

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/021881-2024>

Planning

## **Great Yarmouth Borough Council Environmental Health, Planning and Licensing IT System**

Great Yarmouth Borough Council

F01: Prior information notice

Prior information only

Notice identifier: 2024/S 000-021881

Procurement identifier (OCID): ocds-h6vhtk-047dce

Published 16 July 2024, 3:35pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Great Yarmouth Borough Council

Town Hall, Hall Plain, Great Yarmouth, NR30 2QF

Great Yarmouth

NR30 2QF

#### **Contact**

Richard Hill

#### **Email**

[procurement@eastssuffolk.gov.uk](mailto:procurement@eastssuffolk.gov.uk)

#### **Country**

United Kingdom

**NUTS code**

UKH15 - Norwich and East Norfolk

**Internet address(es)**

Main address

<https://www.great-yarmouth.gov.uk/welcome>

**I.3) Communication**

Additional information can be obtained from the above-mentioned address

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Great Yarmouth Borough Council Environmental Health, Planning and Licensing IT System

Reference number

2431-PPT-O

#### **II.1.2) Main CPV code**

- 48611000 - Database software package

#### **II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

Great Yarmouth Borough Council is looking to replace a number of legacy systems covering the following service areas with one hosted system, allowing the Council to take advantage of the advances in technology: • Environmental Health (including but not limited to food safety, health and safety, pollution control, environmental protection, private water supplies) • Licensing (including but not limited to taxis, animal welfare, scrap metal, alcohol, TENs, gambling) • Planning and Building Control (including but not limited to development control, building control, LLPG and land charges) • ASB and community safety • Assisted living (including DFG and other grants) The system must be able to deliver improved customer experience, reduce administrative burden on officers, make use of self service, include mobile working, provide performance management reports/dashboards. The system must also be accessible to the Customer Service department for the answering of customer queries.

#### **II.1.5) Estimated total value**

Value excluding VAT: £560,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

## **II.2.2) Additional CPV code(s)**

- 48422000 - Software package suites
- 48110000 - Point of sale (POS) software package
- 48611000 - Database software package

## **II.2.3) Place of performance**

NUTS codes

- UKH15 - Norwich and East Norfolk

Main site or place of performance

Great Yarmouth

## **II.2.4) Description of the procurement**

Great Yarmouth Borough Council is looking to replace a number of legacy systems covering the following service areas with one hosted system, allowing the Council to take advantage of the advances in technology: • Environmental Health (including but not limited to food safety, health and safety, pollution control, environmental protection, private water supplies) • Licensing (including but not limited to taxis, animal welfare, scrap metal, alcohol, TENs, gambling) • Planning and Building Control (including but not limited to development control, building control, LLPG and land charges) • ASB and community safety • Assisted living (including DFG and other grants) The system must be able to deliver improved customer experience, reduce administrative burden on officers, make use of self service, include mobile working, provide performance management reports/dashboards. The system must also be accessible to the Customer Service department for the answering of customer queries.

## **II.3) Estimated date of publication of contract notice**

19 July 2024

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

