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Planning

Great Yarmouth Borough Council Environmental Health, Planning and Licensing IT System

Great Yarmouth Borough Council

F01: Prior information notice

Prior information only

Notice identifier: 2024/S 000-021881

Procurement identifier (OCID): ocids-h6vhtk-047dce

Published 16 July 2024, 3:35pm

Section I: Contracting authority

I.1) Name and addresses

Great Yarmouth Borough Council

Town Hall, Hall Plain, Great Yarmouth, NR30 2QF

Great Yarmouth

NR30 2QF

Contact

Richard Hill

Email

procurement@eastssuffolk.gov.uk

Country

United Kingdom

NUTS code

UKH15 - Norwich and East Norfolk

Internet address(es)

Main address

<https://www.great-yarmouth.gov.uk/welcome>

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Great Yarmouth Borough Council Environmental Health, Planning and Licensing IT System

Reference number

2431-PPT-O

II.1.2) Main CPV code

- 48611000 - Database software package

II.1.3) Type of contract

Supplies

II.1.4) Short description

Great Yarmouth Borough Council is looking to replace a number of legacy systems covering the following service areas with one hosted system, allowing the Council to take advantage of the advances in technology: • Environmental Health (including but not limited to food safety, health and safety, pollution control, environmental protection, private water supplies) • Licensing (including but not limited to taxis, animal welfare, scrap metal, alcohol, TENs, gambling) • Planning and Building Control (including but not limited to development control, building control, LLPG and land charges) • ASB and community safety • Assisted living (including DFG and other grants) The system must be able to deliver improved customer experience, reduce administrative burden on officers, make use of self service, include mobile working, provide performance management reports/dashboards. The system must also be accessible to the Customer Service department for the answering of customer queries.

II.1.5) Estimated total value

Value excluding VAT: £560,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 48422000 - Software package suites
- 48110000 - Point of sale (POS) software package
- 48611000 - Database software package

II.2.3) Place of performance

NUTS codes

- UKH15 - Norwich and East Norfolk

Main site or place of performance

Great Yarmouth

II.2.4) Description of the procurement

Great Yarmouth Borough Council is looking to replace a number of legacy systems covering the following service areas with one hosted system, allowing the Council to take advantage of the advances in technology: • Environmental Health (including but not limited to food safety, health and safety, pollution control, environmental protection, private water supplies) • Licensing (including but not limited to taxis, animal welfare, scrap metal, alcohol, TENs, gambling) • Planning and Building Control (including but not limited to development control, building control, LLPG and land charges) • ASB and community safety • Assisted living (including DFG and other grants) The system must be able to deliver improved customer experience, reduce administrative burden on officers, make use of self service, include mobile working, provide performance management reports/dashboards. The system must also be accessible to the Customer Service department for the answering of customer queries.

II.3) Estimated date of publication of contract notice

19 July 2024

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes