of this concession contract is based on the estimated total turnover of the 'concessionaire' generated over the duration of the contract (including option years), net of VAT.

II.2.5) Award criteria

Concession is awarded on the basis of the criteria stated in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £7,500,000

II.2.7) Duration of the concession

Start date

5 October 2022

End date

30 September 2025

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions, indication of information and documentation required

As stated in the procurement documentation.

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

III.2) Conditions related to the concession

III.2.2) Concession performance conditions

As stated in the procurement documentation.

Section IV. Procedure

IV.2) Administrative information

IV.2.2) Time limit for submission of applications or receipt of tenders

Date

8 September 2022

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

VisitBritain/VisitEngland

3 Grosvenor Gardens, Victoria

London

SW1W 0BD

Email

procurement@visitbritain.org

Country

United Kingdom

Internet address

www.visitbritain.org

VI.4.2) Body responsible for mediation procedures

VisitBritain/VisitEngland

3 Grosvenor Gardens, Victoria

London

SW1W 0BD

Email

procurement@visitbritain.org

Country

United Kingdom

Internet address

www.visitbritain.org

VI.4.4) Service from which information about the review procedure may be obtained

VisitBritain/VisitEngland

3 Grosvenor Gardens, Victoria

London

SW1W 0BD

Email

procurement@visitbritain.org

Country

United Kingdom

Internet address

www.visitbritain.org